

## Annual Statement to the Independent Press Standards Organisation (IPSO)<sup>1</sup>

*For the period*

**1 January to 31 December 2016**

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<sup>1</sup> Pursuant to Regulation 43 and Annex A of the IPSO Regulations (*The Regulations*: <https://www.ipso.co.uk/media/1240/regulations.pdf>) and Clause 3.3.7 of the Scheme Membership Agreement (SMA: <https://www.ipso.co.uk/media/1292/ipso-scheme-membership-agreement-2016-for-website.pdf>)

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## 1. Foreword

The reporting period covers 1 January to 31 December 2016 (“the Relevant Period”).

## 2. Overview

Trinity Mirror PLC is one of the largest multimedia publishers in the UK. It was formed in 1999 by the merger of Trinity PLC and Mirror Group PLC. In November 2015, Trinity Mirror acquired Local World Ltd, thus becoming the largest regional newspaper publisher in the country. Local World was incorporated on 7 January 2013 following the merger between Northcliffe Media and Iliffe News and Media.

From 1 January 2016, Local World was brought in to Trinity Mirror’s centralised system of handling complaints. Furthermore, Editorial and Training Policies are now shared. Many of the processes, policies and protocols did not change in the Relevant Period, therefore much of this report is a repeat of those matters set out in the 2014 and 2015 reports.

### 2.1 Publications & Editorial Content

During the Relevant Period, Trinity Mirror published 6 National Newspapers, 253 Regional Newspapers (with associated magazines, apps and supplements as applicable) and 120 Websites. A full list of Trinity Mirror’s publications is attached to this document<sup>2</sup>.

During the Relevant Period, Trinity Mirror published approximately 2 million articles across all of its print titles and about 1.3 million articles online. Many of the online articles are digital versions of their print equivalents.

## 3. Responsible Person<sup>3</sup>

Trinity Mirror’s Responsible Person is Paul Mottram.

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<sup>2</sup> See 5.1 Annex A

<sup>3</sup> Pursuant to Clause 3.3.9 of the SMA  
(<https://www.ipso.co.uk/media/1292/ipso-scheme-membership-agreement-2016-for-website.pdf>)

## 4. Trinity Mirror

### 4.1 Editorial Standards<sup>4</sup>

The maintenance of high editorial standards is at the core of Trinity Mirror's business. All editorial staff are contractually bound to adhere to the Editors' Code of Practice ("the Code") by the terms of their employment. Furthermore, it is a term of our agreements with agencies and freelancers that they comply with the Code.

As a mark of its commitment to the maintenance of such standards and to acknowledge and address the difficulties that are presented in the everyday course of fast-paced current events journalism, Trinity Mirror's Board issued the following Risk Appetite Statement to senior management in April 2015:

*Trinity Mirror has no appetite for behaviours, past or present, that constitute a breach of IPSO's Editors' Code of Practice.*

*Trinity Mirror has no appetite for behaviours or decisions that knowingly lead to the publication of inaccurate, misleading or distorted information.*

*We are committed to doing business in accordance with IPSO's Editors' Code of Practice. The Group recognises that protecting the rights of the individual consistently comes into conflict with the public's right to know and acknowledge that, as a consequence, we will have to make difficult judgements which are impossible to get right all of the time.*

*Trinity Mirror has little appetite for errors or misjudgements in the normal course of business, but as stated above, the Group recognises that the business of publishing information – particularly when it is done quickly in the digital environment - brings with it a level of risk that mistakes will occur. However, the Group will continually seek improvements to its behaviours, processes and systems in order to ensure that the risk of errors is mitigated and that the correct judgements are made in balancing the rights of the individual and the rights of the public to know.*

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<sup>4</sup> Pursuant to Clause 3.3.1 to 3.3.3 of the SMA (<https://www.ipso.co.uk/media/1292/ipso-scheme-membership-agreement-2016-for-website.pdf>)

## Pre-publication Guidance from IPSO

We have had occasion to consult with IPSO and, historically, the PCC over pre-publication guidance, primarily with “borderline” judgments involving the privacy of photographs etc. We have also consulted over issues such as the updating of stories with new information when there is an outstanding IPSO complaint.

## IPSO Notices

Notices and warnings received from IPSO are distributed to the relevant editorial staff as soon as possible together with legally privileged guidance, if appropriate.

## Verification of Stories

Trinity Mirror expects its staff to use their best endeavours to verify the stories that are put forward for publication. Stories involving potentially contentious issues are reviewed by the newsdesk and then legal/Code compliance advice is generally sought from the legal department before publication. Code compliance issues are also considered on our regional titles by Managing Editors if serious allegations are being made. Furthermore, journalists are encouraged to seek comment from the subjects of stories where appropriate.

Trinity Mirror’s policy on provenance is as follows:

### **Provenance**

***Editorial executives** on all our titles are reminded that it is their responsibility to understand the provenance of material, both words and pictures, and to satisfy themselves that it has been appropriately obtained.*

***Journalists** have an obligation under IPSO’s Editors’ Code of Practice to protect their sources, but we also have a duty to establish that the sources we use are reliable. Protecting our journalists’ sources and insisting on knowing who our sources are, are not mutually exclusive.*

***Although they can delegate the authority where necessary, story provenance is ultimately the responsibility of the Editor.***

*In this area the Company relies on its integrity, experience and professionalism.*

*If there is an anonymous source, whether received internally or via an agency, the Editor must take this into account when making their judgement on whether to publish and in doing so must ask pertinent questions and seek legal advice if necessary.*

*Although there may, in certain circumstances, be good reasons why the actual identity of a source is not known to the Editor, uncertainty as to provenance should in itself be a reason to question whether a story should be published.*

*It is usual journalistic practice to approach the subject matter of a story for comment before publication if serious allegations are being made by a third party. Further guidance is provided as stories are filtered through Content Editors, and if appropriate, legal advice is sought and taken*

## **4.2 Complaints Handling Process<sup>5</sup>**

Trinity Mirror seeks to resolve complaints as quickly and amicably as possible when a mistake has been recognised, but will also defend its journalism when it believes that there has been no breach of the Code. In any event, Trinity Mirror strives to reply to all complainants in a timely and courteous manner, regardless of the merits of the complaint.

