independent press standards organisation

Annual Report

Independent Press stondards Organisation

Ipso



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# Vision

A trusted, thriving, free and responsible press, reinforced by independent, effective regulation



# Mission

- To support those who feel wronged by the press
- To uphold the highest professional standards in the UK press
- To determine whether standards have been breached and provide redress if so



# Values

- Independent: IPSO will carry out its work free from control or interference by the press, parliament, interest groups or individuals
- Bold: IPSO will act without fear or favour
- Fair: IPSO will reach judgements according to its rules based on the evidence it has gathered and its actions and sanctions will be proportionate
- Accessible: IPSO will make it as easy as possible to access its services and to engage with it
- Transparent: IPSO's work will be in the public domain, ensuring its actions and processes are clear and visible, while fulfiling any duty of confidentiality



# IPSO 2017 Highlights

2017 has seen a shift beyond complaints handling to wider engagement and standards raising, with a focus on engagement and empowering the public

## January

An external review of IPSO's independence and effectiveness conducted by Sir Joseph Pilling, published in October 2016, provided robust and vigorous scrutiny. It concluded that IPSO showed early "promise, commitment and achievement" and made recommendations for further improvements. We responded to this publicly on 10 January and implemented the recommendations throughout 2017.

## March

We strengthened our membership through recruiting new and diverse publishers, including Southwark News and Rochdale Online in March. We regulate the majority of the UK's newspaper and magazine industry, covering over 1,500 print editions and 2,500 online publications, through legally-binding contracts.

## February

We held the first of our UK-wide roadshows in Manchester (9 February), engaging with the public on a wide range of media-related issues and making sure people were aware of what we do and how we can help. Further roadshows were held in Birmingham (14 September), Glasgow (18 September) and Belfast (24 October), and we also visited Cardiff (May 2017) to speak about our work.

## April

We supported editors and journalists to do the best possible journalism with newsroom training and outreach year-round, including a round of training on Editors' Code compliance and complaints handling in April with smaller local newspapers. We are able to offer bespoke newsroom training to all of our members.

## May

We published the third round of annual statements from publishers, required as part of the legally enforceable contract we have with them. The 79 publishers' statements are a public record of the steps publishers take to meet journalistic standards and what they do when they don't meet them. They contribute to our wider monitoring of overall press standards.

## June

We held a series of Twitter Q&As throughout the year to engage with the public on a range of issues, including one in June on the wider work we do beyond complaints handling. We have engaged with a variety of stakeholders including NGOs, academics, pressure groups, politicians and media commentators.

## July

The annual IPSO lecture was given by John Whittingdale MP on 6 July, covering a range of issues including whether the internet and social media needs wider regulation and why newspapers are vital for democracy.

We published guidance for journalists and editors to address questions about social media and the Editors' Code on 3 July.

## September

We marked three years in operation. Chief Executive Matt Tee said "there's much to be quietly pleased about" including issuing over 200 of our private advisory notices to help people who were worried about media intrusion. We offer support with a 24-hour helpline and private advisory notices which make it clear to journalists when people do not want to talk to the press.

## November

We launched the IPSO Mark, a symbol that publishers can display to distinguish their newspaper, magazine or website as a trusted, quality brand committed to the best professional standards.

We relaunched our arbitration scheme which allows ordinary people bring claims for breaches of the law against the press cheaply, easily and quickly.

### August

Chairman Sir Alan Moses was reappointed for a second term, saying, "I am looking forward to reinforcing IPSO's independence and effectiveness in my second term." Complaints statistics for 2016 were published, showing a sizeable increase in numbers of complaints and enquiries dealt with from just over 12,000 to almost 15,000. This has increased again in 2017 to over 20,000.

### October

We appointed Nazir Afzal OBE, Miranda Winram and Andrew Pettie to our Complaints Committee. We issued guidance about how we make decisions on the prominence with which editors must publish remedies to breaches of the Editors' Code, aimed at those who want to understand IPSO's approach and designed to raise editorial standards.

## December

We launched information for the public on how journalists use social media, court reporting, and reporting deaths and inquests, which carries the Plain English Crystal Mark. This supports people to engage with the press if they want to and lets them know where to go if they need help.



Sir Alan giving an interview to The Times in July 2017

...IPSO stands at the boundary between protection of the public and freedom of speech; it preserves both by striking a balance...



# **Chairman's Statement**

#### Rt Hon Sir Alan Moses, Chairman

2017 has been the year in which IPSO has shown its mettle: established, confident and firm across the whole range of its regulatory activities. It was a year when complaints rocketed to over 20,000; all of which were dealt with by the staff and the Complaints Committee with scrupulous fairness and serious focus. IPSO's experience of three years has provided a solid foundation for protecting the public and making important advances in monitoring and improving standards. We now have unrivalled experience in handling, mediating and resolving complaints and it is that experience we deploy in the guidance we have published in relation to best practice in reporting inquests, court reporting, avoidance of intrusion and harassment, the use of social media, and compliance with the Editors' Code. Even a glance at the Editors' Code Handbook will reveal the extent to which IPSO's rulings govern the way journalists and editors behave. Both our guidance and the contents of the Handbook set out the questions editors and journalists must ask before they publish any story which risks infringing the Code. That imposes a powerful discipline on editors and journalists, and that discipline is the product of IPSO's daily work. Of course some of our decisions are unwelcome, not just to complainants but to editors as well. But they are our decisions; they are not the decisions of politicians, nor of those we regulate, nor of anyone else. They are reached conscientiously and independently. We have a high proportion of complainants who say they are pleased with our help and support. As for editors, they have no choice but to obey our rulings.

Successful press regulation depends on scrutiny of the judgement of editors. The central distinction between the press IPSO regulates and babble on the web, is that the content of it depends on the judegment of editors; it is their responsibility to comply with the Editors' Code. IPSO's duty is to hold them to that Code and provide guidance to avoid breaches in the future. IPSO stands at the boundary between protection of the public and freedom of speech; it preserves both by striking a balance. I am confident and proud of our ability to continue to do so. I gain my confidence from the extraordinary abilities of our staff, who daily work with compassion and skill looking after those who feel cowed by the power of the press. My confidence is coupled with my respect for our commanding Board and trenchant and independent Complaints Committee. Press regulation is no easy matter; IPSO walks a fine line but it will continue to do so with a steady and fearless tread.

# Chief Executive's Statement

Matt Tee, Chief Executive

By the end of 2017, we had accumulated over three years' experience of regulating UK news media, including receiving and considering over 50,000 complaints, training hundreds of individuals in universities and newsrooms, publishing guidance documents for journalists and information leaflets for the public. We also worked with representative groups to address concerns about reporting suicide, reporting around transgender issues and other topics. I am proud of the progress we have made, and the support we have given to thousands of individuals in carrying out our work.

Looking forward to 2018, this track record, and the credibility it has begun to foster among those we regulate, the wider public and, albeit more slowly, their political representatives, has contributed to a strengthening of our powers. Our new compulsory arbitration scheme (from 31 July 2018), whereby individuals can pursue financial damages from publishers without resorting to the courts, represents a new step for us. Its impending launch may also have helped to persuade a narrow parliamentary majority that Section 40 measures, to incentivise publications to join a state-backed regulator, were unnecessary. This is not the time for complacency however. IPSO is determined to be not just an effective handler of complaints but to monitor and improve standards in the media. The prolonged and often emotionally charged debate over the Data Protection Bill also demonstrates that media standards and our work will continue to be closely scrutinised. We will continue to hold to account the unacceptable, to ensure mistakes are corrected and errors of judgement addressed. We will also work with others to maintain and improve standards, without sacrificing the robust, fair but fearless reputation which UK journalism at its best truly deserves.



Matt Tee, Chief Executive

...IPSO is determined to be not just an effective handler of complaints but also to monitor and improve standards in the media...



# **Raising Press Standards**

IPSO has a broader commitment to press standards which goes far beyond complaints handling

Using knowledge and data from daily work with complaints, wide monitoring of the media landscape, and by engaging with groups interested in coverage of particular issues, we aim to track patterns and identify areas of potential concern to provide targeted interventions to raise press standards and compliance with the Editors' Code. In 2016, our priority was to focus on ensuring that the daily work carried out by IPSO's complaints team fed into IPSO's broader commitment to press standards. In 2017, we used that information to work with individual members on their compliance with the Editors' Code; to improve their complaints handling; and to engage with the industry on challenging issues. 2017 represented the third set of annual statement submissions. The statements are a key requirement under the terms of publishers' legally-binding contract with IPSO. They are a public statement, in a publisher's own words, of the steps they take to meet journalistic standards and what they do when they don't meet those standards.

As a body of work, they clearly show the public how newspapers maintain and monitor editorial standards, how they respond to complaints, and the action they take to put things right when required. Importantly, publishers are required to explain how they have addressed any upheld complaints so that a similar breach does not occur again. A clear development in this year's statements was how publishers have learnt from readers' complaints, upheld adjudications and resolved complaints and applied that to their training of staff with reference to press standards and the Editors' Code. Our standards work has been supported by two advisory panels. One brings together ten journalists working for national and local newspapers and magazines below the level of editor, whilst the other panel is made up of ten readers of newspapers and magazines, drawn from across the UK. Both panels have been invaluable in helping us to make sure that our standards work is communicated clearly and addresses the key questions that journalists or members of the public might have.



# Standards Work Outcomes

Guidance, training and wide engagement leading to tangible improvements





#### Guidance for journalists and editors

Information specifically for use in newsrooms on how to report some of the challenging topics we receive the most queries and questions about, and advice on, how the Editors' Code applies.

- Guidance on the use of information from social media
- ° Guidance on reporting deaths and inquests



#### Public facing information

Public facing guidance, with the Plain English Crystal Mark, on some of the issues the public ask us about the most. Designed to help people to engage with the press if they want to and know where to go for help if there is a problem.

- ° Public facing information on court reporting
- Public facing information on deaths and inquest reporting
- $^{\circ}$  Public facing information on how journalists use information taken from social media



#### Engagement

- We have met with over 200 organisations interested in specific coverage of issues including MIND, Academy of Medical Sciences, Science Media Centre, Editors' Code of Practice Committee, Network of Sikh Organisations, Regents Park Mosque, Anti Muslim Hate Crime Working Group, Samaritans, and the Religion Media Centre.
- We launched our journalist and reader advisory panels to act as a focal point for the public to feed back on their experiences of IPSO, and to bring the voices and opinions of the working journalists and readers into our work.



