

Upholding the highest standards of journalism across all platforms

ANNUAL REPORT 2021



ipso.

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The IPSO 2021 Annual Report focuses on the challenges facing journalism in a rapidly changing media landscape

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IPSO Chair Lord Faulks KC

View from the Chair

2021 was a transitional year for IPSO as we began to reflect on the lessons of the Covid-19 pandemic for us as a regulator, and as an organisation, and to plan for a future in which Covid-19 - while still an important issue for the country - is no longer the dominant social and economic reality that it was at the height of the pandemic in 2020.

The press continues to play a vital role, keeping the public informed at every step of the way. The economic challenges posed and accelerated by Covid-19 and generally increasing costs are a major concern for news publishers, particularly local and regional titles. In response, IPSO has stepped up its support for local journalists with training and the creation of bespoke resources. We will continue to look for ways to protect and promote high quality local journalism in the face of economic turbulence.

Online safety has dominated much of the political discourse surrounding the press, and IPSO has

provided written evidence and advice at every stage of the deliberations, recognising both the need to improve protections for the public from online harms and the importance of ensuring that this does not come at an unacceptable cost to freedom of expression and the work of accountable publishers regulated by IPSO.

The debate surrounding press regulation has not ended. Opposition parties have not clarified their policies in this area. In the meantime, IPSO continues to provide independent regulation of a high quality. In applying the Editors' Code, we endeavour to strike a balance between the interest of those with justified complaints and the interests of a free, vigorous but accountable press. We hope this approach has the support of all political parties, and of the general public.

PORTRAIT BY NEIL COOPER



IPSO CEO Charlotte Dewar

Introduction from the CEO

2021 was a period of renewal for IPSO after the challenges of Covid-19. We welcomed four new board members as well as Jane Debois as a new Head of Standards and Regulation, and Robert Morrison as Head of Complaints and Pre-Publication Services.

Covid-19 remained the biggest story after dominating headlines in 2020, and a highlight of the year was the release of a first for IPSO: The Covid Report, a comprehensive review of how the press covered the Covid-19 pandemic. The report reviews a full year of the pandemic from March 2020 to April 2021 and draws upon IPSO's unique insights and datasets with case studies of contemporary rulings and impact statements from some regulated publishers.

In the period of recovery from lockdowns and other restrictions, it was more important than ever for us to maintain a programme of active engagement with members of the public, groups with an interest in editorial standards, and journalists. The Journalists' Advisory and Readers' Advisory Panels were key to

ensuring IPSO retained direct insight into the views of professionals in the industry and members of the public who stand outside it.

Privacy Notices continued to be an important tool at the public's disposal, with IPSO issuing just over one a week during 2021. We received excellent feedback from our regulated publishers and the public on their effectiveness and we will continue to offer this vital service to members of the public moving forward.

IPSO will continue to uphold editorial standards and take a leading role in policy-making surrounding online harms. As journalists and publishers change rapidly with the times, so too will IPSO adapt and consolidate its position as the UK's leading voice in press regulation and standards.

Charlotte Dewar

PORTRAIT BY NEIL COOPER

// IPSO will adapt and consolidate its position as the UK's leading voice in press regulation and standards"



RESPONDING TO

Covid-19.

Constantly updated advice and guidance to keep the public and press informed as we moved out of the pandemic

Newspapers, magazines, and news websites played a vital role during the Covid-19 pandemic, informing the public of critical public health information and scrutinising the response to an unprecedented global crisis. It was crucial that the public was able to access trusted sources of news at this time, and the robust, independent regulation provided by IPSO promoted accountability and quality.

In 2021 IPSO supported regulated publishers to cover this unprecedented story by providing real-time guidance on emerging issues, publishing complaints case studies as they became available, and providing immediate guidance on the reporting of Covid-related issues by drawing out key learning points for editors and journalists. IPSO also protected the public by investigating complaints about editorial material and journalistic behaviour which potentially breached the Editors' Code. It also helped with concerns about possible press intrusion.

Ensuring accountability means sharing lessons, and in late 2021 IPSO published "The Covid Report", which used data, case studies and insights to look at how

The Covid Report, published in Nov 2021, covers the response of the press to Covid-19.



the press was reporting on the pandemic.

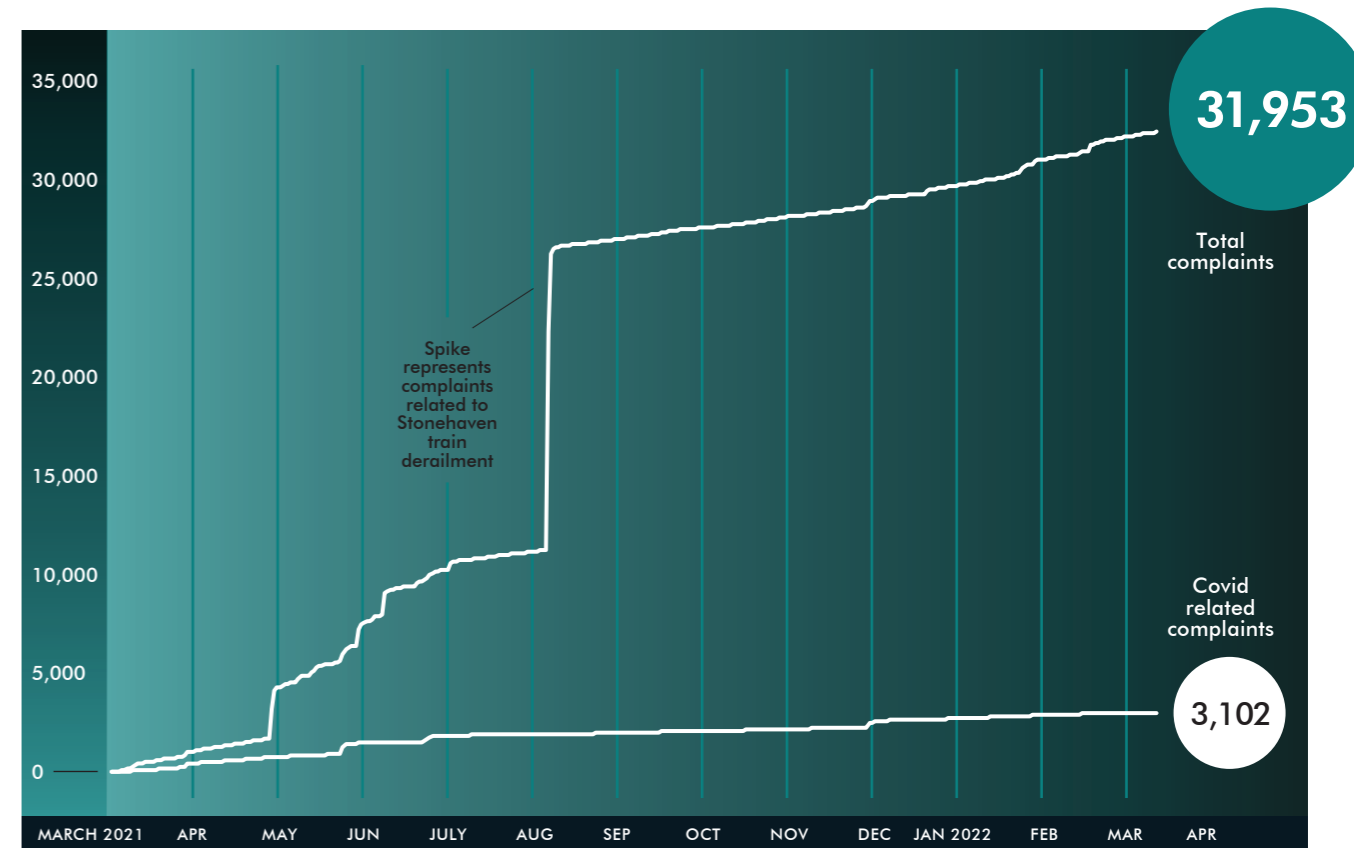
Of the huge number of stories about Covid-19, a relatively small proportion raised potential breaches of the Code, and an even smaller proportion were upheld by IPSO's Complaints Committee. While upheld rulings identified areas for improvement, we saw clear evidence of the industry reacting swiftly to issues highlighted by IPSO and by the broader Covid-19 coverage debate. Key findings from the report included:

- Less than 10% (9.7%) of complaints received related to reporting of Covid-19 despite it dominating the news agenda.
- Of Covid-related complaints, 83% were made under Clause 1 of the Editors' Code which covers accuracy.
- IPSO opened 77 investigations into Covid-19 related complaints, resulting in 47 rulings and 38 corrections.

IPSO identified several themes in complaints received about the reporting of Covid-19:

STATISTICS

It is crucial for reporting to get numbers right in the face of rapidly changing data and information, particularly where these are used in headlines. In some cases, there is no one "right" answer; at those times, transparency is especially important. It is notable that the one front-page correction reference



Despite record numbers of complaints in 2020, less than 10% concerned Covid-19"

IPSO ordered followed an upheld complaint related to presentation of statistics.

USE OF IMAGES

Taking care over the accuracy of images can be nuanced but is important. Early in the pandemic, the use of images to show social distancing came under huge scrutiny. At that point publications needed to be prepared to show that they could back up the integrity of the story.

COMMENT AND OPINION PIECES

Care must be taken to distinguish between comment and fact, but this can be extremely difficult. In a number of cases IPSO faced the challenge of balancing protection of freedom of expression (and particularly contrarian views) with the rigorous requirements of the Editors' Code in relation to accuracy. The course of the pandemic demonstrated the value of protecting dissent; some views that

were initially considered controversial later came to be widely accepted, and others that were initially mainstream were later discredited. Critical to these decisions was consideration of whether evidence cited in support of the opinion was presented accurately and without distortion.

WHITEHEAD V TELEGRAPH.CO.UK

The complainant said that an opinion piece on 'herd immunity' in London was inaccurate, as no natural immunity to Covid-19 would be gained by people who have had a common cold caused by a Coronavirus, as suggested by the article. The Committee ruled that readers would judge the term 'natural immunity' as meaning possessing antibodies protecting against Covid-19, which was not accurate in this circumstance.

UPHELD

SUPPORTING

Quality journalism.

Stepping up training and engagement to ensure our regulated publishers remain on journalism's cutting edge

The pandemic has demonstrated the value of accountable news in an unprecedented way. It has given the regulated press an opportunity to show that it is engaged in a different enterprise from social media and other unregulated material.

As the independent regulator of most newspapers and magazines, IPSO plays an important role in supporting high-quality journalism through its training and engagement with regulated publishers.

THE IPSO PODCAST

In late 2021, the IPSO podcast was revived after an enforced break due to the Covid-19 pandemic. Featuring twenty-one episodes to date and covering many of the areas of guidance laid out in our resources section, the podcast is a great resource for journalists and members of the public alike. The podcast will undergo further changes in 2022, with a focus on regular content covering anything from IPSO's processes to new guidance.



IPSO partnered with the National Council for the Training of Journalists (NCTJ) to provide an e-learning course on the Journalism Skills Academy (JSA), to helping journalists to understand the regulations which underpin their work. The course guides learners through IPSO's work, key rulings, and the requirements of the Editors' Code of Practice.

IPSO's Journalists' Advisory Panel provides a platform for journalists from all areas of the industry to have a say on IPSO's guidance and training. In 2021 they contributed to drafts of pieces of guidance as well as offering a helpful take on IPSO's strategy.

IPSO also developed its first-ever training newsletter, which is available free to regulated publishers. This newsletter focuses on a different theme each month with appropriate guidance, relevant case studies, and other useful information on the theme.

IPSO has also revamped its online training offering, with guidance covering a range of topics including:

DEATHS AND INQUESTS

Covering the legal framework for reporting on inquests and general guidelines on sensitivity and Clause 4. Inquests are a particularly difficult area to report on due to the often sensitive content. This guidance is designed to help reporters get to grips with what the Editors'



The new resources & guidance section of our website will form the backbone of our training expansion.

Code has to say on sensitivity surrounding death as well as the more detailed legal side of reporting on inquests.

REPORTING OF ISLAM

Guidance focusing on how the Editors' Code applies to reporting of Muslims and Islam. Released after consultations with members and representatives of the Muslim community in the UK, this guidance is intended to be a reference sheet for journalists with particular regard to Clause 12 (Discrimination) of the Editors' Code and how to take sufficient care when writing articles.

SEXUAL OFFENCES

The IPSO sexual offences reporting guidance

advises on legal obligations, anonymity, and avoiding unwanted identification. This is a particularly important area of journalism as anonymity and non-identification is essential to protect the privacy of a victim of sexual abuse. Clause 11 of the Editors' Code lays out the care required in reporting on victims of sexual assault.

FURTHER GUIDANCE

IPSO has produced further guidance on topics including: suicide, due prominence of corrections, court reporting, use of social media, and major incidents guidance, all of which can be found in the resources and guidance section of the website. IPSO will continue to release new guidance in 2022.

Media literacy.

Helping the public to identify trusted, accountable news

In the age of ‘fake news’, media literacy is increasingly important. It is crucial that the public is able to assimilate media, and to understand why certain subjects are covered.

Promoting media literacy amongst the public has always been an aim and value held by IPSO. “Media literacy” has an expansive definition but can simply refer to an individual’s ability to access and evaluate media, and to understand why and how subjects are reported.

IPSO plays an important role in promoting media literacy. Each publisher regulated by IPSO - whether in print or online - has committed to upholding the highest professional standards of accuracy and accountability established by the Editors’ Code of Practice.

The IPSO Mark is a symbol of that accountability.

WHERE TO FIND THE IPSO MARK



The IPSO mark appears on all IPSO-regulated national news publications in print and online as well as many regional, local, and online-only publications. In print, the mark can be usually be found within the first few pages alongside an explanation of IPSO’s functionality. Online, the mark can often be found in the footer of a website or via the complaints page or the ‘about us’ page

The Mark indicates that content is produced to the high standards required by the Editors’ Code and that the publisher has made themselves accountable to an independent regulator.