Trinity Mirror receives complaints from the public through several avenues: indirectly via IPSO referrals, directly via its Complaints Form (in accordance with its Formal Internal Complaints Process), informally by telephone and/or email and from solicitors writing "letters before claim" in advance of legal proceedings.

### **4.2.1 Formal Internal Complaints Process**

#### **4.2.1.1 Print**

Every Trinity Mirror printed news publication sets out details about its Complaints Process on page 2<sup>6</sup> of each edition in a column entitled "Corrections & Complaints"<sup>7</sup>. The column includes a link to

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<sup>5</sup> Pursuant to Clause 3.3.4 of the SMA (<https://www.ipso.co.uk/media/1292/ipso-scheme-membership-agreement-2016-for-website.pdf>)

<sup>6</sup> (or as close to page 2 as possible if this is not possible for layout-related reasons, e.g. if there is a full page advertisement on page 2)

<sup>7</sup> See 8.2 Annex B in Trinity Mirror's 2014 Annual Statement

Trinity Mirror's "How To Make A Complaint" process<sup>8</sup>, which is hosted on Trinity Mirror's website, [www.trinitymirror.com](http://www.trinitymirror.com)<sup>9</sup>. The website also hosts our Complaints Policy<sup>10</sup>, the Code and our online Complaints Form<sup>11</sup>.

The column also informs readers of Trinity Mirror's IPSO membership, together with IPSO's contact details for advice, if required. Those complainants who do not have internet access are provided with an address to send off for a "Complaints Pack"<sup>12</sup>, which includes a copy of our Complaints Policy, the Editors' Code Of Practice and our Complaints Form.

Readers who wish to bring a factual error to our attention are directed to either the Editor or Readers' Editor, who will arrange prompt corrections of admitted inaccuracies. In the overwhelming majority of cases corrections, clarifications and/or apologies will appear either in the Corrections & Complaints column or elsewhere on Page 2.

#### **4.2.1.2 Online**

Every Trinity Mirror website carries a "How to Complain" link on its home page<sup>13</sup>, which sets out not only a link to Trinity Mirror's Complaints Process but also directs readers to email addresses where they can address issues about both simple, online factual errors and non-editorial matters<sup>14</sup>. Each homepage also links to a "Corrections and Clarifications" section<sup>15</sup>. Some corrections or amendments may however, in certain circumstances, be published underneath the original online article.

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<sup>8</sup> See 8.3 Annex C in Trinity Mirror's 2014 Annual Statement

<sup>9</sup> See 8.4 Annex D in Trinity Mirror's 2014 Annual Statement

<sup>10</sup> See 8.5 Annex E in Trinity Mirror's 2014 Annual Statement

<sup>11</sup> See 8.6 Annex F in Trinity Mirror's 2014 Annual Statement

<sup>12</sup> See 8.7 Annex G in Trinity Mirror's 2014 Annual Statement

<sup>13</sup> See 8.8 Annex H in Trinity Mirror's 2014 Annual Statement

<sup>14</sup> See 8.9 Annex I in Trinity Mirror's 2014 Annual Statement

<sup>15</sup> See 8.10 Annex J in Trinity Mirror's 2014 Annual Statement

#### 4.2.2 Process

Once a Complaints Form is received, the matter is handled by the Legal and Compliance Department. The complaint is assessed to determine whether the Code has been engaged, whether there has been a misinterpretation of the Code and/or whether the complaint is vexatious.

Examples of complaints that would not engage the Code could be the non-delivery of a newspaper or an issue arising from a reader offer or competition. In any event, this kind of complaint would be directed to the appropriate department and a response issued.

An example of a misinterpretation of the Code could be a complaint made under Clause 5 (intrusion into grief or shock) from a reader concerned about a general report (with which the complainant has no personal connection) about, for instance, a natural disaster. Another example could be a complaint made under Clause 12 from a reader objecting to the portrayal of a football team, i.e. these would be complaints about editorial matters that purport to engage the Code but upon analysis, do not. Again, these complaints are always answered.

Vexatious complainants include those who use insulting language or who do not set out the nature of their complaint under the Code.

In any event, if a proper contact address is provided, Trinity Mirror endeavours to reply to all complainants within seven days.

If a complaint engages the Code, the matter is investigated internally and a response is sent. The response will either reject the complaint, if Trinity Mirror is satisfied that there has been no breach of the Code, or, if there is a matter that does need addressing, then discussions will be held with the complainant in an attempt to resolve the matter.

If the matter cannot be resolved between the parties, the complainant is offered the option to refer the matter to IPSO to investigate.

### **4.2.3 Referrals From IPSO**

The receipt of new complaints referred to Trinity Mirror publications by IPSO engages Clause 13 of The Regulations<sup>16</sup>. As part of its internal Complaints Procedure, Trinity Mirror corresponds directly with the complainant to address the issues at hand as set out above. If no resolution can be reached, the matter is referred back to IPSO for its consideration.

### **4.2.4 Informal Complaints**

Many complaints are dealt with directly by the Editor or a senior journalist following telephone calls or emails. In the vast majority of cases, this is the most appropriate, expedient and amicable way of resolving complaints.