#### Training

- <sup>o</sup> Our broader commitment to press standards includes supporting all of our member publishers, large or small, with bespoke newsroom training on how IPSO applies the Editors' Code and how to handle complaints effectively for editors, managers and journalists.
- We provided training for two local publishers and offered support and training on complaints handling to a further 12.
- <sup>°</sup> We also gave over 100 talks to young journalists at universities and other training institutions about IPSO and the Editors' Code.



# Monitoring Wider Concerns

Wider scrutiny of the media landscape means IPSO can provide targeted interventions to specific concerns

Theme	Issues arising	IPSO actions
Complaints handling	Examples of poor complaints handling and/or processes at national and regional newspapers, as well as magazines	We contacted the publishers and followed up with offers of training and/or support with improving complaints procedures
Victims of sexual assault	Some instances of identification of victims of sexual assault by national and regional publications, and/or the publication of information likely to contribute to this Complainants concerned about the terminology used to describe sexual assaults	We will produce guidance on this topic for editors and journalists in 2018 'Interaction' between IPSO staff and people with lived experience of sexual assault and domestic violence is planned for 2018
Social media	Repeated instances of mistaken identity through incorrect use of photos from social media Publication of hoax information taken from social media	Guidance for editors and journalists about using information from social media was published in July 2017, and updated in November 2017 Information for members of the public was published before the end of 2017
Deaths and inquests	Examples of publications intruding into grief	Guidance for editors and journalists on reporting on deaths and inquests was published in November 2017 Information for members of the public on what to expect from inquest reporting was published at the end of 2017
Suicides	Concerns about an increase in complaints about the reporting of suicide and potential breaches of Clause 5 of the Editors' Code	Guidance on reporting of suicide for editors and journalists to be developed in 2018

# Help With Press Intrusion And Harassment

57 private advisory notices issued this year alongside 24-hour support and advice

In the vast majority of cases, journalists comply with the rules, but if someone has made it clear that they do not want to speak to reporters, we have a 24-hour harassment helpline to offer support and advice to those who believe they are the subject of press intrusion. When carrying out reporting, journalists must adhere to the strict rules in the Editors' Code. The Code requires journalists to approach bereaved family members with sympathy and discretion; not to break the news of a death to immediate family; and to ensure their reports are accurate. Reporters must also respect privacy and stop their approaches if an individual makes clear they do not wish to talk to the media.



We also have the power to issue private advisory notices. These notices make it clear to reporters that an individual doesn't want to be contacted. To date, we have issued more than 150 private advisory notices. The notices are extremely effective as a tool to tackle media scrums or to prevent harassment. They can also pass on concerns about the potential publication of intrusive or private information or help people find space at a time of grief or shock – making clear, for example, that those who have suffered a bereavement do not want to talk to the press.

#### Harassment leaflet

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"IPSO has provided invaluable support at the request of West Yorkshire Police around a number of high-profile incidents that have attracted a significant level of media interest.

One of our main aims is always to support the families of victims, particularly around sensitive events such as funerals.

The help and advice that IPSO has been able to give, including the use of private advisory notices, has increased our ability to circulate guidance on behalf of families to as full a complement of media outlets across the country as possible.

While the media usually take our guidance on board, it has been clear that IPSO's involvement adds additional weight to those messages which helps to reduce the impact of media interest on the affected families. It is an option that we regularly highlight to our family liaison officers during their training."

Corporate Communications, West Yorkshire Police



Sir Joseph Pilling

# The Pilling Review

Responding to independent, rigorous scrutiny to improve IPSO's effectiveness

## About the Pilling Review

In 2016, we asked Sir Joseph Pilling KCB to carry out an external review into our independence and effectiveness, which aimed to identify things we could do better and enact changes which would benefit of our work. Pilling also looked at the recommendations made in the Leveson Report and analysed the extent to which these had been adopted and fulfilled by IPSO.

Forty five recommendations were made, "intended to help a new regulator, which demonstrates early achievement, promise and commitment, to develop into a trusted, experienced regulator". The recommendations are based on IPSO's independence; Board; the Editors' Code of Practice; complaints handling and staff; Standards function; review process; membership and awareness raising.



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Forty five recommendations were made "intended to help a new regulator, which demonstrates early achievement, promise, and commitment to develop in to a trusted experienced regulator"

#### Recommendation by theme

#### Independence

Pilling concluded: "To date and throughout this process of review I have seen no evidence of IPSO's decision-taking being improperly influenced by the industry." He also noted that it is "no easy task" for IPSO to gain the public's trust as an independent regulator.

#### Funding

Pilling recommended that an obligation to reach full-term funding agreements should be included in IPSO's articles of association and the Regulatory Funding Company's (RFC) articles of association.

#### IPSO's Board, Complaints Committee and staff

Pilling recommended drawing up an appropriate code or codes of conduct for staff and members of the Board and the Complaints Committee.

Pilling described the assistance provided by IPSO's complaints officers as "high quality". He also made a number of recommendations for staff training.

#### The Editors' Code

Pilling said "I have found that there are few if any criticisms of the contents of the Editors' Code" and recommended it continue to be the responsibility of the Editors' Code Committee as presently constituted.

#### Response

We note this finding and have continued work to build public trust.

We agree in principle, although this is not a decision for us alone. We have agreement with the RFC for a review of the contract and regulations in the run-up to contract renewal in 2019 and this proposal will form part of that review.

We have created a new code of conduct for staff and members of the Board and Complaints Committee.

We have implemented a number of new, formal training programmes to fully equip staff to carry out their roles to the highest standard and have reviewed and revised our style of correspondence with complainants.

We agree that arrangements for the Code should remain the same.

#### Responding to the Pilling Review

Recommendation by theme	Response
Complaints handling Pilling recommended producing guidelines on the application of 'due prominence' which should include case studies and explain why in those cases IPSO believed that the adjudication or correction was given due prominence.	This has been produced and is available on IPSO's website.
Standards Pilling recommended that funding arrangements for any standards investigation should remain as they are. He also noted "It would be a serious mistake to launch a standards investigation on relatively flimsy grounds. It ought to be exceptional".	We agree with this recommendation.
Whistleblowing hotline Pilling said "The procedure IPSO now has in place is more than adequate to ensure confidentiality and enable journalists to be confident about using it."	We welcome this finding.
Annual statements Pilling suggested offering guidance for publishers on what is required in an annual statement.	We have revised guidance for publishers on this.
Private advisory notices Pilling did not recommend any changes, and described it as a well-run and highly valued service.	We welcome this finding.

# Sid Arbitration

A cost-effective, straightforward and quick method of resolving legal disputes against the press

The scheme is a method of dispute resolution used to provide a cost-effective, straightforward and guick method of solving legal disputes between claimants and participating members of the press, including claims for libel, slander, misuse of private information, breach of confidence, malicious falsehood, harassment and data protection. Participation in the scheme is voluntary, and both parties agree to binding arbitration overseen by specialist barristers. It is managed by Europe's largest independent Alternative Dispute Resolution provider, CEDR. It is a process which two sides agree to use instead of going to court. It works like court, with an independent arbitrator ruling on the claim and requiring a remedy where the law has been breached. It is a low cost arbitration process designed specifically to rule on media law disputes. An expert barrister will impartially rule on the claim. Fees are kept low, and a ruling can be made more quickly than going through the courts.

## What are the advantages of using arbitration to resolve a legal dispute?

- 1 It's low cost
- It helps to keeps legal costs down
- 3) No need for court
- Independent legal experts

# Use arbitration for legal claims including:

- Defamation
  Data protection
  Privacy
- 4 Harassment

## From August 2018:

We are running a compulsory scheme which encompasses seven best-selling national daily newspapers and eight best-selling Sunday newspapers. IPSO scheme has a maximum fee of £100 and the newspaper has no choice but to arbitrate.

More at www.ipso.co.uk/arbitration

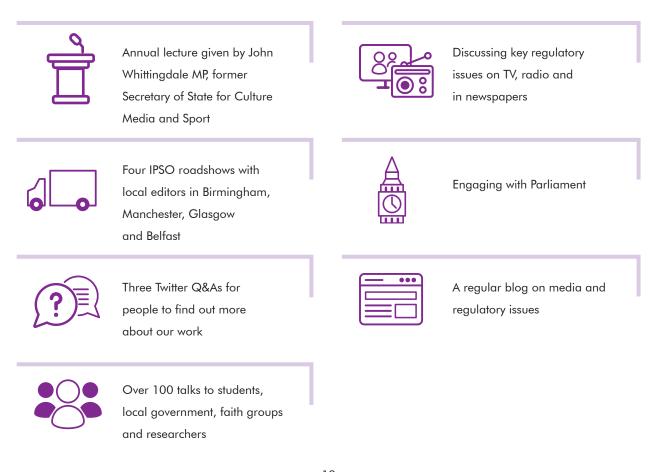
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# External Engagement

# Raising awareness of our work and listening to the views of others

2017 saw a focus on profile-raising work and engagement with the public and other interested parties like NGOs, academics, pressure groups, politicians and media commentators. While not leaping on every opportunity to comment there were opportunities to communicate the robustness of our work and to counter incorrect and misleading assertions. There were also a number of high profile rulings which allowed us to illustrate our work.

## **Raising Awareness**



# Most Complained About Publications

Publication		Publisher	Circulation*	Complaints received
Sün	The Sun	News UK	1.4 million	4847
DailyMail	The Daily Mail	Associated Newspapers	1.3 million	4176
MailOnline	MailOnline	Associated Newspapers	12.9 million	3536
METRO	Metro	Associated Newspapers	1.48 million	1500
The <u>stin</u> Mail	The Mail on Sunday	Associated Newspapers	1.11 million	1452
THE TIMES	The Times	News UK	431,053	598
The Telegraph	Telegraph.co.uk	Telegraph Media Group	5 million	480
Sün	Thesun.co.uk	News UK	5.5 million	327
The Doily Telegraph	Daily Telegraph	Telgraph Media Group	376,650	232
* EXPRESS	Express.co.uk	Northern and Shell	4.1 million	227
Mirror	themirror.co.uk	Trinty Mirror	4.1 million	192
Daily 🕷 Record	Daily Record	Trinity Mirror	129,151	140
Mirror	Daily Mirror	Trinity Mirror	564, 251	120
DAILY EXPRESS	The Daily Express	Northern and Shell	340,613	118
METRO	Metro.co.uk	Associated Newspapers	1.8 million	107
THE SUNIAR TIMES	The Sunday Times	News UK	772,509	105
STAR	Daily Star	Northern and Shell	370,640	39
Post	Bristol Post	Trinity Mirror	17,381	37
EveningNews	Manchester Evening News	Trinity Mirror	39,422	34
Hull Daily	Hull Daily Mail	Trinity Mirror	23,456	34

\*Print circulation by ABC as at July 2017 and online visitors at July 2017

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# Effective Complaints Handling

# IPSO dealt with over 20,000 complaints and enquiries in 2017

There has been a significant increase in complaints from the previous year. We also issued over 100 more rulings than the previous year. We believe that this increase can be attributed to a rising awareness of IPSO and its work, and also a busy news agenda, with a number of articles which sparked multiple complaints. In 2017 we developed a system for measuring complainant feedback, so that we can check the level of service we offer to complainants. We have received extremely positive feedback from people who have used our services. with 90% saying they would recommend IPSO to those in a similar position.