IPSO produces and regularly updates information sheets on a number of issues for members of the public who may be dealing with the press or first responders or the police for the first time. By keeping the public informed of their rights and the way the press operates, IPSO’s guidance can provide a solid platform to build media literacy.

To produce this guidance, IPSO’s standards department meets with a variety of external stakeholders, advocacy groups, and charities to ensure that our guidance takes into account all possible views and considers all possible issues.

The standards department met 29 groups in 2021, including representatives from the police, charity workers, local and national editors and journalists, and a variety of other stakeholders.

Our approach to media literacy requires constant monitoring of the media landscape to offer the most up-to-date guidance and advice. IPSO monitors general editorial standards as well as specifically monitoring complaints made under Clause 12 (Discrimination). Both are reported on quarterly. The results of these analyses are used to inform the creation of IPSO guidance which, in turn, provides the building blocks for members of the public and journalists alike to increase their media literacy on a topic.



IPSO’s guidance can provide a solid platform to build media literacy amongst members of the public”

PROTECTING

The public.

Protecting the public through advice, guidance, and robust regulation

Now more than ever, it is critically important for IPSO to fulfill its duty to the public. With public trust in the media under threat and the pandemic requiring reporting of the utmost accuracy, IPSO continues to protect the public by upholding the highest editorial standards.

As a regulator, IPSO serves a trifold purpose:

- To help members of the public who need support.
- To uphold the highest professional standards in the UK press.
- To determine whether standards have been breached and provide redress if so.

Our vision is a trusted, thriving, free and responsible press, reinforced by independent, effective regulation. We cannot achieve any of this without fulfilling our role as supporter of the public

● INSTANT ACTION

If a request is urgent, the fastest way IPSO can help a member of the public is by issuing a Privacy Notice. These can be requested via our 24 hour emergency hotline on 07799 903 929 and are designed to help those who are experiencing press harassment. To complain about press coverage or a specific article, there is also an online complaints form at www.ipso.co.uk/complain. All complaints are treated equally and assessed by members of our complaints team using the Editors' Code of Practice.

Everything we do is to ensure that editorial standards and public interest are aligned.

1 TO HELP THOSE WHO NEED OUR SUPPORT

IPSO has two primary functions to support those who need our assistance. In cases requiring immediate intervention, IPSO can make use of Privacy Notices. These non-binding but widely followed notices can be asked for 24/7 via our emergency press harassment phone line and are designed to prevent unwanted attention from the press, often from individuals not accustomed to press scrutiny.

In 2021, IPSO issued 54 Privacy Notices, just over one a week. Each time a notice is requested, an assessment is done by the officer on-call and, if a notice is considered appropriate, then one is issued immediately to all member publishers. The Editors' Code says that journalists must not continue to question, contact, or photograph people once they have been asked to stop. If you clearly request that a journalist stops their activities, the Editors' Code requires them to do so unless there is specific and adequate public interest to justify a decision to carry on.

The second function that IPSO uses to help those who need our support is our complaints process, overseen by our Head of Complaints and Pre-Publication Services, Rob Morrison. IPSO receives thousands of complaints a year with every single



Everything we do ensures that editorial standards and public interests are aligned.

complaint receiving an assessment by a member of staff. IPSO takes all complaints seriously and wherever possible will always attempt mediation between the complainant and the publication to try to reach a speedy and satisfactory resolution. Failing that, our complaints officers will investigate thoroughly and the Complaints Committee will make a ruling at the conclusion of the investigation.

2 TO UPHOLD THE HIGHEST PROFESSIONAL STANDARDS IN THE UK PRESS

IPSO took a proactive approach to upholding the highest professional standards in the UK press in 2021. The Standards & Communications teams met with 29 separate organisations to hear their thoughts on guidance and the Editors' Code. These conversations inform later collation of information into our official guidance that IPSO releases semi-regularly on a number of topics. Though no new guidance was issued in 2021, enough evidence was collected for the production of three new guidance

documents to be released in 2022.

IPSO also began to publish a new monthly training newsletter and increased training provision following the recruitment of Jane Debois, Head of Standards and Regulation, who has expanded her department and the services it provides..

3 TO DETERMINE IF STANDARDS HAVE BEEN BREACHED AND PROVIDE REDRESS

IPSO continues to monitor all complaints and uses this information to address any standards issues directly. Trends were closely monitored on selected news topics including complaints made under Clause 12 (Discrimination). All complaints about Covid-19 or involving Covid-19 were kept under surveillance in case IPSO had to intervene with any particular publication's coverage of the pandemic. This was an especially important function in the context of a global emergency.

An enquiry every ten minutes*

All enquiries are carefully assessed, and if any complaint might raise a potential breach of the Editors' Code, it is investigated fully



Complaints and enquiries received by IPSO in 2021

*Calculation based on 260 working days at an average of 7 working hours per day. Does not include all phone enquiries.

COMPLAINTS INVESTIGATED		COMPLAINTS ASSESSED		OTHER ACTIONS	
461	Investigated. Of these:	13,712	Not in remit/no possible breach. Of these:	182	Other actions. Of these:
205	Complaints Resolved between publisher and complainant	6,278	Rejections	118	Advice which did not lead to formal complaint
128	Complaints Not Upheld	2,112	Not Pursued	54	Desist / Private Notice
88	Complaints Upheld	1,743	Third party complainants	8	Proactive approach
25	Complaints Resolved with IPSO mediation	1,669	Not lead complainant	2	Still ongoing
14	Not pursued during IPSO investigation	724	Miscellaneous enquiries		
1	Resolved - satisfactory remedy	407	Publication not a member of IPSO		
		406	Global jurisdiction		
		184	Complaint not made in time		
		156	Taste		
		30	Unmoderated reader comments		
		3	Ongoing legal proceedings		

Full complaints statistics for all regulated publishers are available online at: www.ipso.co.uk/monitoring/annual-reports

Case studies.

Seven examples of the IPSO complaints process in action

1 James v Mail Online

Adjudication required following upheld privacy and harassment complaint from the actress Lily James

LILY JAMES complained about a number of Mail Online articles which reported on various aspects of the complainant's life, including her personal and social life and her work commitments. Photographs accompanied some of the articles showing the complainant seated at a table inside a restaurant. The publication also instructed a journalist to look for the complainant in the vicinity of her home. She complained under Clause 2 (Privacy) and Clause 3 (Harassment) of the Code.

Prior to the complaint, the complainant contacted IPSO on three separate occasions with concerns about press harassment. On each occasion a Privacy Notice was issued by IPSO to remind the press of its obligations under the Editors' Code, with particular regard to Clause 2 and Clause 3 of the Code. The

complainant's representatives had also contacted the publication.

The Committee ruled that the high number of articles did not represent a breach of Clause 3 of the Code by themselves. However, there was a breach of Clause 3 over the journalist instructed to look for the complainant as these instructions had come after the third Privacy Notice had been issued and there was not enough evidence of fresh developments in the story to justify this disregard of a clear request to desist. As the complainant had taken steps to increase the privacy of her surroundings, the Committee found an additional breach of Clause 2 over the publication of photographs in the restaurant.

● **UPHELD**

2 Brewerton v Various

Complaints against a number of publications over coverage of 'Jackie Weaver' Zoom meeting not upheld.

