

Quarterly analysis of standards themes arising

Themes between April and June 2022

Theme	Issues arising	Actions by IPSO in response
Accuracy	<p>Upheld complaint after a publication inaccurately reported that football fans in Glasgow clashed with police.</p> <p>Two upheld complaints after publications inaccurately reported that a gay paramedic had been prevented from treating someone at a mosque.</p> <p>Upheld complaint after a publication inaccurately reported that violent jackals were set to invade the UK.</p>	<p>These issues are monitored and publications reminded of the need to take care take care not to publish inaccurate, misleading or distorted information or images, including headlines not supported by the text.</p>
Intrusion into grief	<p>One publication was slow to respond to a complainant to resolve their complaint.</p>	<p>IPSO to remind publications of the need for timely responses to resolve complaints.</p>
The reporting of coronavirus	<p>Five articles and opinion pieces in various publications about coronavirus vaccinations. Complaints about inaccuracies and discrimination towards unvaccinated people were not upheld.</p>	<p>IPSO's Covid Report was launched in November 2021. https://www.ipso.co.uk/responding-to-covid-19/the-covid-report/</p> <p>IPSO now publishes case studies of coronavirus-related complaints on its website to highlight relevant complaints. https://www.ipso.co.uk/responding-to-covid-19/covid-case-studies/</p>
Privacy	<p>A complaint about the publication of medical information about an individual was not upheld.</p> <p>A complaint about the publication of a photograph of an MP was not upheld.</p>	<p>Complaints about a potential breach of privacy are actively monitored.</p> <p>IPSO's recent training newsletter for its member publications was on the subject of privacy.</p>
Angela Rayner MP	<p>Mail on Sunday published an article which attracted over 6,000 complaints made by third parties.</p>	<p>A response to the rejected complaints is on IPSO's website: https://www.ipso.co.uk/news-press-releases/news/mail-on-sunday-article-headlined-stone-the-crows-tories-accuse-rayner-of-basic-instinct-ploy-to-distract-boris/</p>