# Using lessons learned to develop best practice

Having been established for over three years, we have a large volume of past decisions, showing how the Complaints Committee applies the Code to particular questions and issues. We have used the lessons from these decisions to expand our work beyond handling complaints. Members of the complaints team have developed a pilot training programme for regional publishers which gives advice on how to ensure that published material complies with the Editors' Code, best practice for complaints handling, and how best to respond if things do go wrong. The pilot programme was delivered to two publishing groups in 2017 and was very successful. We hope that it will be a helpful addition to the pre-publication guidance service, which has long been provided to publishers by the complaints team, and will add value for our members. It will also ensure that complaints are handled more effectively by publishers, which will benefit complainants. Complaints

# Complaints Statistics

!	Enquiries and complaints rea by IPSO in:	ceived
2016:	14,461	
2017:	20,903	
	) Investigated Complaints	
2016	:346	
2017	: 398	
Other c	actions taken by	IPSO:
<b>*</b>	Proactive approaches of support	2
	Advice offered which did not lead to a formal complaint	52
<b>(</b>	Private advisory notice issued	57
$\bigcirc$	Ongoing complaints	1

Outcome	of investigated	complaints:	2016	2017	
	Resolved betwee complainant and newspaper	226	247		
ipso.	<b>IPSO.</b> Resolved with IPSO mediation				
Decisions	by IPSO's Con	nplaints Com	mittee:		
٥ĵ۵	Upheld complai	nts	47	68	
	Not upheld com	plaints	171	147	
Complaints n	ot taken forwa	rd:			
2016	2017	×	Reaso	n	
4,069	7,758		aise any pote f the Editors'		
1,656	478	Multiples (1 complaint taken)			
7	1	Ongoing	legal procee	dings	
49	28 Reader comments which have not been moderated				
496	258	Publication	not a membe	r of IPSO	
155	143	Complai	nt not made i	n time	

276

1,534

1,235

Taste

Miscellaneous / general outside remit

Complaints not pursued

122

2,738

1,203

**Statistics** 

# Complaints Statistics By Publisher

	Upheld			Resolved	Not upheld
	Sanction: action as offered by publication	Sanction: publication of correction	Sanction: publication of adjudication	IPSO mediation	No breach
Publishers					
ACT Publishing Ltd	0	0	0	0	0
Annandale Observer Limited (DNG Media)	0	0	0	0	0
Archant Community Media	0	0	0	0	0
Associated	1	1	8	39	24
The Barnsley Chronicle Limited	0	0	0	0	0
Bauer Consumer Media Limited	0	0	0	0	0
Baylis Media Limited	0	0	0	0	0
British Film Institute	0	0	0	0	0
Cedar Communications Limited	0	0	0	0	0
CILex Journal	0	0	0	0	0
Citywire Financial Publishers	0	0	0	0	0
Cumbrian Newspapers (CN Group) Ltd	0	0	0	0	0
Conde Nast	0	0	0	0	0
Connect Publications (Scotland Ltd)	0	0	0	0	0
Cumberland and Westmorland Herald Limited	0	0	0	0	0
DC Thomson Limited	0	0	1	0	2
Director Publications	0	0	0	0	0
Earl of Stair	0	0	0	0	0
Eye to Eye Media	0	0	0	0	0
Faversham House Ltd	0	0	0	0	0
Fusion Flowers Limited	0	0	0	0	0
Future Plc	0	0	0	0	0
George Boydon & Son	0	0	0	0	0
Glossop Gazette	0	0	0	0	0
Guernsey Press Company Limited	0	0	0	0	0
H Bauer Publishing	0	0	1	1	0
Hampshire Media Limited	0	0	0	0	0
Haymarket Media	0	0	0	0	0
Heads (Congleton) Ltd [Congleton Chronicle Series]	0	0	0	0	0
Hearst Rodale UK Limited	0	0	0	0	0
Hello Limited	0	0	0	0	0
Hirst Kidd & Rennie	0	0	0	0	0
Immediate Media Company Limited	0	0	0	0	0
Independent News & Media	0	0	2	2	0
Irish News	0	0	0	0	1
Isle of Wight County Press	0	0	0	0	0
Jersey Evening Post Limited	0	0	0	0	0
Johnston Press	0	0	0	4	4
Kent Messenger Group	0	0	0	4	0
Landor Links Limited	0	0	0	0	0
Living Along the Thames	0	0	0	0	0

	Upheld			Resolved	Not upheld
	Sanction: action as offered by publication	Sanction: publication of correction	Sanction: publication of adjudication	IPSO mediation	No breach
Publishers					
Life and Work (Church of Scotland)	0	0	0	0	0
Miles- Bramwell Executive Services	0	0	0	0	0
MNA	0	0	1	0	1
The National Magazine Company (Hearst Magazines UK)	0	0	0	0	0
Newark Advertiser	0	0	0	0	0
NewBay Media	0	0	0	0	0
Newbury News Limited	0	0	0	0	0
News UK	6	2	4	20	30
Newsquest Media Group	0	1	3	9	9
Northern & Shell Plc	6	1	2	12	9
NWN Media Ltd	0	0	0	0	0
Orkney Media Group Limited	0	0	0	0	0
Paragraph Publishing	0	0	0	0	0
Pinpoint Scotland Ltd	0	0	0	0	0
Plenham Ltd	0	0	0	0	0
Press Association	0	0	0	0	0
Press Gazette	0	0	0	0	0
PSI Group	0	0	0	0	0
PSP Publishing	0	0	0	0	0
Recycler Publishing & Events Ltd	0	0	0	0	0
Regional Media Ltd	0	0	0	0	0
Scottish Provincial Press Ltd	0	0	0	0	0
Shortlist Media Limited	0	0	0	0	0
Stage Media Company	0	0	0	0	0
Sussex Living Ltd	0	0	0	0	0
Telegraph Media Group	2	0	2	11	5
TES Global	0	0	0	0	0
The Jewish Chronicle	0	0	1	0	0
The Lady	0	0	0	0	0
Thurrock Independent Media	0	0	0	0	1
Southwark Newspaper Limited	0	0	0	0	0
The Spectator	1	0	0	0	1
Time Inc	0	0	0	0	0
Tindle	0	0	0	0	2
Trinity Mirror	9	2	4	28	47
Unity Media plc	0	0	0	0	0
Veterinary Business Development Limited	0	0	0	0	0
Vivat Direct	0	0	0	0	0
Waypride Ltd T/A Champion Media Group	0	0	0	0	1
WI Enterprises Limited	0	0	0	0	0
Wyvex Media Ltd	0	0	0	2	2
TYYOR MEDIU LIU	0	0	0	2	2



# A round-up of some of 2017's complaints and how they were dealt with

## Gorman vs Daily Star: Failure to check accuracy of social media information on Manchester terror attack victims breached Code

Pauline Gorman complained that the Daily Star had used an image of her 16-year-old daughter in a montage of people missing after the Manchester terrorist attack. She said that her daughter had not been involved in the attack and the use of her photograph had intruded into her daughter's private and family life, as well as her time at school. The newspaper said it had removed the image as soon as it was notified that it was part of a social media hoax and it published a correction the following day. In making its decision, the Committee acknowledged the important role of newspapers reporting on the aftermath of a terror attack. However, although circumstances were exceptional, the newspaper was ultimately responsible for the accuracy of its article and had not taken additional steps to verify its information before publication. The Committee took into account the fact that the newspaper had published a prominent and prompt apology when deciding the nature of the remedy required for the breaches

it had established, but the false information regarding the complainant's daughter clearly related to her welfare and intruded into her time at school and her privacy. Therefore the complaint was upheld and the newspaper was required to publish an adjudication on page 4 of the newspaper.





HRH Prince Henry of Wales vs Mail Online: Surreptitious, long lens photos taken while the Prince was engaged in private leisure activities breached his privacy

IPSO received a complaint from Prince Harry that Mail Online breached his privacy by publishing photos of him in swimwear on a private beach without his consent while he was attending a friend's wedding in Jamaica. The publication said that it had been provided with credible information that the complainant had been on a public beach when the photographs were taken, but subsequently discovered they had been misinformed about this. The Committee ruled that the Prince had been engaging in private leisure activities in circumstances in which he had a reasonable expectation of privacy. Photographing an individual in such circumstances is unacceptable, unless it can be justified in the public interest, so the Committee upheld the complaint under Clause 2 of the Editors' Code. It ordered Mail Online to publish an adjudication on the top fifth of its homepage.



Perrin vs The News (Portsmouth): Editors should be vigilant to the ages of photograph subjects to avoid inadvertent breaches of Clause 6 (Children)

Gillian Perrin complained that The News (Portsmouth) had published an unpixelated photo of her 13-yearold son without her consent in an article on a police appeal for help identifying 30 individuals as part of an investigation into public disorder at a football match. She said this had caused considerable distress for them both. The newspaper said it had been asked if it wanted to publish the story by the police press office who had supplied the images and a press release. The aim of publishing the images was to identify those pictured and it was not made aware of their names or ages. Once identified, the complainant's son's face had been obscured at the police's request, and his image was not re-published. The Committee noted that the Code provides specific and important protection to children. The fact that the complainant's son was suspected of being involved



in criminal activity was a matter which clearly related to his welfare, engaging Clause 6. An exceptional public interest was required, to override the child's right to protection from intrusion. In this case, there was an exceptional public interest in publishing the boy's photograph to identify individuals suspected of criminal activity and the complaint was not upheld.

