



TINDLE NEWSPAPERS LIMITED

THE OLD COURT HOUSE, UNION ROAD, FARNHAM, SURREY GU9 7PT
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IPSO ANNUAL STATEMENT 2021

Overview

Tindle Newspapers is a family-owned, independent newspaper group. It is run by a board of directors under the ownership of Sir Ray Tindle.

Sir Ray remains president of the company after passing on the chairmanship to his son Owen in 2017.

The day-to-day running of the company rests with vice-chairman Wendy Craig, chief executive Danny Cammiade and managing director Scott Wood.

The company's UK headquarters are in Farnham, Surrey. There are newspaper centres around the UK, including the Devon, Somerset, Forest of Dean, Wales, Gloucestershire, Essex, Surrey, Hampshire and the Isle of Man.

Tindle's Responsible Person

The Responsible Person is Colin Channon, editorial manager for Surrey and Hampshire. His email is colin.channon@tindlenews.co.uk and phone number 07852 609454.

Editorial standards

Tindle Newspapers takes very seriously the responsibility to publish material which is accurate and from trustworthy sources. Our newspapers are bonded to their communities and very close to their readers, so authenticity is of vital importance.

Rights of reply are always given and inaccuracies corrected at the earliest opportunity.

All Tindle journalists are aware of their responsibilities and the standards expected of them. They know to notify their line manager immediately of any complaint; the manager will notify the local editor, who will then contact the regional editor. Regional editors can then contact the Responsible Person for advice and guidance.

It is a company rule that the Responsible Person is notified of all complaints which may involve IPSO.

The complaints procedure, plus contact details of the senior editorial member if a reader has a complaint, is published in our newspapers and on every website.



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Complaints-handling process

All our newspapers and websites carry comprehensive details of our complaints procedure, how readers can make complaints to each newspaper/website and to IPSO.

All complaints are dealt with promptly and include discussions with the complainant. Every attempt is made to resolve complaints amicably.

A record of all complaints, however minor, is maintained by a senior member of editorial staff at each centre. All complaints are discussed at weekly editorial meetings to see whether editorial procedures need to be reviewed or adjusted.

If a complaint cannot be resolved and is referred to IPSO, the regional editor will take charge of the process and full engagement with IPSO takes place. Should a complaint be upheld, the instructions on publication of adjudication are fully complied with.

Should a complaint be upheld, an examination would take place involving senior Tindle editorial staff, discussing the individual complaint and whether additional training or guidance is required for the individual reporter, the centre, or for all Tindle editorial staff.

All IPSO complaints, whether upheld or not, are reported to the Responsible Person and the board members of Tindle Newspapers.

Training

All Tindle editorial staff are issued with copies of the Editors' Code.

Regional editors discuss with their staff all notices, warnings or guidelines issued by IPSO.

All journalists are told in their job offer letter that Tindle is signed up to the IPSO Code of Practice and that all employees are expected to follow the IPSO code at all times.

Tindle Newspapers' record on compliance

One complaint against a Tindle publication was upheld. It was the same story in three editions of the Herald series:

01360-21 A man and a woman v Liphook Herald

01902-21 A man and a woman v Haslemere Herald

01903-21 A man and a woman v Bordon Herald

The Herald complied fully with the IPSO process while the complaint was processed. It did not have an opportunity to resolve the issue with the complainants as they did not wish to enter a dialogue with the newspaper group.

It was ruled the adjudication should run 'on or before Page 3' in one title, and 'on or before Page 7' in two titles. The Herald agreed to publish it on Page 2 of all papers but did point out to IPSO that it would be rather lost among BMDs and, wishing to remain true to the spirit of the Code, offered to publish on Page 4, a regular news page. IPSO's complaints officer said she appreciated the offer but to 'stick with the letter of what the Committee have agreed' and we published the adjudication on Page 2 of all editions.

Tindle's senior editors meet online every fortnight. The ruling, and why the complaint against the Herald was upheld, was discussed at one of the meetings, and further emphasised by the story and the IPSO ruling being emailed to the senior editors to discuss with their own editorial teams.