### **4.2.5 Legal Complaints**

All legal complaints (classified as complaints which are accompanied by a demand for a financial remedy and refer to a cause of action) are handled by the Legal Department separately.

### **4.2.6 Recording Of Complaints**

Complaints that are received by Trinity Mirror either through its Complaints Form or from IPSO are recorded and assessed with regard to whether the Code has been engaged and which clauses have been addressed. Although complaints received on an informal basis throughout the regions are generally logged, given the minor nature of many issues and the disparate way these complaints are received and dealt with (orally, by telephone, letter, email etc.), it would be disproportionate for these types of complaints to be formally assessed in terms of the Code. The most important factor is that all complaints are addressed, and if possible, resolved as quickly as possible.

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<sup>16</sup> <https://www.ipso.co.uk/media/1240/regulations.pdf>

### 4.3 Training Process

From autumn 2014, Trinity Mirror consulted with the Press Association (PA) and training company Eliesha over the creation of an online learning course with the purpose of making sure that all Trinity Mirror journalists have a full understanding of the Code and the changes introduced by IPSO. The course contains ten animated and narrated modules. After viewing each module, editorial staff must complete a multiple choice assessment. Participants must score 100% in the assessment before they can move on to the next module and the course is only completed after the 100% pass mark has been achieved in all ten modules.

This compulsory course was rolled out and completed by all Trinity Mirror editorial staff (from Editors and Executives to trainees) across the company in February and March 2015. All new editorial employees must also complete this training programme as part of their induction. Since the acquisition of Local World, all former Local World editorial staff were also obliged to undertake the course and this was completed in 2016.

To supplement the online course, Paul Mottram delivered seminars to editorial executives of former Local World titles throughout Trinity Mirror during 2016 at our regional centres. Furthermore, at Canary Wharf, the seminars were delivered to all national digital (mirror.co.uk) and print (Daily Mirror, Sunday Mirror and Sunday People) reporters. These seminars examined each clause of the Code in turn, focussing upon the everyday practical application of the Code and examples of where Code breaches have occurred with a discussion on how similar issues could be avoided in the future. Adverse adjudications during 2015 and 2016 were also addressed.

A new series of seminar visits by Paul Mottram is planned for 2017 to take in those non-Local World regional centres that were last visited in 2015.

Further, as part of continuing legal and regulatory education for journalists and to provide legal advice, from March 2017 the Legal Department has begun issuing a series of regular Legal Bulletins to all staff. These legally privileged Bulletins detail any substantial compliance, legal or Code issues that have arisen during the previous weeks both within the company and from the industry generally, so that journalists can be made aware of, look out for and deal with similar issues that may arise in the future.

## **4.4 Our Record On Compliance<sup>17</sup>**

In 2016, Trinity Mirror received a total of 108 complaints that were either referred to IPSO (following a direct complaint through its complaints form that was not resolved), or that were received directly from IPSO. This report covers all upheld IPSO adjudications published in the Relevant Period. There were three upheld adjudications where there was a requirement to publish the adjudication and six upheld adjudications where the Complaints Committee ruled that sufficient remedial action had been offered by the publication. Details of upheld adjudications, published and adjudicated upon in 2016, are set out below.

### **4.4.1 Upheld Complaints With A Requirement To Publish The Adjudication (3)**

#### **05764-15 A man v Daily Record<sup>18</sup>**

A man complained that the Daily Record breached Clauses 1, 2, 3, 4 and 11 in an article published in 2015.

The article reported that a defendant had been found not guilty of an allegation of sexual assault; she had been accused of rubbing her breasts against the complainant at a party. The alleged offence and subsequent trial took place in Scotland. The alleged victim was named in the report.

Trinity Mirror's response explained that there is no specific provision in Scottish law that grants automatic anonymity to victims, or alleged victims, of sexual assault (although the anonymity given to victims is a well-established convention), but due to the unusual circumstances of the case the newspaper believed it was entitled under Clause 11 to identify the complainant if there was "adequate justification" for doing so. Trinity Mirror reported the Sheriff's conclusion that the alleged offence should not have been classed as a sexual assault; the newspaper had therefore been justified in naming the complainant. The newspaper also contended that Clause 3 was not relevant as the information had been heard in open court.

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<sup>17</sup> Pursuant to paras. 3.3-3.4, Annex A of the IPSO Regulations (The Regulations: <https://www.ipso.co.uk/media/1240/regulations.pdf>)

<sup>18</sup> <https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=05764-15>

The Committee upheld the complaint under Clauses 3 and 11, explaining that the fact that the complainant considered himself to be a victim of sexual assault was clearly private information. The inclusion of the complainant's name in the article represented an unjustified intrusion into his private life and a breach of Clause 3 of the Code. The newspaper was required to publish the adjudication in print (26 February 2016).

Date decision issued: 27/01/2016

### **Action Taken**

This was a very unusual case in that the Sheriff found that this was not even a common assault, let alone a sexual assault. However, IPSO's decision that the complainant should remain anonymous once a sexual assault allegation is made, has been noted for the future.

### **03188-16 A man v Daily Record<sup>19</sup>**

A man complained that an article published in print on 26 May 2016 and online on 25 May 2016 under the headline "Cops claim mob rule outside Hampden stopped them getting in to deal with battling Rangers and Hibs fans" breached Clause 1.

The story was based on an email from a man who claimed to be a police officer who had been at the game. The reporter corroborated this claim with three other police sources who were not present, but who claimed they had heard similar accounts.

Trinity Mirror defended the complaint on the basis that the story was set out as claims from police officers and, in any event, when those claims were disputed, the alternate views were published extensively.

