

Clause 12 (Discrimination) Analysis 1 July to 31 September 2020

IPSO will publish information on a quarterly basis where we have received more than ten complaints under Clause 12 of the Editors' Code of Practice about the same issue. The information below gives a brief summary of the types of complaints received and the outcome. It is not intended to be exhaustive and the statistics about the numbers of complaints received are accurate up to the end of the relevant quarter. These statistics do not include any cases still under investigation; cases relating to any non-regulated publications; or cases where IPSO received fewer than 10 complaints.

Headline	Publications	Characteristics/group	Analysis
Over 100 complaints			
Did lockdown in 'hellish' asylum seeker hostel send knifeman over the edge? Glasgow attacker was on phone to immigration lawyer just before rampage and staff had warned about his 'mental state' the night before	Mail Online	Asylum seekers	Online article about an asylum seeker who stabbed six people, which included photographs of other asylum seekers outside a hotel. Complainants believed that depicting asylum seekers without their consent was discriminatory, particularly as they may be unfamiliar with how to request the removal of their photographs. No complaint of discrimination against an individual.
DEATH EXPRESS / TRACK OF TERROR	The Scottish Sun	Families of victims of the Stonehaven train crash	Front-page article the day after the Stonehaven train crash. Complainants objected to the headline which they believed was insensitive and discriminatory towards the families of those involved. Complaints were made by third parties.
Between 10 and 100 complaints			
The scrapping of Dfid is good news in Westminster. The attack on Churchill's statue is not	Telegraph.co.uk	Left-wing people	Opinion piece which referred to Hitler's policies as "extreme left". Complainants believed that this piece discriminated against left-wing people. Others believed this piece would incite racial hatred and that it also misrepresented the Holocaust. No complaint of discrimination against an individual. Complaints made under Clause 1 (Accuracy) were not upheld.

Headline	Publications	Characteristics/group	Analysis
Between 10 and 100 complaints (cont.)			
Pakistan singled out as the origin of half of Britain's imported virus cases	The Daily Telegraph	People from Pakistan	Print and online article which stated that half of Britain's coronavirus cases came from Pakistan. The article clarified that these figures only related to a three-week period. Complainants said that the headline and tone of article were intended to insinuate that Pakistanis were a major source of the overall coronavirus outbreak in Britain. Some complainants believed the article was trying to stoke up racial tension and hatred against people from the Pakistani community or a Muslim background. A complaint about the accuracy of the article was upheld. No complaint of discrimination against an individual.
Pakistan was the origin for HALF of Britain's imported coronavirus cases - amid calls for tougher quarantine checks from 'high-risk' countries	Mail Online	People from Pakistan	Online article which stated that half of Britain's coronavirus cases came from Pakistan. The article clarified that these figures only related to a three-week period, however complainants believed the headline was misleading and deliberately inflammatory. Complainants believed that the tone of the article was racist. A complaint about accuracy was upheld. No complaint of discrimination against an individual.
Meet Jodie Comer's new man: Killing Eve star's lover is dashing lacrosse player from wealthy US family who grew up in a sprawling £1.2million mansion - as the pair are pictured together visiting her parents at their Liverpool home	Mail Online	Jodie Comer	Online article about the actress Jodie Comer and her new partner. Complainants believed the article discriminated against her because of the political opinions of her partner, which were referenced in the article. Complaints were made by third parties.