The ruling and the reasons for the finding were, of course, discussed very fully in the Herald editorial department to ensure all reporters were aware of their obligations, and to ensure there would be no repeat.

Tindle Newspapers publications and websites

These are attached separately.



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IPSO involvement

As a group, we greatly appreciate IPSO's pre-publishing advice service. We have used the advice in the past with several of our titles .

One editor and her senior staff have received a training session from IPSO on the Code, which they found invaluable. As the company's Responsible Person, I shall, at regular intervals, remind other editors in the group of the service and encourage them to use it.

The effect of the pandemic

Tindle's newspapers – most of which are centred very much on smaller communities – have remained a focal point in their towns and villages.

But the pandemic had an effect on the products produced by Tindle Newspapers, which suspended the publication of most of its free papers and magazines at the time – and the majority have not returned.

Title	Editor	Email
Devon & Cornwall		
Cornish & Devon Post Series	Simon Dixon~Phillip	simon.dp@tindlenews.co.uk
Bude & Stratton Post		
Cornish & Devon Post		
Holsworthy Post		
Cornish Times	Simon Dixon~Phillip	simon.dp@tindlenews.co.uk
Mid-Devon Advertiser Series	Nick Knight	nick.knight@middevonadvertiser.co.uk
Dawlish Gazette		
Mid-Devon Advertiser		
Teignmouth Post		
South Hams Newspapers Series	Tom Ladds	Tom.Ladds@southhams-today.co.uk
Dartmouth Chronicle		
Ivybridge & South Brent Gazette		
Kingsbridge & Salcombe Gazette		
Totnes Times		
Tavistock Times Series	Alison Stephenson	alison.stephenson@tavistock-today.co.uk
Okehampton Times		
Tamar Valley Times		
Tavistock Times Gazette		
Essex & Kent		
Leigh Times Series	Mike Guy	mike@leightimes.co.uk
Leigh & Westcliff Times		
Rayleigh & Eastwood Times		
Canvey & Benfleet Times		
Isle of Man		
Isle of Man newspapers Series	Richard Butt	richard.butt@iomtoday.co.im
Isle of Man Examiner		
Isle of Man Courier		
Manx Independent		
Surrey & Hampshire		
The Farnham Herald Series	Colin Channon	colin.channon@tindlenews.co.uk
Alton Herald		
Bordon Herald		
Farnham Herald		
Haslemere Herald		
Liphook Herald		
Petersfield Post	Colin Channon	colin.channon@tindlenews.co.uk
Wales & The Borders		
Abergavenny Chronicle	Gina Robertson	gina.robertson@tindlenews.co.uk
Brecon & Radnor express	Liz Davies	liz.davies@tindlenews.co.uk
Cambrian News Series	Mick O'Reilly	mick.oreilly@cambrian-news.co.uk
Aberystwyth		
Arfon & Dwyfor		
Machynlleth & Llanidloes		
South Ceredigion		
Meirionnydd		
Forest of Dean & Wye Valley Review	Gina Robertson	gina.robertson@tindlenews.co.uk

The Forester	Gina Robertson	gina.robertson@tindlenews.co.uk
Monmouthshire Beacon	Gina Robertson	gina.robertson@tindlenews.co.uk
Ross Gazette	Gina Robertson	gina.robertson@tindlenews.co.uk
Tenby Observer Series	Liz Davies	liz.davies@tindlenews.co.uk
Narberth and Whitland		
Observer Pembroke and Pembroke Dock Observer		
Tenby Observer		
West Country		
Chew valley Gazette	Simon Dixon~Phillip	simon.dp@tindlenews.co.uk
Crediton Country Courier	Alan Quick	editor@creditoncourier.co.uk
Midsomer Norton & Radstock Journal	Simon Dixon~Phillip	simon.dp@tindlenews.co.uk
Wellington Weekly News	Simon Dixon~Phillip	simon.dp@tindlenews.co.uk
West Somerset Free Press	Simon Dixon~Phillip	simon.dp@tindlenews.co.uk