MAR 07

# Turnbull vs Newcastle Chronicle: Ruling clarifies the Code's general approach to 'doorstep' photography

IPSO received a complaint from a former police officer who had been dismissed by Northumbria Police after pleading guilty to improperly exercising the powers and privileges of a police constable. The Newcastle Chronicle reported this and accompanied their article with a photograph of the complainant at her front door. The complainant said this photograph was taken by tricking her into answering the door and that this breached her privacy, and was harassment.

The newspaper said that its reporter and photographer acted professionally at the complainant's house and that it was standard practice to illustrate stories with images of those convicted of criminal offences. The pictures were taken from a public place, and the complainant was fully visible from the street. When making its decision, IPSO's Complaints Committee reviewed the photographs and accounts provided by the newspaper and the complainant. It considered that the newspaper's approach to the complainant's home in order to photograph her as she answered the door had the potential to intrude into her privacy, and as a non-public figure, she had a reasonable expectation of privacy while answering her front door. However, the Committee decided that it was in the public interest to identify the complainant as the individual convicted of an abuse of her public position, and the limited level of intrusion was proportionate to the public interest. The complaint was not upheld.



### Ward vs Mail on Sunday: Committee's role is to judge accuracy of reporting not the validity of claims and counter-claims

Bob Ward complained that the Mail on Sunday had published claims from an award-winning former senior scientist's climate change blog, which he said were misleading and inaccurate. The newspaper defended the accuracy of its coverage and said it was entitled to highlight the concerns of the scientist. The Committee made clear in its decision that its role is not to rule on whether claims or counter-claims are true. However the newspaper's characterisation of the scientist's claims in the blog was ruled to be significantly misleading, so the complaint was upheld on a number of points and the newspaper was ordered to publish a full adjudication.





## Syed vs Mail Online: Publication took sufficient care in breaking news situation and made prompt amendments to ensure accuracy

Moussa Syed complained about an article reporting a breaking news story on Mail Online that worshippers leaving a mosque in Finsbury Park had been hit by a van. He said the article contained inaccuracies about which mosque had been targeted by the attack. Mail Online said it had received information from several reputable news agencies that the attack had taken place outside a mosque in Finsbury Park, believed to be Finsbury Park Mosque. It said that there was initial confusion due to the fast-moving nature of the story, but as soon as it was informed that the attack had in fact occurred outside the Muslim Welfare House, it amended the headline. IPSO's Complaints Committee did not uphold the complaint as Mail Online had taken sufficient care to ensure the accuracy of information, given the 'breaking' nature of the story. As soon as it was made aware of updated information it amended the headline and the article to reflect this, and added a footnote to the article to make this amendment clear.



## JUIY 17

## Hunter vs thesun.co.uk: Sunbathing photo complaint not upheld as subject did not have reasonable expectation of privacy

Holly Hunter complained that thesun.co.uk had breached her privacy in an article which contained a series of photographs of members of the public as they enjoyed the hot weather in July 2017. One of the photographs was of the complainant as she sunbathed in a bikini on Brighton beach, which she said she had not consented to being taken or published. Thesun.co.uk did not accept that the publication of the photograph represented an intrusion into the complainant's private life as the activity she was engaged in was not private in nature and the photo had been taken on a busy public beach. The publication also said that photographing members of the public enjoying hot weather is a longestablished practice of the UK newspaper industry. IPSO's Complaints Committee acknowledged the complainant's concern that she had been photographed without her consent. However, given the location she was photographed in and the fact that her activity was not private in nature, she did not have a reasonable expectation of privacy so her complaint was not upheld.

> TEMPERATURES SOAR Blighty can expect a 'perfect summer's day' as Brits gear up to bask in hot temperatures for the next three months

Forecasters from the Met Office and above average temperatures were expected from July to September with the Weather Outlook group saying highs of 36C were 'on the cards

## A Man vs Dailyrecord.co.uk, Paisley Daily Express, The Gazette (Paisley) and The Evening Times: Articles lead to jigsaw identification of victim

A man complained that publications had breached Clause 1 (Accuracy), Clause 2 (Privacy), Clause 7 (Children in sex cases), and Clause 11 (Victims of sexual assault) in articles which reported that a man had been given a prison sentence for historic sexual offences. The complainant said that the articles included details about the victim, their family's response to the abuse, including the age at which the victim contacted the police and what had caused them to do so, which made them identifiable. They were also concerned about the inclusion of graphic details about the nature of the offences, which he said should not have been repeated outside of court. The publications said it is essential that the press are able to report on such cases and that to do so, it is necessary to include certain details to inform the public. The publications provided explanations as to why they did not believe specific pieces of information

were likely to contribute to identification of the victim and demonstrated where they had taken active steps to omit certain details to reduce this possibility. IPSO's Complaints Committee ruled that in accordance with the principle of open justice, the newspapers were entitled to report on the case. Clause 11 of the Code requires that, in doing so, they do not publish material likely to identify the victim. The Committee acknowledged the publications had taken steps to comply with this obligation, but because they included details which could only reasonably be applied to a relatively narrow class of individuals, and reported these alongside the age of the victim, and the time frames for the offences, they represented material which was likely to identify the victim. The complaints were upheld and the newspapers were ordered to publish IPSO's full adjudications.

People

# IPSO's Board

IPSO's Board is responsible for the oversight, vision and strategic direction of the organisation. They monitor performance; provide advice, challenge and support; and are responsible for appointing the Complaints Committee

All Board members are selected by IPSO's Appointments Panel. The majority have no connections with the newspaper and magazine industry. Others have recent senior experience and offer expertise in the area of press standards.



#### Rt. Hon Sir Alan Moses, Chairman

Sir Alan Moses is a former Lord Justice of Appeal. He previously served as a High Court Judge (Queen's Bench Division) and as Presiding Judge of the South Eastern Circuit. He is a member of Spitalfields Music and was an external member of the Council of the Royal Academy of Arts.



#### Richard Hill MBE, Deputy Chair of the Board

Rick Hill is the Northern Ireland member of the Ofcom Communications Consumer Panel. He has previously been Chair of the General Consumer Council for Northern Ireland, Chair of the Northern Ireland Screen Commission, Chair of Consumer Focus Post and a member of the Consumer Focus UK Board. He is now the owner and Director of Titanic Gap Media Consultancy.



Anne Lapping

Anne Lapping is the former Vice Chairman of the Council and Court of the London School of Economics. She has worked for ITV and the Economist, was the joint founder of Brook Lapping Productions, Trustee of openDemocracy, Chair of the Management Board of Polis, and a former Non-Executive Director of Channel 4 and the Scott Trust.

#### People



#### Mehmuda Mian

Mehmuda Mian practised as a solicitor and worked for the Law Society investigating complaints. She was one of the first Commissioners to the Independent Police Complaints Commission and is a former BBC Trustee. She is currently a Non-Executive Director on the Royal Berkshire Health Foundation Trust.



#### Charles McGhee

Charles McGhee is the former editor of The Herald in Scotland and the Glasgow Evening Times. He is an Honorary Professor in Journalism and Media at Glasgow Caledonian University and a past President of the UK Society of Editors. Charles is also Chair of Mary's Meals, the international children's charity.



#### Keith Perch

Keith Perch is the former editor of the Leicester Mercury, the Derby Telegraph and the South Wales Echo (Cardiff) and has also worked for the Grimsby Telegraph, the Hull Daily Mail and the Birmingham Post and Mail. He is currently a senior lecturer in journalism at the University of Derby and a media consultant.



#### Ruth Sawtell

Ruth Sawtell is currently a Board member at the Parliamentary and Health Service Ombudsman and at the Phone-paid Services Authority. She recently completed a six year tenure as a council member at the Advertising Standards Authority.



#### **Claire Singers**

Claire Singers has 30 years of experience as a public relations consultant and was Managing Director of one of the UK's leading entertainment agencies. Claire has worked with some of the biggest artists in the world as well as being involved in high profile events such as Live 8 and Live Earth.



#### **Mike Soutar**

Mike Soutar is a multi-award winning magazine professional with more than thirty years' experience in the sector. He has edited some of the UK's bestknown magazines and is Chairman and cofounder of Shortlist Media Limited.



#### **Charles Wilson**

Charles Wilson is the former managing director of the Mirror Group Newspapers and has previously been editor of The Times, Independent, the Scottish Sunday Standard, Glasgow Herald and the Chicago Sun Times. He is a former member of the Youth Justice Board.



Sir Martyn Lewis

A TV journalist and former ITN and BBC newscaster, Sir Martyn Lewis is currently Chairman of the Queen's Award for Voluntary Service, President of the charities Fixers and United Response, and Executive Chairman of YourBigDay Ltd. He founded YouthNet (now The Mix) and is a former Chairman of NCVO.

\*Trevor Kavanagh served on the Board until December 2017.



# IPSO's Complaints Committee

## The Complaints Committee judges complaints relating to potential breaches of the Editors' Code.

The Committee decides on what a newspaper or magazine should do if the Code has been breached, including whether or not publication of a correction or critical ruling is needed to remedy a breach of the Code, and where this should appear. The Committee has 12 members including Sir Alan Moses, who is the Committee's Chair. The majority of the members are independent and have no connections with the newspaper and magazine industry. The others have recent senior experience in the newspaper or magazine industries but are not currently serving editors.



#### Richard Best, Deputy Chair of the Complaints Committee

Richard Best spent more than 25 years working in print media. He served as editor of the North Devon Journal, Mid Devon Gazette and West Briton. He was also managing editor of Cornwall Today. He now runs the consultancy Straightshot Communications.



Janette Harkess

Janette Harkess is a former journalist who has worked in senior roles across a range of titles in Scotland. She was Head of Media for the Glasgow 2014 Commonwealth Games and was previously Director of Policy and Research for the Scottish Council for Development and Industry. A Board member of National Theatre of Scotland and Scottish Youth Theatre, she is also an Honorary Vice President of the Journalists' Charity.



#### Gill Hudson

Gill Hudson is a multiaward-winning editor. She was Chair of the Editorial Training Consultants Committee for the Professional Publishers Association from 2009-12 and won the Mark Boxer Award in 2011 for her contribution to the industry. She is now a part-time writer and consultant.

#### People



#### David Jessel

David Jessel's television series Rough Justice and Trial and Error led to the quashing of more than a dozen criminal convictions. He served as a Commissioner at the Criminal Cases Review Commission for ten years and gained regulatory experience at the Advertising Standards Authority and at PhonePayPlus.