THE COMPLAINANTS were a parish councillor and his father featured in a viral Zoom meeting which received national press coverage owing to an argument between the complainants and a clerk.

The complainants said there were multiple inaccuracies in the articles, and also claimed breaches of Clauses 2, 3, 4, and 10 of the Editors' Code. They alleged that a journalist from one publication had violated their privacy by sending a message on social media, and that a journalist from another publication had called at the house posing as a roofer and not produced credentials when asked.

The Committee noted that social media contact from journalists does not necessarily constitute harassment - in this case it was a single message

in which the journalist identified himself and the publication he worked for.

The publication denied that their journalist had approached the complainant pretending to be a roofer. The complainant was unable to confirm the time of day of the approach, so the Committee could not rule on this factual dispute.

The alleged inaccuracies, including that the 'clerk' was not a clerk, were based on a contested reading of the minutes of the meeting. The complainants said these minutes were inaccurate, but as the official record of the meeting, publications were entitled to rely on these as record.

● **NOT UPHELD**

3 Nelson v Sunday Life

Complaint partially upheld over use of sources in article concerning Rathcoole riots.

THE PUBLICATION reported on a riot in Rathcoole, Northern Ireland, in an article containing photographs of alleged participants in the riot wearing balaclavas.

The complaint under Clause 1 was from an individual identified in the article who denied he was present at the riot and that he had told the newspaper that this was the case prior to publication. The newspaper responded that it had two confidential sources who had corroborated his appearance at the riot but would publish his denial in response to his initial

complaint and correct the article accordingly. The Committee ruled that the newspaper refusing to disclose its confidential sources did not absolve the publication of its requirement to take care over the accuracy of information included in its articles. In this case, the publication had not taken any further steps to verify the information provided by the sources and had consequently published uncorroborated photographs of individuals whose faces were obscured.

● **UPHELD**

4 Evison v Yorkshirepost.co.uk

Complaint not upheld after conflicting family permissions given concerning publication of details of a deceased man's mental health.

THE PUBLICATION reported on the death of a North Yorkshire sheep farmer after a press release from a mental health charity named him as a victim of suicide.

The article contained quotes from the man's partner and claimed he had been struggling with depression.

The complaint was the mother of the man who died. She said the article was inaccurate and that her son did not die by suicide, citing the ongoing investigation into the cause of death and that an inquest had yet to be held. She also said it was

inaccurate to claim that her son had "struggled" with depression. Whilst she accepted that he had been diagnosed with depression a short time before his death, this did not constitute a struggle.

The Committee ruled that appropriate care had been taken when writing the article and that there was no breach of the Code. The publication had sought and received permission from the man's partner and not breached the terms of Clause 5 by going into excessive detail.

● NOT UPHELD

5 A man and a woman v Ardrossan & Saltcoats Herald

No breach of Code over information inferred from visible clothing in report on charity bike ride.

THE PUBLICATION reported on a charity cycle ride by a large group of people in aid of a cancer charity.

The complainants were a woman mentioned in the article as being a "breast cancer survivor" and her husband, who had also been mentioned in the article. They said that the article breached Clause 2 because it disclosed her medical condition without her consent.

The Committee ruled that the information was

personal but also in the public domain. The complainant was wearing a pink t-shirt referencing her successful recovery from cancer on the bike ride and her public social media page contained posts promoting the cycle ride with other references to breast cancer. The information was, therefore, considered to be publicly available by the Complaints Committee.

● NOT UPHELD

6 IPSO v Tatler

Clause 16 (Payment to criminals) not engaged in Tatler article concerning partygoers during the Covid-19 lockdown.

ON THE recommendation of the Board of IPSO the Complaints Committee launched an own-volition inquiry into whether Tatler had breached Clause 16 (Payment to criminals) of the Editors' Code. The article in question was a series of extracts from the diary of an anonymous partygoer, detailing their experiences in breaking the Covid-19 lockdown.

The action was taken by the IPSO Board after questions arose over the payment made to the author of the article, as lockdown parties were technically against the law and therefore any payment could be in breach of Clause 16 (Payment to criminals) which prevents journalists from paying confessed criminals in exchange for stories

that glamourise or exploit crime unless there is a legitimate public interest demonstrated.

The Committee found that the publication had made a payment of £400 to the anonymous author, but that this payment was not in breach of the Code as the author had not actually broken the law and was not a confessed criminal. The unique status of Covid-19 legislation meant that, even if a member of the public was issued with a fixed penalty notice, this was not technically a criminal offence and would therefore not result in a criminal conviction so the terms of Clause 16 were not engaged.

● NOT UPHELD

7 Various v express.co.uk

Complaints upheld over reporting of farmer's comments on staff shortages and their alleged attribution to Brexit.

THE PUBLICATION published an article headline, "Farmer blasts EU red tape stopping workers flow to UK - fears shops will use Europe goods"

IPSO received 199 complaints about this article, all of which raised similar concerns. The complainants said the headline was inaccurate and misleading as the farmer mentioned did not attribute his loss of earnings to "EU red tape" but rather the UK government's changes to immigration policy post-Brexit. The newspaper amended the article after

receiving notification of the IPSO investigation, changing the headline and content of the article to reflect that the "EU red tape" was actually the result of Brexit negotiations.

The Committee ruled that the initial headline was misleading and upheld the complaints under Clause 1 (Accuracy). The newspaper was not required to make a further correction.

● UPHELD

Most complained about publications 2021

Newspapers with the highest circulation, digital reach and readership numbers receive the most complaints, but have the lowest proportion of breaches

THE PUBLICATIONS in this list are ranked by number of articles complained about. Unsurprisingly, the publications with the highest circulation and readerships received the most complaints. Interestingly though, considering the large amount of content produced by these newspapers on a daily basis, the number of articles complained about are comparatively low.

Where complaints are listed as rejected, they did not raise a possible breach of the Editors' Code. Some of the publications received many complaints, but were not in breach. An increase in the proportion of complaints resolved between publication and complainant during the referral period demonstrates how this process encourages quick resolution of complaints.