The Committee decided that there had been a failure to take care over the accuracy of the article on the basis that there were concerns the source had exaggerated his account and that the newspaper had not verified this with an independent first-hand witness. To remedy the breach, the Committee required the adjudication to be published (26 August 2016).

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<sup>19</sup> <https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=03188-16>

Date decision issued: 04/08/2016

### **Action Taken**

Following the upheld adjudication the editorial staff were reminded about the importance of corroboration of source-led information.

### **05438-15 Burnett v Kent & Sussex Courier<sup>20</sup>**

Steve Burnett complained that the newspaper had breached Clause 1 (Accuracy) and Clause 3 (Privacy) in an article published on 28 August 2015 under the headline: "Revealed...the man behind the mask of the caped crusader".

Mr Burnett said that the article's central claim - that he was "Ring Pull Man" (a charity fund raiser) - was inaccurate and that the newspaper had failed to contact him to verify the story. The newspaper said that the article was published after it had been contacted directly by Ring Pull Man and that it was satisfied that the complainant was Ring Pull Man.

In response to IPSO's investigation of the complaint, the newspaper accepted that it should have taken additional steps to verify whether the complainant was Ring Pull Man. It offered to publish a correction and apology plus a follow-up story about the charity of which the complainant is a trustee.

The Committee considered the complaint and upheld it under Clause 1. The Committee welcomed the newspaper's offer of a correction and apology. However, it was concerned by the serious failure to take care over the accuracy of the article, and noted that the article had been the newspaper's lead front-page story. For these reasons the Committee required the newspaper to publish the adjudication, in print and online (15 January 2016).

Date decision issued: 05/01/2016

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<sup>20</sup> <https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=05438-15>

## **Action Taken**

Following the Committee's findings, the Editor held a meeting with staff to review the adjudication and the issues it raised. To accompany the adjudication, the newspaper published a picture of Ring Pull Man next to a picture of Mr Burnett.

### **4.4.2 Upheld Adjudications Where Sufficient Remedial Action Had Been Offered (6)**

#### **12281-15 Nartey v mirror.co.uk<sup>21</sup>**

Michael Nartey complained that mirror.co.uk had breached Clause 1 (Accuracy) in an article ("Married City worker nicknamed 'sh\*\*\*er' by colleagues terrorised lovers with anonymous threatening texts", 21 March 2015) based on Mr Nartey's sentencing for offences described as "harassing five women, putting them in fear of violence, and intimidating three of them", for which he was given a three-year prison sentence. The article reported that Mr Nartey had broken into his ex-partner's home and stolen her underwear, which he complained was untrue.

The copy had been provided by a news agency. It transpired that there had been a misunderstanding on the "break-in" point in the agency's report of the sentencing and the newspaper accepted that this was inaccurate.

The newspaper amended the online version and offered to publish a correction. This was rejected by the complainant and the matter was considered by the Committee, who upheld the complaint. However, the Committee deemed the newspaper's offer of a correction satisfactory to fulfil its obligations under Clause 1(ii).

Date complaint concluded: 04/04/2016

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<sup>21</sup> <https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=12281-15>

### **Action Taken**

The Code was breached on this occasion as a result of human error by the agency, who were spoken to.

### **00328-16 Herry v The Sunday Mercury<sup>22</sup>**

Damieon Herry complained that an article headlined: "Teacher fired for knife threat on pupil loses dismissal case" (4 October 2015) was inaccurate as he had in fact lost his job for failing to hand in sick notes during a period of absence from work.

The newspaper said that the allegation that the complainant had threatened a pupil with a craft-knife had been documented in witness evidence, which the freelance reporter had been shown at the start of the hearing. The newspaper accepted, however, that the evidence had not stated that the complainant had been sacked as a result of the allegation. It noted that the article had included the complainant's denial of the allegation, as well as the council's position that the complainant had failed to provide sick notes while he was absent from work. Nevertheless, the newspaper offered to amend the online article and to add a clarifying footnote.

The Committee acknowledged the newspaper's prompt amendment of the online article correcting the inaccuracy, but, in addition, required the newspaper to publish the correction in print (8 May 2016).

Date complaint concluded: 04/04/2016

### **Action Taken**

The breach occurred because of human error in the rewriting of the copy, leading to a misunderstanding of the timeline of the allegations and the cause of the dismissal. Those concerned were spoken to about this issue.

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<sup>22</sup> <https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=00328-16>

### **01829-16 Connor v Daily Record<sup>23</sup>**

Lee Connor complained about an article headlined: "Gangland feud: Note found at home of Leigh Griffiths' ex-girlfriend led police to thug's buried gun", which reported that the complainant, a violent criminal serving life imprisonment, was also drug dealer; an allegation that Mr Connor complained was false.

The claims were made to the newspaper by an authoritative source. The article stated as a fact, instead of a claim, that Mr Connor was a drug dealer but the Daily Record was unable to prove this.

The IPSO Committee found that the complainant's previous conviction for attempted murder did not justify the assertion that he was also involved in drug dealing, which represented a failure to take care over the accuracy of the article. The Committee held that the newspaper should publish the correction it had offered previously.

Date complaint concluded: 19/07/2016

#### **Action Taken**

The Code was breached by the omission of one instance of the word "alleged". Nevertheless, the reporter and Editor were reminded that uncorroborated information derived from sources, no matter how authoritative, should be presented as claims rather than facts if publication is justified.

### **02055-16 Martin v Bristol Post<sup>24</sup>**

Mrs Martin complained about an article ("It will be a challenge" - new executive head takes over at South Gloucestershire's biggest school"), stating that several points about her time as Chief Executive Principal of an education Federation and the performance of the Federation schools were inaccurate.