#### Lara Fielden

Lara Fielden has professional and academic expertise in media regulation. She was a broadcasting regulator with Ofcom, and as a Visiting Fellow at Oxford University's Reuters Institute her publications included a report on press regulation for the Leveson Inquiry. Lara was Vice Chair of the London Probation Trust and advised on the UK Statistics Authority's recent Code review. She is a lav board member of the Bar Standards Board.



#### Andrew Pettie

Andrew Pettie has worked as a journalist and editor for newspapers, magazines and publishers including the Telegraph Media Group where he was the Executive Head of Culture, EMAP, the BBC and Encyclopaedia Britannica. He is now a consultant, contributing editor and writer.



#### Miranda Winram

Miranda Winram has worked for the Forestry Commission since 2009 and is currently Head of Strategy and Insight and on the Board of Forest Enterprise. She was a member of the Nursing and Midwifery Council's Fitness to Practice Committee between 2009 and 2017 and is a public appointee to the Lord Chancellor's Advisory Committee for Gloucestershire.



#### Peter Wright

Peter Wright is Editor Emeritus at Associated Newspapers and was a member of the Implementation Group which co-ordinated the newspaper industry's response to the Leveson Inquiry and the creation of IPSO. He was formerly editor of The Mail on Sunday, and a member of both the Editors' Code Committee and the Press Complaints Commission.



#### Nina Wrightson OBE

Nina Wrightson is currently Deputy Chair of the NHS Litigation Authority. She chairs Fitness to Practice Hearings for the Nursing and Midwifery Council and is a Public Member of Network Rail. Previously, she has been Risk Management Director of a PLC, Chairman of the British Safety Council and President of the Institution of Occupational Safety and Health.



#### Neil Watts

Neil Watts is a former secondary school headteacher and is a consultant headteacher for Suffolk County Council. He is a member of the Advisory Board of Cifas and the Foundation Board of the University of Suffolk. He has previously been a Council Member and Deputy Chairman of the Advertising Standards Authority, on the Architects Registration Board, and a founder member of the Board of Ofqual.



#### Nazir Afzal OBE

Nazir Afzal was Chief Crown Prosecutor for the North West of England and has prosecuted some of the UK's most high profile cases, including child sex abuse in Rochdale. More recently, he has worked as an international expert on extremism and radicalisation and is a member of the Manchester Mayor's Commission for Cohesion. People





#### Matt Tee, Chief Executive

Matt is responsible for leading the organisation and works closely with the Chairman to implement strategy and direction as agreed with the Board. Before IPSO, Matt's career had been in the NHS and the civil service, with his most recent post being Chief Operating officer of the NHS Confederation. Between 2008–11 he was Permanent Secretary for Government Communication, overseeing communications and marketing for the UK Government.

matt.tee@ipso.co.uk



#### Charlotte Dewar, Director of Operations

Charlotte manages IPSO's complaints, standards, arbitration and systems functions. She was previously Director of Complaints and Pre-Publication Services of the Press Complaints Commission. Before joining the PCC, Charlotte worked in the office of the independent readers' editor at The Guardian.

charlotte.dewar@ipso.co.uk



#### Niall Duffy, Director of External Affairs

Niall lead IPSO's 2017 external communications work, including Public Relations, Public Affairs, digital, events, education and stakeholder outreach. He was formerly the Director of Communications at Flybe, and has worked in communications and government relations for the RSPCA, Nestle UK and is a former Leader of Southwark Council.



#### Bianca Strohmann, Head of Complaints

Bianca is responsible for managing IPSO's complaints function, including its pre-publication and anti-harassment work. She has a degree in modern languages and formerly worked in publishing.

bianca.strohmann@ipso.co.uk



#### Charlotte Urwin, Head of Standards

Charlotte's responsibilities include developing guidance for journalists, monitoring compliance with the Editors' Code of Practice, and developing and overseeing IPSO's Standards Investigation procedures. Charlotte previously worked for the Health and Care Professions Council as Policy Manager and has also worked for charities and for the Department of Health.

charlotte.urwin@ipso.co.uk





# **IPSO's** Members

We regulate over 1500 print titles and over 2500 online titles, the majority of the UK's newspaper and magazine industry

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G Gainsborough Echo (Reach PLC) • Gainsborough News (Johnston Press) • Gainsborough Standard (Johnston Press) • gainsboroughstandard.co.uk (Johnston Press) • Galloway Gazette (Johnston Press) • Galloway News (Reach PLC) • gallowaygazette.co.uk (Johnston Press) • GamesMaster [Future PLC) • GamesRdar+ [Future PLC) • Garden Answers (Bauer Consumer Media Limited) • Garden News (Bauer Consumer Media Limited) • Gardenanswersmagazine.co.uk (Bauer Consumer Media Limited) • Gardens Illustrated (Immediate Media Company Limited) • Gardennes: Gloucesterskine (Newsquest Media Group) • gazetteandherald.co.uk (Newsquest Media Group) • Gazette & Herald (Newsquest Media Group) • Gazette Alerald (Lowsquest Media Group) • Gazette Alerald (Lowsquest

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Hackney Gazette (Archant) • Hair Ideas (Immediate Media Company Limited) • Halesowen Chronicle (MNA) • Halesowen News (Newsquest Media Group) • halesowennews. co.uk (Newsquest Media Group) • Halifax Courier (Johnston Press) • halifaxcourier.co.uk (Johnston Press) • Halstead Gazette (Newsquest Media Group) • halsteadgazette. co.uk (Newsquest Media Group) • Ham and High Broadway (Archant) • Ham and High Express (Archant) • Hamilton Advertiser (Reach PLC) • Hampshire Brides (Newsquest Media Group) • Hampshire Business Magazine (Newsquest Media Group) • Hampshire Chronicle (Newsquest Media Group) • Hampshire Independent (Hampshire Media Ltd) • Hampshire Life (Archant) • Hampshire Living (New Forest edition) (Newsquest Media Group • Hampshire Living (North Hampshire edition) (Newsquest Media Group) • Hampshire Society (Newsquest Media Group) • Hampshire Voice (Tindle Newspapers Limited) • hampshirechronicle. co.uk (Newsquest Media Group) • Handbag (handbag.com) (The National Magazine Limited) (Hearst Magazines UK) • Handmade Home (Immediate Media Company (norm Humpsme edition) (revesues Media Group) \* Hampsme Society (revesues Media Group) \* Hampsme Code (final Medga Company Limited) \* Harborough Mail (Johnston Press) \* harboroughmail.co.uk (Johnston Press) \* Haringey Advertiser (Tindle Newspapers Limited) \* Harleston Mercury (Archart) \* Harborough Mail (Johnston Press) \* harboroughmail.co.uk (Johnston Press) \* Haringey Advertiser (Tindle Newspapers Limited) \* Harleston Mercury (Archart) \* Harlow Star (Reach PLC) \* Harrow Star (Newspapers Limited) (Hearst Magazines UK) \* Harrogate Advertiser (Johnston Press) \* harrogateadvertiser. co.uk (Johnston Press) \* harrogateadvertiser.
 (Johnston Press) \* Harrow Doserver (Reach PLC) \* Harrow Stares (Newspapers Media Group) \* harrowichandmanningtreestandard.co.uk (Newspapers Media Group) \* harvichandmanningtreestandard.co.uk (Newspaper Media Group) \* harvichandmanningtreestandard.co.uk (Newspaper Media Group) \* hastingsobserver.co.uk (Johnston Press) \* Haverhill Echo (Illiffe Media) \* haverhillecho.co.uk (Illiffe Media) \* Havering Resident (Archant) \* Hawick News (Johnston Press) \* havitano Press) \* havitano Press) \* havitano Press) \* hayingtoday.co.uk (Johnston Press) \* Health Buinest (Johnston Press) \* havitano Press) \* health Buinted (Healt) \* Heat (Bauer Consumer Media Limited) \* heatworld.com (Bauer Consumer Media Limited) \* Headen Bridge Times (Johnston Press) \* healthead (Group) \* Henel Hempstead Gazette (Johnston Press) \* healthead (Newsquest Media Group) \* hellol (Hello Press) \* healthead (Hensel (Newsquest Media Group) \* Henel Hempstead Gazette (Johnston Press) \* healthead) \* Headon & Finchley Times (Newsquest Media Group) \* Hereford Star (Sorop) \* Hereford Provincial Press Limited) • Hillingdon & Uxbridge Times (Newsquest Media Group) • Hillingdontimes.co.uk (Newsquest Media Group) • Hinckley Times (Reach PLC) • hinckleytimes. net (Reach PLC) • History Revealed (Immediate Media Company Limited) • Hitched (Immediate Media Company Limited) • Holiday Arran (Wyvex Media Limited) • Holiday Mest Highland (Wyvex Media Limited) • Holidaymaker Series (Tindle Newspapers Limited) • Holme Valley Review (The Barnsley Chronicle Limited) • Holsworthy Post (Tindle Newspapers Limited) • Holyhead & Anglesey Mail (Reach PLC) • homes & Antiques (Immediate Media Company Limited) • Homes & Gardens (TI Media) • Horncastle News (Johnston Limited) • Nornead & Anglesey Mall (Keach PLC) • Normes & Antiques (Immediate Media Company Limited) • Normes & Gardens (In Media) • Norncastie News (Jonnston Press) • Norncastie News, Co.uk (Johnston Press) • Horndean Post (Tindle Newspapers Limited) • Horrise (Immediate Media Company Limited) • Horres & Hound (TI Media) • horsedeals.co.uk (Bauer Consumer Media Limited) • Hort News (Hortnews.com) (ACT Publishing Ltd) • Horticulture Week (Haymarket Media Group) • hortweek.com (Haymarket Media Group) • hounslow Chronicle & Informer (Reach PLC) • House & Garden (The Condé Nast Publications Ltd) • House Beautiful (The National Magazine Limited) (Hearst Magazines UK) • House to Home (housetohome.co.uk) (TI Media) • Hucknall Dispatch (Johnston Press) • hucknalldispatch.co.uk (Johnston Press) • Huddersfield Daily Examiner (Reach PLC) • Hull City Season Preview (Reach PLC) • Hull Daily Mail (Reach PLC) • Hull Live (Reach PLC) • Humber Street Sesh (Reach PLC) • humberbusiness.com (Reach PLC) • Hunty Express (Scottish Provincial Press Limited) • Hunts Post (Archant)