2021 MOST COMPLAINED ABOUT PUBLICATIONS BY ARTICLES

		Number of articles complained about	Number of complaints in remit	Rejected	Not pursued by complainant	Resolved by IPSO mediation	Resolved directly with publication	RULINGS		
								Fully Upheld	Partially upheld	Not upheld
1	Mail Online	665	401	195	153	3	24	4	11	9
2	Daily Mail	238	162	95	50	2	8	0	1	6
3	thesun.co.uk	176	132	64	43	2	16	2	2	2
4	express.co.uk	173	143	84	7	1	11	3	1	6
5	mirror.co.uk	134	95	51	32	2	6	1	0	3
6	The Times	129	98	62	18	0	11	1	1	5
7	The Daily Telegraph	119	104	55	35	0	3	0	4	7
8	Telegraph.co.uk	78	65	42	15	2	3	0	0	3
9	The Mail on Sunday	68	53	29	17	0	2	2	0	3
10	metro.co.uk	67	47	18	17	0	6	0	2	4
11	dailyrecord.co.uk	65	45	14	26	1	1	1	0	2
12	The Sunday Times	65	51	29	12	0	2	0	0	8
13	The Sun	60	41	21	14	0	5	1	0	0
14	walesonline.co.uk	47	36	23	11	0	0	0	0	2
15	stokesentinel.co.uk	44	23	10	9	1	1	0	0	2
16	manchestereveningnews.co.uk	40	23	9	13	0	1	0	0	0
17	examinerlive.co.uk	33	25	9	13	0	1	0	0	2
18	hulldailymail.co.uk (Hull Live)	33	22	13	8	0	1	0	0	0
19	thejc.com (Jewish Chronicle)	32	24	12	4	0	0	0	2	6
20	Daily Record	31	14	7	5	0	0	0	1	1

Considering the large amount of content produced by newspapers on a daily basis, the number of articles complained about are comparatively low"

Publisher statistics

PUBLISHER	BREACH						RESOLVED			NO BREACH	NOT PURSUED
	Sanction: action as offered by publication (full)	Sanction: action as offered by publication (partial)	Sanction: publication of correction (full)	Sanction: publication of correction (partial)	Sanction: publication of adjudication (full)	Sanction: publication of adjudication (partial)	Satisfactory remedy	IPSO mediation	Directly with publisher	After investigation	During IPSO investigation
A											
ACT Publishing	0	0	0	0	0	0	0	0	0	0	0
AD Sales Ltd	0	0	0	0	0	0	0	0	0	0	0
Archant	2	0	0	0	0	0	0	1	0	3	0
Argyll Media	0	0	0	0	0	0	0	0	0	0	0
Associated Newspapers Limited	1	7	5	7	1	1	0	5	73	22	2
B											
Bann Media Limited	0	0	0	0	0	0	0	0	0	0	0
Barrnon Media Limited	0	0	0	0	0	0	0	0	0	0	0
Bauer Consumer Media Limited	0	0	0	0	0	0	0	0	0	0	0
Baylis Community Media C.I.C	0	0	0	0	0	0	0	0	0	0	0
Blog Preston C.I.C	0	0	0	0	0	0	0	0	0	0	0
British Film Institute	0	0	0	0	0	0	0	0	0	0	0
Brunel University London	0	0	0	0	0	0	0	0	0	0	0
C											
Caerphilly Media Limited	0	0	0	0	0	0	0	0	0	0	0
Candide	0	0	0	0	0	0	0	0	0	0	0
Carn Bren Publishing Ltd	0	0	0	0	0	0	0	0	0	0	0
Cedar Communications Ltd	0	0	0	0	0	0	0	0	0	0	0
CILEX Journal	0	0	0	0	0	0	0	0	0	0	0
Citizen News & Media Limited	0	0	0	0	0	0	0	0	0	0	0
Conde Nast Holdings Ltd	0	0	0	0	0	0	0	0	0	0	0
Condé Nast Publications Ltd	0	0	0	0	0	0	0	1	0	1	0
Creative Boom Ltd	0	0	0	0	0	0	0	0	0	0	0
D											
DC Thomson Group	0	0	1	0	0	0	0	0	1	0	0
DNG Media Ltd	0	0	0	0	0	0	0	0	0	0	0
E											
Eye to Eye Media	0	0	0	0	0	0	0	0	0	0	0
F											
Faversham House Limited	0	0	0	0	0	0	0	0	0	0	0
Future Plc	0	0	0	0	0	0	0	0	0	0	0
G											
GI Media Ltd	0	0	0	0	0	0	0	0	0	0	0
Glamorgan Star Limited	0	0	0	0	0	0	0	0	0	0	0
Guernsey Press Company	0	0	0	0	0	0	0	0	1	0	0
Guiton Publishing	0	0	0	0	0	0	0	0	0	2	0

COMPLAINTS

PUBLISHER	BREACH						RESOLVED			NO BREACH	NOT PURSUED
	Sanction: action as offered by publication (full)	Sanction: action as offered by publication (partial)	Sanction: publication of correction (full)	Sanction: publication of correction (partial)	Sanction: publication of adjudication (full)	Sanction: publication of adjudication (partial)	Satisfactory remedy	IPSO mediation	Directly with publisher		
H											
H. Bauer Publishing	0	0	0	0	0	0	0	0	0	1	0
Haymarket Media	0	0	0	0	0	0	0	0	0	0	0
Heads (Congleton) Ltd	0	0	0	0	0	0	0	0	0	1	0
Hearst UK Limited	0	0	0	0	0	0	0	0	0	0	0
Hello Limited	0	0	0	0	0	0	0	0	0	0	0
Herald News (UK) Ltd	0	0	0	0	0	0	0	0	0	0	0
Highland News and Media Ltd	0	0	0	0	0	0	0	0	0	0	0
Holdthefrontpage.co.uk	0	0	0	0	0	0	0	0	0	0	0
Housebuilder Media Ltd	0	0	0	0	0	0	0	0	0	0	0
Hurst Media Company Ltd	0	0	0	0	0	0	0	0	0	0	0
I											
I Am New Generation Magazine Limited	0	0	0	0	0	0	0	0	0	0	0
Iliffe Media Group Ltd	0	0	0	0	0	0	0	0	0	1	0
Immediate Media Company Limited	0	0	0	0	0	0	0	0	0	0	0
J											
Jersey Evening Post Limited	0	0	0	0	0	0	0	0	0	0	0
L											
Landor LINKS Limited	0	0	0	0	0	0	0	0	0	0	0
Life and Work (Church of Scotland)	0	0	0	0	0	0	0	0	0	0	0
Lit	0	0	0	0	0	0	0	0	0	0	0
M											
MEDIAHUIS UK	0	2	0	0	0	0	0	0	0	1	0
Miles-Bramwell Executive Services (Slimming World)	0	0	0	0	0	0	0	0	0	0	0
MNA (The Midland News Association Limited)	0	0	0	0	0	0	0	0	0	0	0
Motherdom	0	0	0	0	0	0	0	0	0	0	0
N											
National World Publishing Ltd	1	0	0	0	1	0	0	1	12	5	2
NationCymru Cyf	0	0	0	0	0	0	0	0	0	1	0
News UK	1	3	3	0	1	0	0	2	42	17	0
Newsquest Media Group	2	2	0	1	3	1	0	3	15	16	3
Nub News Ltd	0	0	0	0	0	0	0	0	0	0	0
O											
Oldham Evening Chronicle	0	0	0	0	0	0	0	0	0	0	0
Orange Fox Media Ltd	0	0	0	0	0	0	0	0	0	0	0
Orkney Media Group Limited	0	0	0	0	0	0	0	0	0	0	0
P											
PA Media	0	0	0	0	0	0	0	0	1	0	0
Paragraph Publishing	0	0	0	0	0	0	0	0	0	0	0
Pinpoint Scotland	0	0	0	0	0	0	0	0	0	0	0
Plenham Ltd (trading as Bodyshop Magazine)	0	0	0	0	0	0	0	0	0	0	0

