

IPSO annual statement

NWN Media Ltd is one of the UK's leading independent media groups.

The company publishes a portfolio of daily, weekly and monthly publications and a series of up to the minute, interactive websites. Combined, the group reaches an audience in excess of a million people every week. Included within the group's portfolio is the oldest weekly newspaper in Wales and some of the newest, technology-driven websites in the UK.

The group has a number of successful divisions that provide additional services from contract print, design through to distribution providing a complete marketing solution to a vast array of businesses.

NWN Media Editorial Director is Barrie Jones who is the responsible person regarding all IPSO issues.

The Leader- five days a week, three editions, Wrexham, Chester, Flintshire – Barrie Jones

Weeklies paid for

Oswestry and Border Counties Advertiser- Colin Channon

Whitchurch Herald – Colin Channon

County Times - Nick Knight

Denbighshire Free Press- Matt Warner

Weeklies free

Rhyl Journal- Andrew Martin

Chester Standard- Jon Barnett

Ellesmere Port Standard- Jon Barnett

Flintshire Standard- Suzanne Roberts

Wrexham Leader- Suzanne Roberts

North Wales Chronicle- Andrew Martin

North Wales Pioneer -Andrew Martin

NWN Media Ltd prides itself on its editorial standards. Fully adhering to the Code of Conduct and always willing to seek advice and guidance from IPSO.

Editorial staff are trained through a partnership arrangement with Glyndwr University in Wrexham. This is an NCTJ accredited course.

All journalists are also made fully aware of the Code of Practice as part of ongoing newsroom training.

We ensure the stories we print are factually correct and are always conscious of moral and sensitivity issues.

Our complaints handling process is clear.

Complaints are dealt with by the editor concerned who then seeks advice from Editorial Director Barrie Jones.

We accept complaints in letter form, email and over the telephone

Head of news Paul Chamberlain keeps a record of all complaints received.

We seek to resolve complaints as swiftly as possible to the satisfaction of all parties.

Details of how to complain are clearly presented in our newspapers and can be seen every day on page two of The Leader.

CASES involving the *Leader* newspaper and other NWN Media Ltd publications since the inception of IPSO

A Clause 3 (privacy) - complaint was upheld and newspaper required to publish correction under headline 'IPSO complaint upheld'.

01823-14 - Woman v Chester Leader (IPSO officer Bianca Strohmann)

Complaints about clause 1 (accuracy), clause 3 (privacy) and clause 5 (intrusion into grief/shock).

After protracted correspondence and negotiations, the newspaper offered to remove the article from its website and the offer was accepted.

The Complaints Committee did not make a determination.

03320-15 - [REDACTED] v Wrexham Leader (IPSO officer [REDACTED])

'Victim pulled kitchen knife out of stomach' - February 24, 2015).

Complaints about clause 1 (accuracy), clause 3 (privacy) and clause 9 (reporting of crime).

The newspaper did not dispute there were inaccuracies in copy provided by a news agency and offered to apologise for them. The offer was not accepted by the complainant.

The Complaints Committee did not find in favour of the complainant and the complainant did not appeal against the committee's decision. The case file was closed.

01847-14 - [REDACTED] v Rhyl Journal (case officer [REDACTED]).

Article 'Woman died after eating toast' - November 5, 2014.

Complaint about clause 1 (accuracy). Issue resolved and case file closed.