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(Johnston Press) • 1 BE local (Newsquest Media Group) • 1 Will Wedding Magazine (Newsquest Media Group) • 1B World (Haymarket Media Group) • ibelocal.co.uk (Newsquest Media Group) • ibusiness (Plenham Ltd) • Ideal Home (TI Media) • Ideal Homes Complete Guide to Xmas (TI Media) • iDrum (Future PLC) • Idyllwild Town Crier (Tindle Newspapers Limited) • Ilford Recorder (Archant) • "Ilford, Redbridge, Wanstead & Woodford YA (Tindle Newspuest Media Group) • Ilmage Magazine (Johnston Press) • likestonadvertiser.co.uk (Johnston Press) • Ilkley Gazette (Newsquest Media Group) • inkeygazette.co.uk (Newsquest Media Group) • Improve Your Coarse Fishing (Bauer Consumer Media Limited) • In the Night Garden (Immediate Media Company Limited) • In-Cumbria Business Magazine (Newsquest Media Group) • in-cumbria.com (Newsquest Media Group) • inews.co.uk (Reach PLC) • inspartialreporter.com (Newsquest Media Group) • incrumbria.com (Newsquest Media Group) • insurancem (Newsquest Media Group) • inews.co.uk (Reach PLC) • Inspire (Teeside) (Reach PLC) • Installation (NewBay Media) • InStyle (TI Media) • Insurance Times (Newsquest Media Group) • insurancetimes.co.uk (Newsquest Media Group) • International Boat Industry (IBI) (TI Media) • Inverness Courier (Scottish Provincial Press Limited) • Insurances Scene (Scottish Provincial Press) Limited) • Instended Group) • international Boat Industry (IBI) (TI Media) • Inverness Courier (Scottish Provincial Press Limited) • Insurance Times (Newsquest Media Group) • invess) • invertineherald.co.uk (Johnston Press) • injourarea.co.uk (Reach PLC) • islo d'user (Future PLC) • Islowich Star (Archant) • Ipswich Star Advertiser Edition (Archant) • Irish Daily Mail (Associated Newspapers Limited) • Irish Daily Mirror (Reach PLC) • Insti Sun (News UK) • Irine Herald (Reach PLC) • Irine Times (Newsquest Media Group) • irinetimes. com (Newsquest Media Group) • isellmobile (Future PLC) • iShoot (Future PLC) • Isle of Man Courier (Tindle Newspapers Limited) • Isle of Man Examiner (Tindle Newspapers Limited

#### K

Keighley News (Newsquest Media Group) • keighleynews.co.uk (Newsquest Media Group) • Kenilworth Weekly News (Johnston Press) • kenilworthweeklynews.co.uk (Johnston Press) • Kent & Sussex Courier (Reach PLC) • Kent Bride (Archant) • Kent Business (KM Media Group) • Kent Life (Archant) • "Kent Messenger (Maidstone, Malling, Weald) (KM Media Group) \* Kent & Sussex Courier (Reach PLC) • Kent Bride (Archant) • Kent Online (Kentonline.co.uk) (KM Media Group) • Kentish Express (Ashford, Romney Marsh, Tenterden editions) (KM Media Group) \* "Kentish Express (Ashford, Romney Marsh, Tenterden editions) (KM Media Group) \* "Kentish Grazette (Conterbury, Whitstable, Herne Bay) (KM Media Group) \* "Kentish Tense Karchant) • kentish Carcet (Consumer Media Limited) • kidderminstershuttle.co.uk (Newsquest Media Group) • Kilmarnock Standard (Reach PLC) • Kilsyth Chronicle (Johnston Press) • kilsythchronicle.co.uk (Johnston Press) • Kincardineshire Observer (Johnston Press) • kincardineshireobserver.co.uk (Johnston Press) • Kincardineshireobserver (Johnston Press) • kiricital Version Press) • Kiricital Ve Cazete (Tinda Newsguesz Limited) \* Kingston Guardian (Newsguesz Media Group) \* Kirkintillok Herald (Johnston Press) \* kirkintillok-herald.co.uk (Johnston Press) \* Kirkintillok (Mewsguesz Media Group) \* Knutsford Guardian (Newsguesz Media Group) \*

#### L

Lake District Herald (Cumberland & Westmorland Herald Ltd) • Lambeth Weekender (Southwark Newspaper Limited) • Lanark Gazette (Johnston Press) • lanarkgazette.co.u Lake District Herald (Cumberland & Westmorland Herald Lid) \* Lambeth Weekender (Southwark Newspaper Limited) \* Lanark Gazette (Johnston Press) \* Ianarkgazette.co.uk (Johnston Press) \* Lancashire Bride (Archant) \* Lancashire Evening Post (Johnston Press) \* Lancashire Life & Lake District Life (Archant) \* Lancashire Elegraph (Newsquest Media (Group) \* Iancashiretelegraph.co.uk (Newsquest Media Group) \* Lancaster Guardian (Johnston Press) \* Iancasterguardian.co.uk (Johnston Press) \* Land Rover Owner International (Bauer Consumer Media Limited) \* Landscape (Bauer Consumer Media Limited) \* Iandscapemagazine.co.uk (Bauer Consumer Media Limited) \* Largs & Millport Weekly News (Newsquest Media Group) \* Iargsandmillportnews.com (Newsquest Media Group) \* Larne Times (Johnston Press) \* Iannetimes.co.uk (Johnston Press) \* Lancastor Journal Gazette (Tindle Newspapers Limited) \* "Launceston, Holsworthy, Bude & Stratton Journal Gazette (Tindle Newspapers Limited) \* Iangs (Cedar Communications) \* LBSR Laedership Special (Cedar Communications) \* Ieaderlive.co.uk (Newsquest Media Group) \* Leamington Spa Courier (Johnston Press) \* lanaringtoncourier.co.uk (Reach PLC) \* Leak Press) \* Lantherhead Advertiser (Reach PLC) \* Ledbury Reporter (Newsquest Media Group) \* Ieaduryreporter.co.uk (Mewsquest Media Group) \* Ieaduryreporter.co.uk (Mewsquest Media Group) \* Ieaduryreporter.co.uk (Newsquest Media Group) \* Ieaduryreporter.co.uk (Mewsquest Media Group) \* Ieaduryreporter.co.uk (Mewsquest Media Group) \* Ieaduryreporter.co.uk (Newsquest Media Group) \* Ieaduryreporter.co.uk (Mexach PLC) \* Ieak Post & Times (Reach PLC) • Lego Friends (Immediate Media Company Limited) • Lego Legends of Chima (Immediate Media Company Limited) • Lego Ninjago (Immediate Media Company Limited) • Leicestershire Live (Reach PLC) • Leicester Mail Group (Reach PLC) • Leicester Mercury (Reach PLC) • Leicestershire & Rutland Life (Reach PLC) • Leicestershire Live (Reach PLC) • Leicester Mercury (R Company Limited) • Leicester Mail Group (Reach PLC) • Leicester Mercury (Reach PLC) • Leicestershire & Rutland Life (Reach PLC) • Leicestershire Live (Reach PLC) • Leicestershire & Rutland Life (Reach PLC) • Leicestershire & Leigh Times Series (Tindle Newspapers Limited) • leighipurnal.co.uk (Newsquest Media Group) • leighterporter.co.uk (Johnston Press) • Leinox Herdld (Reach PLC) • lep.co.uk (Johnston Press) • Lei's Talk (Archant) • Lewisham Mercury (Tindle Newspapers Limited) • Leyland Guardian (Johnston Press) • Leyland-guardian. co.uk (Johnston Press) • Lei's Talk (Archant) • Lewisham Mercury (Reach PLC) • Life Death Prizes (Ti Media) • Life in Farnham (Tindle Newspapers Limited) • Life in North Wales (Archant) • Life in Petersfield (Tindle Newspapers Limited) • Life in North Wales (Archant) • Life in Petersfield (Tindle Newspapers Limited) • Linclonshire Echo (Reach PLC) • Lingfield County Border News (Tindle Newspapers Limited) • Linclinshire Echo (Reach PLC) • Lingfield County Border News (Tindle Newspapers Limited) • Linliftgow Journal and Gazette (Johnston Press) • linliftgowgazette.co.uk (Johnston Press) • Linux Format (Future PLC) • Liperool Echo (Reach PLC) • Liverool Echo (Reach PLC) • Liverool Echo (Reach PLC) • Liverool Echo (Reach PLC) (Nature PLC) • Liverool Echo (Reach PLC) (Nature PLC) • Liverool Echo (Reach PLC) (Nature PLC) • Liveroo for Life (Ti Media) • Liftlehampton Gazette (Johnston Press) • Link formating (organization, condition) (Media) • Linker (Med Express (Johnston Press) • lythamstannesexpress.co.uk (Johnston Press)