COMPLAINTS

PUBLISHER	BREACH						RESOLVED			NO BREACH	NOT PURSUED	
	Sanction: action as offered by publication (full)	Sanction: action as offered by publication (partial)	Sanction: publication of correction (full)	Sanction: publication of correction (partial)	Sanction: publication of adjudication (full)	Sanction: publication of adjudication (partial)	Satisfactory remedy	IPSO mediation	Directly with publisher			
Press Gazette	0	0	0	0	0	0	0	0	0	0	0	
PSI Group Ltd	0	0	0	0	0	0	0	0	0	0	0	
Quest Media Network	0	0	0	0	0	0	0	0	0	0	0	
R												
Reach PLC	7	13	7	4	0	0	1	8	48	35	7	
Recycler Publishing and Events Ltd "The Recycler"	0	0	0	0	0	0	0	0	0	0	0	
Regional Media Ltd	0	0	0	0	0	0	0	0	1	0	0	
Rochdale Online Ltd	0	0	0	0	0	0	0	0	0	0	0	
Rural Media	0	0	0	0	0	0	0	0	0	0	0	
S												
So Publishing	0	0	0	0	0	0	0	0	0	0	0	
Southwark Newspaper Limited	0	0	0	0	0	0	0	0	0	0	0	
Stage Media Company	0	0	0	0	0	0	0	0	0	0	0	
Sunday World	0	0	0	0	1	0	0	0	0	0	0	
Sussex Living Ltd	0	0	0	0	0	0	0	0	0	0	0	
Telegraph Media Group Ltd	1	1	0	3	0	0	0	3	10	14	0	
T												
TES Global Ltd	0	0	0	0	0	0	0	0	0	0	0	
The Barnsley Chronicle Limited	0	0	0	0	0	0	0	0	0	0	0	
The Earl of Stair (Stranraer & Wigtownshire Free Press)	0	0	0	0	0	0	0	0	0	0	0	
The Economy News Ltd	0	0	0	0	0	0	0	0	0	0	0	
The Future Shaping Media Company	0	0	0	0	0	0	0	0	0	0	0	
The Hawick Paper	0	0	0	0	0	0	0	0	0	0	0	
The Irish News	0	0	0	0	0	0	0	0	1	0	0	
The Jewish Chronicle	0	1	0	1	0	0	0	0	0	6	0	
The Lady	0	0	0	0	0	0	0	0	0	0	0	
The National	0	0	0	0	0	0	0	0	0	0	0	
The National Magazine Company Ltd/Hearst UK	0	0	0	0	0	0	0	0	0	1	0	
The Spectator	0	0	0	0	0	0	0	1	0	1	0	
The Wokingham Paper Ltd	0	0	0	0	0	0	0	0	0	0	0	
Tindle Newspapers Limited	0	0	0	0	3	0	0	0	0	0	0	
U												
Updates Media Limited	0	0	0	0	0	0	0	0	0	0	0	
V												
Veterinary Business Development Limited	0	0	0	0	0	0	0	0	0	0	0	
Vivat Direct (trading as Reader's Digest)	0	0	0	0	0	0	0	0	0	0	0	
W												
Waypride Limited (Champion Media Group)	0	0	0	0	0	0	0	0	0	0	0	
West Bridgford Wire	0	0	0	0	0	0	0	0	0	0	0	
WI Enterprises Ltd	0	0	0	0	0	0	0	0	0	0	0	
Wyvex Media Ltd	0	0	0	0	0	0	0	0	0	0	0	

Editorial standards monitoring

Gathering and analysing evidence on editorial standards

IPSO has a broad commitment to press standards beyond complaints handling. Led by IPSO's standards function, we use knowledge and data from daily work with complaints, wide monitoring of the media landscape and engagement with groups interested in coverage of particular issues to track patterns and identify areas of potential concern to provide targeted interventions.

IPSO's standards function took action against a regulated publisher after a pattern of upheld complaints was detected during monitoring. The Jewish Chronicle was placed under 6 month review and assigned mandatory training with the aim of improving editorial standards. The situation is being closely monitored and improvement has already been noted.

SOME AREAS IN WHICH IPSO TOOK ACTION IN 2021

Theme	Issues arising	Targeted action
Reporting of the coronavirus pandemic	<ul style="list-style-type: none"> ● Front-page article inaccurately claimed that deaths from causes other than coronavirus had risen sharply during the previous six months. ● Breach of someone's privacy after a report that they had tested positive for Covid-19. ● Publication of inaccuracies about coronavirus restrictions. 	<ul style="list-style-type: none"> ● IPSO's Covid Report was published in November 2021, in which the regulator reviewed all complaints about Covid-related reporting to identify trends and offer guidance on reporting in this area. ● Case studies of all IPSO's rulings and resolutions in relation to the reporting of coronavirus are now published on the IPSO website, social media channels and disseminated via newsletters.
Children in sex cases	<ul style="list-style-type: none"> ● Publication of identifying information about the relationship between a convicted sex offender and victim in a court report. 	<ul style="list-style-type: none"> ● IPSO produced guidance for journalists and editors on reporting sexual offences.
Court reporting	<ul style="list-style-type: none"> ● Misrepresentation of a man's crime after a press release was misread by a journalist. ● Inaccurate reports about a defendant's familial relationships. ● Point made in a court case by the prosecution inaccurately reported as a fact. 	<ul style="list-style-type: none"> ● IPSO produced guidance for journalists and editors on court reporting.



Arbitration

Low-cost, fast, and equal resolutions to disputes

Arbitration is a process in which two parties resolve legal disputes without going to court. People who feel they have been wronged by a newspaper can use the arbitration scheme to lay claims against a newspaper efficiently, effectively and cheaply.

IPSO began a voluntary arbitration scheme in 2016. In 2018, IPSO made arbitration compulsory for national newspapers, meaning anyone with a valid

claim against an IPSO-regulated national newspaper could seek to resolve their dispute through the IPSO arbitration scheme. The compulsory scheme has been operational for two years.

IPSO will continue to promote the uptake of the arbitration service and communicate the advantages of this efficient and cost-effective means of taking legal complaints against the press.

The Board

IPSO's Board is responsible for the oversight, vision and strategic direction of IPSO. They monitor performance and advise, challenge and support. They are responsible for appointing the Complaints Committee, but do not make decisions on complaints.



Lord Edward Faulks
Chairman of the Board

Lord Faulks has a long career as a barrister specialising in claims arising from the Human Rights Act, professional and clinical negligence, personal injury, education, police claims and public law. He became a KC in 1996. He was appointed to the House of Lords in 2010 and served as Justice Minister from 2013-2016.



Matt Brown

Matt Brown runs TFL's media and government relations, stakeholder engagement and corporate communications. He previously worked for the Mayor of London's Press Office, the children's charity Barnardo's, and the online political think tank openDemocracy. He is a Fellow of the Public Relations and Communications Association.



Shrenik Davda

Shrenik Davda has almost 40 years of emerging markets banking experience with leading global institutions such as JPMorgan and Deutsche Bank. He is currently an independent member of the Supervisory Boards of Nova Ljubljanska Banka, a universal bank active in South Eastern Europe, and Ukrgasbank, a leading Ukrainian bank.