Trinity Mirror defended the majority of the complaint, but accepted that the newspaper had mistakenly reported an Ofsted rating and offered to

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<sup>23</sup> <https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=01829-16>

<sup>24</sup> <https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=02055-16>

amend the online article and publish a correction on this point. The complainant did not accept Trinity Mirror's offer and the IPSO Committee subsequently considered the complaint. The Committee also found that the Ofsted rating was the only significant inaccuracy and held that the offered correction should be published.

Date complaint concluded: 25/07/2016

### **Action Taken**

The inaccuracy was a genuine mistake and the reporter was reminded to take care to report sources accurately.

### **06194-15 Mace v Gloucester Citizen<sup>25</sup>**

In an article headlined: "Couple jailed for attacking three sisters", the newspaper reported that the complainant and her partner had been convicted of attacking three Asian sisters, but had been cleared of having a racist motive. The complainant said that it was inaccurate to report that she and her partner had been jailed, as sentencing had been adjourned at the conclusion of the trial. She said that the front-page headline had caused damage and stress to her and her partner.

The newspaper accepted that the front-page headline was inaccurate: a sub-editor composing the front-page caption close to deadline had misread the article on page 2 and wrote that the couple had been jailed, rather than convicted. It published a correction in the next edition of the newspaper on 5 October 2016.

The Committee upheld the complaint, finding a breach of Clause 1(i), but welcomed the newspaper's offer of a correction.

Date complaint concluded: 25/01/2015

### **Action Taken**

To address the upheld breach, the newspaper implemented a series of additional checks to avoid future errors, including ensuring that all pages

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<sup>25</sup> <https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=06194-15>

are now seen by both the head of production and an additional team member.

#### **06306-16 Robertson v mirror.co.uk<sup>26</sup>**

Pat Robertson complained that the content of an article headlined: "US televangelist Pat Robertson says Orlando shootings are 'God's punishment for same sex marriage'" was completely fabricated.

The story was based on an article published on a parody news website. In the context of the fast-developing Orlando shooting story, this parody report was mistakenly believed to have been a valid account.

Shortly after publication the reporter was alerted to the error and the article was taken offline two hours after it was published. Trinity Mirror was subsequently contacted by the complainant's representative. Trinity Mirror accepted that the article was inaccurate and published a correction online on 14 July 2016. However, the complainant did not consider his complaint resolved and referred it to the IPSO Committee.

The Committee held that the article was significantly inaccurate, but that the offer to publish a correction was sufficient to address the Code breach.

Date complaint concluded: 04/10/2016

#### **Action Taken**

Following the adjudication, a memo was circulated to the editors, asking them to remind reporters to beware of spoof articles by making sure to read potential source articles in full and to corroborate any quotes used.

#### **4.4.3 Non Upheld Adjudications**

During the Relevant Period 25 complaints against Trinity Mirror titles were not upheld by the Committee.

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<sup>26</sup> <https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=07306-16>

## 5. Schedule

### 5.1 Annex A: List Of Trinity Mirror Titles/Websites

#### 5.1.1 Print

##### National

Daily Mirror

Sunday Mirror

Sunday People

The New Day<sup>27</sup>

Daily Record

Sunday Mail

##### Regional

Accrington Observer

Agenda Magazine (Derbyshire)

Airdrie & Coatbridge Advertiser

Amersham Examiner<sup>28</sup>

Ashbourne News Telegraph

Ashford Herald

Atherstone & Colehill Herald (Tamworth Herald Series)

Ayrshire Post

Bampton & Dulverton Gazette (Mid Devon Gazette Series)

Bangor Mail

Bath Chronicle

Beaconsfield Advertiser<sup>29</sup>

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<sup>27</sup> Ceased publication 6 May 2016

<sup>28</sup> Ceased publication May 2016

Bedfordshire on Sunday  
Beverley Advertiser  
Birmingham Mail  
Birmingham Post  
Black Country Bugle Annual  
Black Country Bugle Sports Annual  
Blackmore Vale Magazine  
Blairgowrie Advertiser  
Blast Magazine (Hull)  
Bon Appetit Magazine (Hull)  
Bon Appetit Magazine (Scunthorpe & Grimsby)  
Brentwood Gazette  
Bristol Observer  
Bristol Post  
Buckinghamshire Advertiser  
Buckinghamshire Examiner  
Burry Port & Pembrey Star (Llanelli Star Series)  
Burton Mail  
Bygones (Nottingham)  
Bygones (Scunthorpe & Grimsby)  
Business Insider Magazine  
Caernarfon & Denbigh Herald (Arfon)  
Caernarfon & Denbigh Herald (South)  
Cambourne News  
Cambridge Business  
Cambridge Magazine  
Cambridge Midweek  
Cambridge News & Crier  
Canterbury Times (Canterbury Times Series)  
Carmarthen Journal  
Central Somerset Gazette (Mid Somerset Series)

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<sup>29</sup> Ceased publication May 2016

Cheddar Valley Gazette (Mid Somerset Series)  
Chester Chronicle (Frodsham & Helsby)  
Chester Chronicle (Country)  
Chester Chronicle (Flintshire)  
Chester Chronicle (Sandbach & Middlewich)  
Chronicle Xtra Chester / South Cheshire  
City Guide (Staffordshire)  
Cornish Guardian  
Cornishman  
Cornwall Today  
Coventry Telegraph  
Crawley News<sup>30</sup>  
Crediton Gazette (Mid Devon Gazette Series)  
Culm Valley Gazette (Mid Devon Gazette Series)  
Crewe Chronicle  
Crewe Chronicle Xtra  
Crosby Herald  
Croydon Advertiser (Croydon Advertiser Series)  
Cynon Valley Leader  
Daily Mirror Northern Ireland  
Daily Post  
Derby Telegraph  
Dorking Advertiser  
Dover Express  
Dumfries & Galloway Standard  
Ealing Gazette  
East Grinstead Courier  
East Kilbride News  
East Riding Mail  
Ellesmere Port Pioneer  
Ely Weekly News