#### M

Mablethorpe Leader (Johnston Press) • Mac I Life (Future PLC) • Macclesfield Express (Reach PLC) • macclesfield-express.co.uk (Reach PLC) • MacFormat (Future PLC) • Made Simple Bookazines (from Q2) (Futuré PLC) • MadeForMums.com (Immediate Media Company Limited) • Maidenhead Advertiser (Baylis Media Limited) • Mail Online (Associated Newspapers Limited) • Make Christmas Cards (Immediate Media Company Limited) • Maldon & Burnham Standard (Newsquest Media Group) • maldonandburnhamstandard. Newspapers Limited) • Make Christmas Cards (Immediate Media Company Limited) • Maldon & Burnham Standard (Newsquest Media Group) • maldonandburnhamstandard. co.uk (Newsquest Media Group) • Malvern Gazette (Newsquest Media Group) • malverngazette.co.uk (Newsquest Media Group) • Mangement Today (Haymarket Media Group) • managementToday.co.uk (Haymarket Media Group) • Manchester Evening News (Reach PLC) • Manchester Weekly News (Sale & Altrincham) (Reach PLC) • Manchester Weekly News (Salford Edition) (Reach PLC) • Manchester Weekly News (South Manchester) (Reach PLC) • Manchester Weekly News (Sale & Altrincham) (Reach PLC) • Manchester Weekly News (Stockport Edition) (Reach PLC) • Manchester Weekly News (Stockport Best) (Reach PLC) • Manchester Weekly News (Bauer Consumer Media Limited) • Mathock Mercury (Johnston Press) • matheckmercury.co.uk (Johnston Press) • Makemus PC (Future PLC) • MCN (Motorcycle News) (Bauer Consumer Media Limited) • MCN (Notorcy (Associated Newspapers Limited) • Microbrewers' Handbook (Paragraph Publishing Ltd) • Mid Cornwall Advertiser (Tindle Newspapers Limited) • Mid Devon Advertiser (Tindle (Associated Newspapers Limited) • Microbrewers' Handbook (Paragraph Publishing Ltd) • Mid Cornwall Advertiser (Tindle Newspapers Limited) • Mid Devon Advertiser (Tindle Newspapers Limited) • Mid Devon Express (Reach PLC) • Mid Devon Times (Tindle Newspapers Limited) • Mid Hampshire Observer (Hampshire Media Ltd) • Mid Sossex Argus (Newsquest Media Group) • Mid Sussex Argus (Newsquest Media Group) • Mid Sussex Argus (Newsquest Media Group) • Mid Sussex Cazette (Johnston Press) • Midlelsbrough Herald & Post (Reach PLC) • Mid Bevon Times (Tindle Newspapers) • Midlelsbrough Herald & Post (Reach PLC) • Midleloton Guardian (Reach PLC) • Midlelsbrough Herald & Post (Reach PLC) • Midlelton Guardian (Reach PLC) • Midlelsbrough Herald & Post (Reach PLC) • Midlelton Guardian (Reach PLC) • Midlelsbrough Herald & Post (Reach PLC) • Midlelton Guardian (Reach PLC) • Midlelsbrough Herald & Post (Reach PLC) • Midlelton Guardian (Reach PLC) • Midlelton Advertiser (Johnston Press) • Midlothian Advertiser (Johnston Press) • midlothianadvertiser. co.uk (Johnston Press) • midlothianadvertiser) • Midlothian Advertiser (Johnston Press) • midlothianadvertiser. co.uk (Johnston Press) • Mid-Ulster Mail (Johnston Press) • Mid-Ulster Mail (South Derry edition) (Johnston Press) • midlothianadvertiser. co.uk (Johnston Press) • Mid-Ulster Mail (Johnston Press) • Mid-Ulster Mail (South Derry edition) (Johnston Press) • midlothianadvertiser (Archant) • Midweek Herald (Arminster) (Archant) • Midweek Herald (Johnston Press) • millogradeherald.co.uk (Johnston Press) • millogradeherald.co.uk (Johnston Press) • Mid-Ulster Mail (Johnston Press) • millogradeherald.co.uk (Johnston Press) • Millon Keynes Citizen (Johnston Press) • millogradeherald.co.uk (Johnston Press) • Millograde Kerald Scoup) • Millograde Kerald Scoup) • Millograde Kerald Scoup) • Millogradeherald.co.uk (Johnston Press) • Millogradeherald.co.uk (Johnston Press) • Millogradeherald.co.uk (Johnston Press) • Millogradeherald.co.uk (Johnston Press) • Millogradeherald.co.uk (Johnston Pres Gardens (Bauer Consumer Media Limited) • modernclassicsmagazine.co.uk (Bauer Consumer Media Limited) • moderngardensmagazine.co.uk (Bauer Consumer Media Limited) • Moffat News (DnG Media) • MOJO (Bauer Consumer Media Limited) • mojo4music.com (Bauer Consumer Media Limited) • Mollie Makes (Immediate Media

Company Limited) • Monmouthshire Beacon (Tindle Newspapers Limited) • Monmouthshire County Life (Newsquest Media Group) • Monmouthshire Living (Newsquest Media Group) • Montrose Review (Johnston Press) • montrosereview.co.uk (Johnston Press) • Mortly Observer & Advertiser (Johnston Press) • mortlyobserver.co.uk (Johnston Press) • Morrisons Crossword Selection (Eye to Eye Media) • Morrisons Crossword Selection (Eye to Eye Media) • Morrisons Crossword (Eye to Eye Media) • Morrisons Prezs) • Mortly Observer & Advertiser (Johnston Press) • mortlyobserver.co.uk (Johnston Press) • Morrisons Crossword Selection (Eye to Eye Media) • Morrisons Crossword (Eye to Eye Media) • Morrisons Puzzles (Eye to Eye Media) • Morrisons Crossword (Eye to Eye Media) • Morrisons Puzzles (Eye to Eye Media) • Morrisons Crossword (Eye to Eye Media) • Morrisons Vordsearch Selection (Eye to Eye Media) • Morrisons Suddsearch Selection (Eye to Eye Media) • Morrisons Crossword (Eye to Eye Media) • Morrisons Wordsearch Selection (Eye to Eye Media) • Morrisons Wordsearch (Eye to Eye Media) • Morrisons Wordsearch Selection (Eye to Eye Media) • Morrisons Wordsearch (Eye to Eye Media) • Morrisons Wordsearch (Eye to Eye Media) • Morrisons Wordsearch Selection (Eye to Eye Media) • Morrisons Wordsearch (Eye to Eye

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Nantwich Chronicle (Reach PLC) • Narberth and Whitland Observer (Tindle Newspapers Limited) • Native Monster (nativemonster.com) (MNA) • nearlythereyet.co.uk (Reach PLC) • Nel Bookazines (Future PLC) • Net Doctor (The National Magazine Limited) (Hearst Magazines UK) • New Addington Advertiser (Croydon Advertiser Scheits) (Newsquest Media Group) • New Hampshire Society (Newsquest Media) • Newsult) • News (Natcham Chronicle (Newsquest Media Group) • Newhork State (Newsquest Media) • Newbury Business Today (Newbury News Limited) • Newbark Meekly News (Newbury News Limited) • Newbury Keekly News (Newbury News Limited) • Newbury Keekly News (Newbury News Limited) • Newsark floater (Advertiser (MAA) • News & Mail Series (Gamberley & Sandhurst) (Reach PLC) • News & Mail Series (Famborough) (Reach PLC) • News & Mail Series (Famborough) (Reach PLC) • News & Mail Series (Famborough) (Newsquest Media Group) • News Shopper (Dartford & Swanley) (Newsquest Media Group) • News Shopper (Beach PLC) • News & Shopper (Bromley) (Newsquest Media Group) • News Shopper (Dartford & Swanley) (Newsquest Media Group) • News Shopper (Revesquest Media Group) • News Shopper (Newsquest Media Group) • Ne

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obantimes.co.uk (Wyvex Media Limited) • Octonauts (Immediate Media Company Limited) • Official Playstation (Future PLC) • Official Xbox (Future PLC) • OKI (Northern & Shell PLC) • ok.co.uk (Northern & Shell PLC) • Okehampton Post (Tindle Newspapers Limited) • Okehampton Times (Tindle Newspapers Limited) • Olive (Immediate Media Company Limited) • Ormskirk & West Lancashire Champion (Wayride Ltd T/A Champion Media Group) • Ormskirk Advertiser (Reach PLC) • Orpington News (Tindle Newspapers Limited) • Oswestry & Border Chronicle (MNA) • Oswestry and Border Counties Advertizer (Newsquest Media Group) • Out & About Magazine (Newbury News Limited) • OutdoorsMagic.com (Immediate Media Company Limited) • Oxford Limited Edition (Newsquest Media Group) • Oxford Mail (Newsquest Media Group) • oxfordmail. co.uk (Newsquest Media Group) • Oxfordshire Star (Newsquest Media Group) • oxfordtimes.co.uk (Newsquest Media Group)

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#### R

Raddiffe Times (Newsquest Media Group) • Radio Times (Immediate Media Company Limited) • Radio Times Crossword Puzzle Book (Immediate Media Company Limited) • Radio Times Film Guide (Immediate Media Company Limited) • Rail (Bauer Consumer Media Limited) • railmagazine.com (Bauer Consumer Media Limited) • Rayleigh & Eastwood Times (Tindle Newsquest Media Group) • Reading Croup) • readingchronicle.co.uk (Newsquest Media Group) • Real (The National Magazine Limited) (Hearst Magazines UK) • Red (The National Magazine Limited) (Hearst Magazines UK) • Red (The National Magazine Limited) (Hearst Magazines UK) • Redoth & Alcester Advertiser (Newsquest Media Group) • redditchadvertiser.co.uk (Newsquest Media Group) • Rethord Guardian (Johnston Press) • "Refford, Gainsborough & Worksop Times (Reach PLC) \* reffordbody.co.uk (Johnston Press) • "Refford, Gainsborough & Worksop Times (Reach PLC) \* Rehond Bagzines UK) • Red (The National Magazines Limited) (Hearst Magazines UK) • Reward (Newsquest Media Group) • reward-guide.co.uk (Newsquest Media Group) • Rhondda Leader (Reach PLC) • "Rhyl, Prestatyn and Abergele Journal (Newsquest Media Group) \* rhyljournal.co.uk (Newsquest Media Group) • Ride (Bauer Consumer Media Limited) • Rile Shooter (Archant) • Ripley & Heanor News (Johnston Press) • riporgazette.co.uk (Johnston Press) • riporgazette.co.uk (Johnston Press) • riporgazette.co.uk (Johnston Press) • Rochdale Observer (Reach PLC) • Rochdale Online Ld \* "Rochford, Rayleigh, Benfleet, Hadleigh & Canvey YA (Tindle Newspapers Limited) \* Res Valley Sentinel (Johnston Press) • Romford and Havering Post (Archant) • Romford Recorder (Archant) • "Romford, Hornchurch & Upmister YA (Tindle Newspapers Limited) \* Romey Advertiser (Newsquest Media Group) • romseyadvertiser.co.uk (Newsquest Media Group) • Rosendale Free Press) • Rochdale Observer (Reach PLC) • Rochdale Online Ld \* "Rochford, Rayleigh, Benfleet, Hadleigh & Canvey YA (Tindle Newspapers Limited) \* Romey Advertiser (Newsquest Media Group) • romseyadvertiser.co.uk (Newsquest