Charles Garside

Charles Garside is a trustee of the Journalists Charity and on the Board of the Society of Editors. A journalist for over fifty years, he was Editor in Chief at The European and news edited both the London Evening News and the Evening Standard. At various times he held roles at The Sun, Times, Daily Mirror, and Sunday Express; and was Assistant Editor of the Daily Mail.



Eddie Gray

Eddie Gray spent forty years in the Pharmaceutical and Biotechnology sector, including at GlaxoSmithKline as President of the European Pharmaceutical Business and as CEO of Dynavax Technologies. He was a Board member of Opportunity Now and a member of the Women's Business Council, initiatives supporting the contribution of women to business.



Sarah Lee

Sarah spent most of her career as a partner at Slaughter and May, where she was Head of the Disputes and Investigations Group. She is now a Senior Consultant at the firm and a Non-Executive Director of the Financial Ombudsman Service, a Commissioner of the Judicial Appointments Commission, and governor of the Cripplegate Foundation.



Brendan McGinty

Brendan McGinty was Editor of the Sunday Mail newspaper until January 2020 and now runs his own Glasgow-based consultancy, Finnieston Communications. His 25-year career in journalism included roles at the Dundee Courier, Edinburgh Evening News and Sunday Mirror. He has won multiple awards for his work with the Sunday Mail.



Ian MacGregor

Ian MacGregor is Chair of the Society of Editors and Emeritus Editor of The Telegraph. He was launch editor of the Metro newspapers, editor of the Scottish Daily Mail, and deputy editor of the Evening Standard. He was deputy editor of the Daily Telegraph, weekend editor of the The Telegraph and editor of the Sunday Telegraph.



Michaela McAleer

Michaela McAleer is the Acting Deputy Commissioner for Local Government Standards and Acting Deputy Ombudsman at the Northern Ireland Public Services Ombudsman. Since 2018 she has investigated alleged breaches of the Code of Conduct for Northern Ireland Councillors. She is also a member of the Administrative Justice Council for the UK.



Barry McIlheney

Barry McIlheney was CEO of the PPA, the industry body for all UK magazine media, for ten years. He is the former Editor and Publisher of such iconic brands as Smash Hits, Q, Empire, Elle, and The Face. He sits on the boards of the European Magazine Media Association and FIPP (Fédération Internationale de la Presse Périodique), the global media network.



Claire Singers

Claire Singers has 30 years of experience as a public relations consultant. She was Managing Director and joint owner of LD Communications, one of the UK's leading entertainment agencies. Claire has worked with some of the biggest artists in the world, as well as being involved in high profile events such as Live 8 and Live Earth.



Martin Trepte

Martin Trepte was formerly editorial director of Baylis Media and worked as a local newspaper journalist for almost 30 years. He is also involved with several grassroots charities and community organisations. In 2019, he received a British Empire Medal for services to newspapers in recognition of his long-running stint as Editor of the Maidenhead Advertiser.

Complaints Committee Members

IPSO's Complaints Committee rules on potential breaches of the Code and decides what a newspaper or magazine should do if the Code has been breached. The majority have no connection with the industry. Industry members are not currently serving editors.



Lord Edward Faulks
Chairman of the Board

Lord Faulks has a long career as a barrister specialising in claims arising from the Human Rights Act, professional and clinical negligence, personal injury, education, police claims and public law. He became a KC in 1996. He was appointed to the House of Lords in 2010 and served as Justice Minister from 2013-2016.



Andrew Pettie
Deputy Chair of the Committee

Andrew Pettie has worked as a journalist and editor for newspapers, magazines and publishers including the Telegraph Media Group where he was the Executive Head of Culture, EMAP, the BBC, Encyclopaedia Britannica, and Bauer Media. He is now a consultant, contributing editor and writer.



Nazir Afzal OBE

Nazir Afzal was Chief Crown Prosecutor for the North West of England and has prosecuted some of the UK's most high profile cases, including child sex abuse in Rochdale. More recently, he has worked as an international expert on extremism and radicalisation and is a member of the Manchester Mayor's Commission for Cohesion.



Andy Brennan QPM

Andy Brennan was a Deputy Director in the National Crime Agency and prior to this, a senior police officer in the West Yorkshire Police where he held positions as the Head of the Homicide and Major Enquiry Teams and Head of Professional Standards and Counter Corruption Unit. He was awarded the Queens Police Medal for services to policing and the public in 2012.



Tristan Davies

Tristan Davies is the former Editor of the Independent on Sunday, Executive Editor of the Sunday Times, Deputy Editor of the Mail on Sunday and Editorial Director of Mail+. In his 35 years at national newspapers he has worked across news, features, digital and design. He now works as a print and digital media consultant.



David Hutton

David Hutton spent 22 years as a senior leader in secondary schools, initially as Deputy Head and then as Head. He represented fellow headteachers on Suffolk's Schools' Forum, chaired the Governing Body of a Special School, and was a founder member of the Ipswich Opportunity Area Board. He is also a qualified Ofsted Inspector.



Alastair Machray

Alastair Machray is the former Editor of The Liverpool Echo and Editor-in-Chief of Trinity Mirror Merseyside, Cheshire and North Wales. He spent 25 years as a daily newspaper editor, making him the longest-serving daily editor in the UK. He has worked in both national and regional newsrooms, winning numerous awards, including an MBE in 2020.



Helyn Mensah

Helyn Mensah is a barrister specialising in intellectual property law at 33 Bedford Row chambers. She has experience in a broad range of intellectual property matters and has advised a number of well-known clients. In addition to her practice, Helyn sits as a member of the Strategic Governance Panel to the new English non-household water retail market.



Asmita Naik

Asmita Naik is an independent consultant on international development and human rights following a career at the United Nations in Geneva in the 1990s. She serves as a magistrate and on various professional regulatory bodies. She co-authored a 2002 landmark report which put sexual exploitation by aid workers on the global agenda.



Mark Payton

Mark Payton is an editor and journalist with 30 years of specialist publishing experience. He was editorial director at Haymarket Consumer Media and now works as compliance consultant for the Trust Project, an international consortium of news organisations working towards greater transparency and accountability in the global news industry.



Allan Rennie

Allan Rennie is Honorary Professor of Journalism at the University of Stirling and Non Executive Director of NHS Forth Valley. In a 30-year career in local and national newspapers, he edited the Clydebank Post, Daily Record, Sunday Mail, served as Editorial Development Director of Trinity Mirror Nationals and was managing director of Media Scotland.



Mrianda Winram

Miranda Winram is Chair of the IPSO Readers' Panel and former Head of Strategy and Insight and Board Member of Forest Enterprise. She was a non-exec member of the Nursing and Midwifery Council's Fitness to Practice committee and is currently a public appointee to the Lord Chancellor's Advisory Committee for the North East.