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<sup>30</sup> Ceased publication 26 October 2016

Essex Chronicle  
Exclusive Magazine  
Exeter Express & Echo  
Faversham Times (Canterbury Times Series)  
Flashback (Hull)  
Folkestone Herald  
Frome Standard (Mid Somerset Series)  
Fulham Gazette  
Galloway News  
Gillingham Matters  
Glamorgan Gazette  
Glasgow Now  
Gloucester Citizen  
Gloucestershire Echo  
Grantham Target<sup>31</sup>  
Great Barr Observer  
Greater Manchester Business Week Magazine  
Grimsby Target<sup>32</sup>  
Grimsby Telegraph  
Gwendraeth Valley Star (Llanelli Star Series)  
Gwent Gazette  
Hamilton Advertiser  
Harlow Star  
Haverhill Weekly News  
Heritage Open Days (Hull)  
Herne Bay Times (Canterbury Times Series)  
Herts & Essex Observer  
Hertfordshire Mercury  
Heywood Advertiser  
Hinckley Times  
Holyhead & Anglesey Mail

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<sup>31</sup> Ceased publication May 2016

<sup>32</sup> Ceased publication December 2016

Hounslow Chronicle & Informer  
Huddersfield Daily Examiner  
Hull & East Riding Advertiser<sup>33</sup>  
Hull City Season Preview  
Hull Daily Mail  
Humber Street Sesh  
Irvine Herald  
Inspire (Teesside)  
Isle of Thanet Gazette  
Journal (Grimsby & Scunthorpe)  
Journal (Hull)  
Journal Magazine (CIN)  
Journal Magazine (Lincolnshire)  
Journal Weddings Magazine  
Kent & Sussex Courier  
Kilmarnock Standard  
Leatherhead Advertiser  
Leek Post & Times  
Leicester Mail Group  
Leicester Mercury  
Leicestershire & Rutland Life  
Lennox Herald  
Lichfield Mercury  
Lincolnshire Echo  
Liverpool Echo  
Llanelli Star (Llanelli Star Series)  
Loughborough Echo  
Luton & Dunstable on Sunday<sup>34</sup>  
Macclesfield Express  
Manchester Evening News  
Manchester Weekly News (Salford Edition)

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<sup>33</sup> Ceased publication 2016

<sup>34</sup> Ceased publication 31 November 2016

Manchester Weekly News (Sale & Altrincham)  
Manchester Weekly News (Stretford Urmston  
Manchester Weekly News (Stockport East)  
Manchester Weekly News (Stockport West)  
Manchester Weekly News (South Manchester)  
Manchester Weekly News (Wilmslow)  
Manchester Weekly News (Tameside)  
Merthyr Express  
Middleton Guardian  
Midweek Mercury  
Midweek Visiter  
MK News (oneMK)<sup>35</sup>  
Nantwich Chronicle  
New Addington Advertiser (Croydon Advertiser Series)  
Newcastle Chronicle  
Newcastle Journal  
Newmarket Weekly News  
News & Mail Series (Aldershot)  
News & Mail Series (Camberley & Sandhurst)  
News & Mail Series (Farnborough)  
News & Mail Series (Fleet & Yateley)  
North Devon Journal  
North Wales Weekly News  
North Wales Weekly News (Conwy Valley & Dyffryn  
Conwy)  
North Wales Weekly News (Colwyn Bay & Abergele)  
Northampton Herald & Post<sup>36</sup>  
Nostalgia (Scunthorpe & Grimsby)  
Nottingham Post  
Nottingham Post Lite  
Nottinghamshire Today

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<sup>35</sup> Ceased publication 31 October 2016

<sup>36</sup> Ceased publication 28 November 2016

Nuneaton News  
Nuneaton Telegraph  
Ormskirk Advertiser  
Paisley Daily Express  
Perthshire Advertiser  
Plymouth Herald  
Pontypridd & Llantrisant Observer  
Remember When (Teesside)  
Retford Gainsborough & Worksop Times  
Rhondda Leader  
Rhymney Valley Express  
Rochdale Observer  
Rossendale Free Press  
Runcorn Weekly News  
Rutherglen Reformer  
Scunthorpe Target<sup>37</sup>  
Scunthorpe Telegraph  
Sentinel Advertiser  
Sentinel Wedding Guide  
Sevenoaks Chronicle  
Shaftesbury Matters  
Shepshed Echo  
Shepton Mallet Journal (Mid Somerset Series)  
Sherborne Matters  
Skelmersdale Advertiser  
Solihull News  
Somerset Guardian (Mid Somerset Series)  
Somerset Standard  
South Croydon Advertiser (Croydon Advertiser Series)  
South Lincs Target Group  
South Wales Echo

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<sup>37</sup> Ceased publication December 2016

South Wales Evening Post  
Southport Visiter  
Stafford Guide  
Staffordshire Life Magazine  
Staffordshire Newsletter  
Staines Chronicle & Informer  
Star Courier  
Stirling Observer  
Stockport Express  
Stokesley Town Crier  
Stour and Avon Magazine  
Strathearn Herald  
Stroud Life  
Student Guide (Staffordshire)  
Sunday Echo  
Sunday Mercury  
Sunday Sun  
Surrey Advertiser  
Surrey & Hants Star Courier  
Surrey Mirror  
Sutton Coldfield Observer  
Swansea Life  
Tamworth Herald (Tamworth Herald Series)  
Teesside Herald & Post  
Teesside Powerhouse Magazine  
The Advertiser (Stoke)<sup>38</sup>  
The Gazette (North East, Middlesbrough & Teesside)  
The Stoke Sentinel  
The Wedding Journal (Hull)  
The Wedding Journal (Scunthorpe & Grimsby)  
The Way We Were (Staffordshire)