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Saffron Walden Reporter (Archant) • Sale & Altrincham Advertiser (Reach PLC) • Sale & Altrincham Messenger (Newsquest Media Group) • Salisbury Advertiser (Newsquest Media Sathson Walden Reporter (Archant) \* Sale & Altrincham Advertiser (Reach PLC) \* Sale & Altrincham Messenger (Newsquest Media Group) \* Salisbury Journal (Newsquest Media Group) \* Sachades (Linchant) \* scangazineuk.com (Haymarket Media Group) \* Sachades (Linchant) \* scangazineuk.com (Haymarket Media Group) \* Scoti-Alds (DC Thomson) \* Scotland Magazine (Paragraph Publishing Ltd) \* Scotland Now (Reach PLC) \* Scotland on Sunday (Johnston Press) \* Scotlish Club Golfer (PSP Media Group) Ltd) \* Scottish Cycling (Newsquest Media Group) \* Scottish Daily Express (Express Newspapers) \* Scottish Daily Mail (Associated Newspapers Limited) \* Scottish Daily Star (Express Newspapers) \* Scottish Daily Star (Express Newspapers) \* Scottish Dental Magazine (Onnect Publications (Scotland) Ltd) \* Scottish Field (Wyvex Media Limited) \* Scottish Gradener (Newsquest Media Group) \* Scottish Daily Mail (Associated Newspapers) \* Scottish Gradener (Newsquest Media Group) \* Scottish Valks (Newsquest Media Group) \* Scottish Sunday Express (Express Newspapers) \* Scottish Sunday Mirror (Reach PLC) \* Scottish Sunday Times (News UK) \* Scottish Walks (Newsquest Media Group) \* Scottish Media Group) \* Scottish Sunday Times (News UK) \* Scottish Walks (Newsquest Media Group) \* Scottish Media Group) \* Scottish Sunday Times (Newsquest Media Group) \* Scottish Valks (Newsquest Media Group) \* Scottish Media Group) \* Scottish Sunday Times (Newsquest Media Group) \* Scottish Media Group) \* Scottish Sunday Consumer (Newsquest Media Group) \* Scottish Newsquest Media Group) \* Scottish Sunday Consumer (Newsquest Media Group) \* Scottish Newsquest Media Group) \* Scottish Newsqu Media Group) \* scottishbalaystar.co.uk (Northern & Shell Digital Limited) \* scottishbield.co.uk (Wyvex Media Limited) \* scottishbalaystar.co.uk (Newsquest Media Group) \* scottishbalaystar.co.uk (Northern & Shell Digital Limited) \* scottishbield.co.uk (Wyvex Media Limited) \* scottishbalaystar.co.uk (Newsquest Media Group) \* scottishbalaystar.co.uk (Bauer Consumer Media Limited) \* Select Codewords (Eye to Eye Media) \* Select Sudoku (Eye to Eye Media) \* Selkirk Weekly Advertiser (Johnston Press) \* Sentinel Wedding Guide (Reach PLC) \* Seven Days Magazine (Newsquest Media Group) \* Sevenoaks Chronicle (Reach PLC) \* sevells.co.uk (Bauer Consumer Media Limited) \* SF Edinburgh (Wyvex Media Limited) \* SFX & Total Film Specials (Future PLC) \* Shot File Scotteshbale Cho (Reach PLC) \* Sheetine States (Media Group) \* Sheffield Telegraph (Johnston Press) \* sheffieldtelegraph.co.uk (Johnston Press) \* Shot in Scottand (Future PLC) \* Shooting Club Directory (Future PLC) \* Shooting Gazette (TI Media) \* Shoting Louist Directory (Future PLC) \* Shooting Club Directory (Future PLC) \* Shooting Gazette (TI Media) \* Shoting Louist Directory (Future PLC) \* Shooting Club Directory (Future PLC) \* Shooting Gazette (TI Media) \* Shoting Louist Directory (Future PLC) \* Shooting Club Directory (Future PLC) \* Shooting Gazette (TI Media) • Shooting Industry Directory (Future PLC) • Shooting Times & Country Magazine (TI Media) • Shooting UK (TI Media) • Shoreham Herald (Johnston Press) • shorehamherald.co.uk (Johnston Press) • Shortlist (Shortlist Media) • Shout (DC Thomson Group) • Shrewsbury Chronicle (MNA) • Shropshire Magazine (MNÁ) • "Shropshire Star (County, Shrewsbury and Last) (MNA)" • Shropshire Weekly (MNA) • Sidmouth Herald (Archant) • Sight & Sound (British Film Institute) • Simply Chichester (Newsquest Media Group) • Simply Crochet (Immediate Media Company Limited) • Simply Knitting (Immediate Media Company Limited) • Simply Sewing (Immediate Media (Johnston Press) - skegnessstandard.co.uk (Johnston Press) - Skelmersdale Advertiser (Reach PLC) - Skelmersdale Champion (Wappride Ltd T/A Champion Media Group) - Sky At Night (Immediate Media Company Limited) - Skylanders (Immediate Media Company Limited) - Skelmersdale Champion (Wappride Ltd T/A Champion Media Group) - Sky At Night (Immediate Media Company Limited) - Skylanders (Immediate Media Company Limited) - Skelmersdale Champion (Wappride Ltd T/A Champion Media Group) - Sky At Night (Immediate Media Company Limited) - Skylanders (Immediate Media Company Limited) - Skelmersdale Champion (Wappride Ltd T/A Champion Media Group) - Sky At Night (Immediate Media Company Limited) - Skylanders (Immediate Media Company Limited) - Skelmersdale Champion (Wappride Ltd T/A Champion Media Group) - Sky At Night (Immediate Media Company Limited) - Skylanders (Immediate Media Company Limited) - Skelmersdale Champion (Wappride Ltd T/A Champion Media Group) - Sky At Night (Immediate Media Company Limited) - Skylanders (Immediate Media Company Limited) - 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Bauer Publishing) • Sporting Gin (TI Media) • Sporting Rifle (Future PLC) • Sporting Shooter (Archant) • St Albans & Harpenden Review (Newsquest Media Group) • St Andrews Citizen (Johnston Press) • St Helens Star (Newsquest Media Group) • Stafford Suide (Reach PLC) • Staines Chronicle & Informer (Reach PLC) • Stabansreview.co.uk (Northern & Shell PLC) • Statem Railway (Bauer Consumer Media Limited) • stemrrailway.co.uk (Bauer Consumer Media Limited) • Starborter.co.uk (Johnston Press) • sthelensstor.co.uk (Newsquest Media Group) • Stirling News (Newsquest Media Group) • Stirling Observer (Reach PLC) • star Magazine (Northern & Shell PLC) • star-magazine.co.uk (Northern & Shell PLC) • Staem Railway (Bauer Consumer Media Limited) • stemrrailway.co.uk (Bauer Consumer Media Limited) • sthelensreporter.co.uk (Johnston Press) • sthelenstor.co.uk (Newsquest Media Group) • Stirling News (Newsquest Media Group) • Stirling Observer (Reach PLC) • stirlingnews.co.uk (Newsquest Media Group) • Stockport Express (Reach PLC) • Stocksee & District Town Crier (Reach PLC) • Stornbridge Chronice (MNA) • Stourbridge News (Newsquest Media Group) • stourbridgenews.co.uk (Newsquest Media Group) • Stortaford Avon Magazine (Reach PLC) • Stourbridge Chronice (MNA) • Stourbridge News (Newsquest Media Group) • stourbridgenews.co.uk (Newsquest Media Group) • Stratford & Newham YA (Tindle Newspapers Limited) • Stratford-upon-Avon Herald (George Boyden & Son Limited) • Strathalant Times (Newsquest Media Group) • Stratford & Newham YA (Tindle Newspapers Limited) • Stratford-upon-Avon Herald (George Boyden & Son Group) • strucherston diournal.co.uk (Newsquest Media Group) • Stratford Strier (Reach PLC) • Stratford Urmston Advertiser (Reach PLC) • Stretford Urmston Messenger (Newsquest Media Group) • Stratford Strier (Reach PLC) • Struct Media Group) • Stratford Strier (Reach PLC) • Struct Media (Stotfordshire) (Reach PLC) • Struct Media (Media) • Supperston Herald (Reach PLC) • Sunday Kersen Herald (Reach PLC) • Sunday Kersen Herald ( (Newsquest Media Group) • Swindonadvertiser.co.uk (Newsquest Media Group) • Swindon Advertiser (Newsquest Media Group) • Swindon Advertiser (Newsquest Media Group) • Swindon Advertiser (Newsquest Media Group) • Swindon Star (Newsquest Media Group) • Sw

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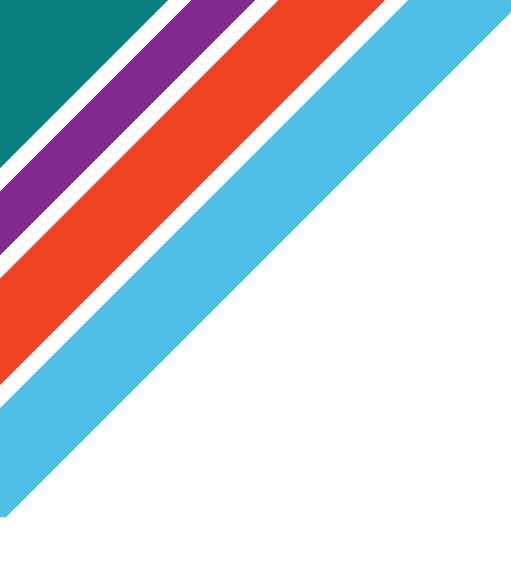
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	2016 (£)	2017 (£)
Turnover	2,388,000	2,418,000
Administrative expenses	(2,382,288)	(2,421,510)
Operating (loss)/profit	(5,712)	(3,510)
Interest receivable	1,678	239
Profit/(loss) on ordinary activities before taxation	7,390	(3,271)
Tax on profit/(loss) on ordinary activities	(3,107)	(2,641)
Profit/(loss) for the financial year	3,107	(5,921)

The turnover above represents contributions from the Regulatory Funding Company (RFC) and a budget for a further four years has now been negotiated. The increase in administrative costs above, which reflect the resources required to monitor and maintain the standards set out in the Editors' Code of Practice and provide support and redress for individuals seeking to complain about breaches in the Code, relates to both an increase in staff and other operating costs.

Fixed assets		
Intangible assets	26,568	16,890
Tangible assets	175,629	157,307
	202,197	174,197
Current assets		
Debtors	198,397	210,973
Cash at bank and in hand	266 ,062	252,319
	464,459	463,292
Creditors: amounts falling due within one year	(271,630)	297,701
Net current assets	192,829	165,591
Total assets less current liabilities	395,026	
Creditors: amounts falling due after more than one year	(333,000)	339,788
Provisions for liabilities		
Deferred taxation	(24,784)	27,458
Net assets	37,242	31,330
Capital and reserves		
Profit and loss account	37,242	31,330
Total equity	37,242	31,330



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