

Reader's Digest

IPSO Annual Report

Period covered: 1 January 2017 – 31 December 2017

1 Factual Information about Reader's Digest

Title	Print edition	Digital edition	Frequency	Circulation
Reader's Digest	Magazine		Monthly	80000
readersdigest.co.uk		Website	Daily	255,000

1.1 Titles Published

Reader's Digest publishes a total of 1 regulated publication.

1.2 Responsible Person

Reader's Digest's responsible person is Gavin Suen

1.3 Overview

Reader's Digest was founded in 1922 and is a general-interest publication, publishing print and digital editions of a monthly magazine as well e-newsletters and desktop/mobile websites.

2 Internal Guides

Reader's Digest has the following internal manuals used by journalists, of which copies are available on request by the Regulator:

The Editor's Code Staff Handbook

3 Compliance Procedures

How the Regulated Entity deals with:

3.1 Pre-publication guidance under regulation 4.5

Where required, editors and journalists seek advice from IPSO in advance of publishing articles to consider matters of compliance with the Editor's Code. This advice is then considered alongside editorial guidance and the public interest when refining and publishing any articles.

3.2 Verification of stories

Journalists and Editors take all appropriate steps to confirm stories. Journalists provide lists of sources and contacts for all verifiable facts and quotes within features, which are then double-checked and confirmed with the primary sources. All commissioned content is also checked with an external legal expert before publication.

3.3 Compliance with the Editor's Code

Copies of the Editor's Code are available to all journalists.

Where the Regulator finds against a publication in the course of assessing a complaint, the publication complies with the findings and any remedial action required.

3.4 Editorial Complaints, Determined under Regulation 27

Reader's Digest has a standard complaints procedure. Members of the public can register and editorial complaint under this procedure by contacting Customer Services, or by submitting a complaint in writing to the company address.

Complaints received or referred from IPSO are assessed by the Responsible Person, who will seek to resolve the matter with the complainant. Complaints that fall outside the procedure, i.e. are not editorial complaints, are referred to the relevant department/person.

Where the Regulator finds against a publication when determining a complaint under Regulation 27, the publication complies with the findings and any remedial action required by the Regulator.

3.5 Training of Staff

When required, Reader's Digest arranges staff training sessions to update staff on regulatory changes. New joiners are supplied with a staff handbook and copy of the Editor's Code.

4 Adverse Adjudications

There have been no adverse adjudications against Reader's Digest.

On behalf of Reader's Digest Submitted to IPSO: 19/04/2018