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<sup>38</sup> Ceased publication 2016

The Wharf  
Tiverton Gazette (Mid Devon Gazette Series)  
Torquay Herald Express  
Uttoxeter Advertiser  
Uxbridge Gazette  
Wales On Sunday  
Walsall Advertiser  
Warwickshire Telegraph  
Wedding (Teesside)  
Wells Journal (Mid Somerset Series)  
West Briton  
West Lothian Courier  
Western Daily Press  
Western Gazette (Yeovil)  
Western Gazette (Sherborne)  
Western Gazette (Crewkerne, Chard and Ilminster)  
Western Gazette (Somerton and Langport)  
Western Gazette (Wincanton, Castle Cary, Bruton and Gillingham)  
Western Mail  
Western Morning News  
Western Morning News on Sunday  
Whitstable Times (Times Series)  
Widnes Weekly News  
Wirral News  
Wishaw Press

### 5.1.2 Online

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[www.ashfordherald.co.uk](http://www.ashfordherald.co.uk)<sup>40</sup>  
[www.bathchronicle.co.uk](http://www.bathchronicle.co.uk)  
[www.bedfordshire-news.co.uk](http://www.bedfordshire-news.co.uk)  
[www.belfastlive.co.uk](http://www.belfastlive.co.uk)  
[www.birminghammail.co.uk](http://www.birminghammail.co.uk)  
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[www.blackcountrybugle.co.uk](http://www.blackcountrybugle.co.uk)  
[www.blackmorevale.co.uk](http://www.blackmorevale.co.uk)  
[www.bostontarget.co.uk](http://www.bostontarget.co.uk)<sup>41</sup>  
[www.brentwoodgazette.co.uk](http://www.brentwoodgazette.co.uk)<sup>42</sup>  
[www.bristolpost.co.uk](http://www.bristolpost.co.uk)  
[www.burtonmail.co.uk](http://www.burtonmail.co.uk)  
[www.cambridge-news.co.uk](http://www.cambridge-news.co.uk)  
[www.cannockmercury.co.uk](http://www.cannockmercury.co.uk)  
[www.canterburytimes.co.uk](http://www.canterburytimes.co.uk)<sup>43</sup>  
[www.carmarthenjournal.co.uk](http://www.carmarthenjournal.co.uk)<sup>44</sup>  
[www.centalsomersetgazette.co.uk](http://www.centalsomersetgazette.co.uk)<sup>45</sup>  
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[www.chroniclelive.co.uk](http://www.chroniclelive.co.uk)  
[www.cleethorpespeople.co.uk](http://www.cleethorpespeople.co.uk)<sup>47</sup>  
[www.cornishguardian.co.uk](http://www.cornishguardian.co.uk)<sup>48</sup>  
[www.cornwalllive.com](http://www.cornwalllive.com)  
[www.cornishman.co.uk](http://www.cornishman.co.uk)<sup>49</sup>

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<sup>39</sup> Merged into [www.derbytelegraph.co.uk](http://www.derbytelegraph.co.uk) September 2016

<sup>40</sup> Merged into [www.kentlive.news](http://www.kentlive.news) August 2016

<sup>41</sup> Merged into [www.lincolnshirelive.co.uk](http://www.lincolnshirelive.co.uk) October 2016

<sup>42</sup> Merged into [www.essexlive.news](http://www.essexlive.news) August 2016

<sup>43</sup> Merged into [www.kentlive.news](http://www.kentlive.news) August 2016

<sup>44</sup> Merged into [www.southwales-eveningpost.co.uk](http://www.southwales-eveningpost.co.uk)

<sup>45</sup> Merged into [www.somersetlive.co.uk](http://www.somersetlive.co.uk) June 2016

<sup>46</sup> Merged into [www.somersetlive.co.uk](http://www.somersetlive.co.uk) June 2016

<sup>47</sup> Merged into [www.grimsbytelegraph.co.uk](http://www.grimsbytelegraph.co.uk)

<sup>48</sup> Merged into [www.cornwalllive.com](http://www.cornwalllive.com) November 2016

<sup>49</sup> Merged into [www.cornwalllive.com](http://www.cornwalllive.com) November 2016

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[www.crawleynews.co.uk](http://www.crawleynews.co.uk)<sup>50</sup>  
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[www.dover-express.co.uk](http://www.dover-express.co.uk)<sup>51</sup>  
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[www.eastlindseytarget.co.uk](http://www.eastlindseytarget.co.uk)<sup>53</sup>  
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[www.getbucks.co.uk](http://www.getbucks.co.uk)  
[www.gethampshire.co.uk](http://www.gethampshire.co.uk)  
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[www.gloucestercitizen.co.uk](http://www.gloucestercitizen.co.uk)<sup>57</sup>  
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<sup>50</sup> Merged into [www.kentlive.news](http://www.kentlive.news) August 2016

<sup>51</sup> Merged into [www.kentlive.news](http://www.kentlive.news) August 2016

<sup>52</sup> Ceased publication October 2016

<sup>53</sup> Merged into [www.lincolnshirelive.co.uk](http://www.lincolnshirelive.co.uk) October 2016

<sup>54</sup> Merged into [www.cambridge-news.co.uk](http://www.cambridge-news.co.uk) October 2016

<sup>55</sup> Merged into [www.essexlive.news](http://www.essexlive.news) August 2016

<sup>56</sup> Merged into [www.kentlive.news](http://www.kentlive.news) August 2016

<sup>57</sup> Merged into [www.gloucestershirelive.co.uk](http://www.gloucestershirelive.co.uk) June 2016

<sup>58</sup> Merged into [www.gloucestershirelive.co.uk](http://www.gloucestershirelive.co.uk) June 2016

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[www.harlowstar.co.uk](http://www.harlowstar.co.uk)  
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[www.hertsandessexobserver.co.uk](http://www.hertsandessexobserver.co.uk)<sup>60</sup>  
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[www.hulldailymail.co.uk](http://www.hulldailymail.co.uk)  
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[www.kentandsussexcourier.co.uk](http://www.kentandsussexcourier.co.uk)<sup>61</sup>  
[www.kentlive.news](http://www.kentlive.news)  
[www.leek-news.co.uk](http://www.leek-news.co.uk)<sup>62</sup>  
[www.leicestermercury.co.uk](http://www.leicestermercury.co.uk)  
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<sup>59</sup> Merged into [www.lincolnshirelive.co.uk](http://www.lincolnshirelive.co.uk) November 2016

<sup>60</sup> Merged into [www.hertfordshiremercury.co.uk](http://www.hertfordshiremercury.co.uk)

<sup>61</sup> Merged into [www.kentlive.news](http://www.kentlive.news) August 2016

<sup>62</sup> Formerly [www.leekpostandtimes.co.uk](http://www.leekpostandtimes.co.uk)

<sup>63</sup> Merged into [www.lincolnshirelive.co.uk](http://www.lincolnshirelive.co.uk) November 2016

<sup>64</sup> Merged into [www.southwales-eveningpost.co.uk](http://www.southwales-eveningpost.co.uk)

<sup>65</sup> Ceased publication October 2016

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<sup>67</sup> Ceased publication October 2016

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[www.quirker.co.uk](http://www.quirker.co.uk)<sup>70</sup>  
[www.retfordtimes.co.uk](http://www.retfordtimes.co.uk)<sup>71</sup>  
[www.rossendalefreepress.co.uk](http://www.rossendalefreepress.co.uk)  
[www.runcornandwidnesweekly.co.uk](http://www.runcornandwidnesweekly.co.uk)<sup>72</sup>  
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[www.sevenoakschronicle.co.uk](http://www.sevenoakschronicle.co.uk)<sup>73</sup>  
[www.sheptonmalletjournal.co.uk](http://www.sheptonmalletjournal.co.uk)<sup>74</sup>  
[www.sleafordtarget.co.uk](http://www.sleafordtarget.co.uk)<sup>75</sup>  
[www.solihullnews.net](http://www.solihullnews.net)<sup>76</sup>  
[www.somersetguardian.co.uk](http://www.somersetguardian.co.uk)<sup>77</sup>  
[www.somersetlive.co.uk](http://www.somersetlive.co.uk)  
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[www.staffordshirenewsletter.co.uk](http://www.staffordshirenewsletter.co.uk)  
[www.stokesentinel.co.uk](http://www.stokesentinel.co.uk)  
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<sup>68</sup> Merged into [www.somersetlive.co.uk](http://www.somersetlive.co.uk) June 2016

<sup>69</sup> Ceased publication October 2016

<sup>70</sup> Ceased publication January 2016

<sup>71</sup> Merged into [www.lincolnshirelive.co.uk](http://www.lincolnshirelive.co.uk) October 2016

<sup>72</sup> Merged into [www.liverpoolecho.co.uk](http://www.liverpoolecho.co.uk)

<sup>73</sup> Merged into [www.kentlive.news](http://www.kentlive.news) August 2016

<sup>74</sup> Merged into [www.somersetlive.co.uk](http://www.somersetlive.co.uk) June 2016

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<sup>76</sup> Merged into [www.birminghammail.co.uk](http://www.birminghammail.co.uk)

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[www.thanetgazette.co.uk](http://www.thanetgazette.co.uk)<sup>80</sup>  
[www.theadvertiserstevenage.co.uk](http://www.theadvertiserstevenage.co.uk)<sup>81</sup>  
[www.torquayheraldexpress.co.uk](http://www.torquayheraldexpress.co.uk)  
[www.usvsth3m.co.uk](http://www.usvsth3m.co.uk)<sup>82</sup>  
[www.uttoxeteradvertiser.co.uk](http://www.uttoxeteradvertiser.co.uk)<sup>83</sup>  
[www.walesonline.co.uk](http://www.walesonline.co.uk)  
[www.walsalladvertiser.co.uk](http://www.walsalladvertiser.co.uk)  
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[www.westernmorningnews.co.uk](http://www.westernmorningnews.co.uk)  
[www.wharf.co.uk](http://www.wharf.co.uk)  
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<sup>79</sup> Merged into [www.gloucestershirelive.co.uk](http://www.gloucestershirelive.co.uk) June 2016

<sup>80</sup> Merged into [www.kentlive.news](http://www.kentlive.news) August 2016

<sup>81</sup> Ceased publication 2016

<sup>82</sup> Merged into [www.mirror.co.uk](http://www.mirror.co.uk) September 2016

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<sup>84</sup> Merged into [www.somersetlive.co.uk](http://www.somersetlive.co.uk) June 2016

<sup>85</sup> Merged into [www.cornwalllive.com](http://www.cornwalllive.com) November 2016

<sup>86</sup> Merged into [www.somersetlive.co.uk](http://www.somersetlive.co.uk) June 2016

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