Finance

IPSO's financial records for the year 2020/2021

	● 2021	● 2020
Turnover	£ 2,591,316	2,318,274
Administrative expenses	£ (2,354,204)	(2,159,906)
Other operating income	£ -	-
Operating profit/(loss)	£ 237,122	158,368
Loss on the disposal of tangible fixed assets	£ -	-
Interest receivable	£ 59	296
Profit/(loss) before taxation	£ 237,171	158,664
Tax on profit/(loss)	£ (45,521)	(32,063)
Profit/(loss) for the financial year	£ <u>191,650</u>	<u>126,601</u>
Fixed assets		
Intangible assets	£ -	14,568
Tangible assets	£ 58,243	83,862
	£ <u>58,243</u>	<u>98,430</u>
Current assets		
Debtors	£ 145,909	139,916
Cash at bank and in hand	£ 571,991	463,120
	£ <u>717,900</u>	<u>603,036</u>
Creditors: amounts falling due within one year	£ (355,985)	367,408
Net current assets	£ 361,915	235,628
Total assets less current liabilities	£ 420,158	334,058
Creditors: amounts falling due after more than one year	£ -	(106,000)
Provisions for liabilities	£ (41,596)	(41,146)
Net assets	£ <u>378,562</u>	<u>186,912</u>
Total retained earnings brought forward	£ 182,912	60,311
Total income	£ 191,650	126,601
Total equity	£ <u>378,562</u>	<u>186,912</u>

MEMBER PUBLISHERS

Directory

**ACT Publishing Ltd**

hortnews.com
The Commercial Greenhouse Grower
The Fruit Grower
The Vegetable Farmer

**AD Sales Ltd**

Bodmin Voice
Camborne & Redruth Voice
Liskeard Voice
Newquay Voice
Penzance Voice
Saltash Voice
St Austell Voice
Truro Voice

**Archant**

A Suffolk Ceremony
Agricultural Trader
agriculturaltrader.co.uk
Air Gunner
Airgun World
airgunshooting.co.uk
Barking & Dagenham Post
barkinganddagenhampost.co.uk
Beccles & Bungay Journal
becclesandbungayjournal.co.uk
Brent & Kilburn Times
Brentwood Recorder
Cambs Times
cambstimes24.co.uk
Canal Boat
canalboat.co.uk
Cheshire Life
cheshirelife.co.uk
Clay Shooter
completefrance.com
Cornwall Life
cornwalllife.co.uk
Cotswold Life
cotswoldlife.co.uk
Country Smallholding
countrysmallholding.com
Derbyshire Life
derbyshirelife.co.uk
Dereham Times
derehamtimes.co.uk
Devon Life
devonlife.co.uk
Diss Mercury
dissmercury.co.uk
Dorset Magazine

dorsetmagazine.co.uk
Dunmow Broadcast
dunmowbroadcast.co.uk
eadt.co.uk
East Anglian Daily Times
East Suffolk Extra
Eastern Daily Press
eastlondonadvertiser.co.uk
edp24.co.uk
Ely Standard
elystandard24.co.uk
Essex Life
essexlifemag.co.uk
Exeter Life
Exmouth Journal
exmouthjournal.co.uk
Fakenham & Wells Times
fakenhamtimes.co.uk
France
French Property News
Great Yarmouth Advertiser
Great Yarmouth Mercury
greatyarmouthmercury.co.uk
Hackney Gazette
hackneygazette.co.uk
Ham and High Broadway
hamandhighbroadway.co.uk
Hampshire Life
hampshire-life.co.uk
Haverling Resident
Hertfordshire Life
hertfordshirelife.co.uk
Herts Advertiser
hertsad.co.uk
Hunts Post
huntspost.co.uk
Ilford Recorder
ilfordrecorder.co.uk
Ipswich Star
ipswichstar.co.uk
Islington Gazette
islingtongazette.co.uk
Kent Life
kent-life.co.uk
kilburntimes.co.uk
Lancashire Life & Lake District Life
lancashirelife.co.uk
Let's Talk
letstalk24.co.uk
Life in North Wales
Living Edge
livingedge.co.uk
Lowestoft Journal
Marry in Norfolk
Midweek Herald
midweekherald.co.uk
Newham Recorder
newhamrecorder.co.uk
Norfolk and Suffolk Bride
Norfolk Magazine
norfolkmag.co.uk

North Devon Gazette
North Norfolk News
North Somerset Times
northdevongazette.co.uk
northnorfolknews.co.uk
northsomerstimes.co.uk
Norwich Evening News
Peterborough Matters
peterboroughmatters.co.uk
Pilot
pilotweb.aero
Portishead & Clevedon Resident
Rifle Shooter
rifleshootermagazine.co.uk
Romford Recorder
romfordrecorder.co.uk
royston-crow.co.uk
Saffron Walden Reporter
saffronwaldenreporter.co.uk
Sidmouth Herald
sidmouthherald.co.uk
Somerset Life
somerst-life.co.uk
Sporting Shooter
sportingshooter.co.uk
Suffolk Magazine
suffolkmag.co.uk
Surrey Life
surreylife.co.uk
Sussex Life
sussexlife.co.uk
The Bereavement Guide
The Comet
The Docklands & East London Advertiser
The Royston Crow
thecomet.net
theresident.co.uk
Thefford & Brandon Times
thefordandbrandontimes.co.uk
Tillergraph
Torbay Weekly
torbayweekly.co.uk
Watton and Swaffham Times
wattonandswaffhamtimes.co.uk
Waveney Advertiser
waveneyadvertiser24.co.uk
weddingsite.co.uk
Welwyn & Hatfield Times
West Essex Life
West Suffolk Mercury
westessexlife.co.uk
Weston, Worle & Somerset Mercury
Weston, Worle & Somerset Mercury
westonmercury.co.uk
whitimes.co.uk
Wisbech Standard
wisbechstandard24.co.uk
Wood and Vale
Woodford Recorder
Wymondham and

Attleborough Mercury
wymondham and
attleboroughmercury.co.uk
yarmouthadvertiser24.co.uk
Yorkshire Life
yorkshirelife.co.uk

Argyll Bute

Argyll Media
argyllbute24.co.uk
Dunoon Observer & Argyllshire Standard
Isle of Bute News

ASSOCIATED NEWSPAPERS**Associated Newspapers Limited**

Daily Mail
i
inews.co.uk
Mail Online
Metro
Metro Scotland
metro.co.uk
metro.news
Scottish Daily Mail
Scottish Mail on Sunday
The Mail on Sunday
thisismoney.co.uk
(Mail Online)
You (The Mail on Sunday)

Banbridge Chronicle

Bann Media Limited
Banbridge Chronicle
thebanbridgechronicle.com

CHRONICLE

Barnsley Chronicle Limited
Barnsley Chronicle
Holme Valley Review
We Are Barnsley



Barron Media Limited
Cumberland & Westmorland Herald
cumbriacrack.com
Keswick Reminder



Bauer Media Group
Angling Times
anglingtimes.co.uk

am-online.com
Automotive Management (AM)
Bella
Bella Monthly
Bella Puzzles Train Your Brain
bellamagazine.co.uk
Bigger Better Puzzles
Bike
bikemagazine.co.uk
Bird Watching
birdwatching.co.uk
Built Magazine
builtmag.co.uk
Car
carmagazine.co.uk
Classic Bike
Classic Car Weekly
Classic Cars
classiccars.co.uk
ClassicCarsforsale.co.uk
classiccarsmagazine.co.uk
classicarweekly.co.uk
Closer
Closer Specials
closeronline.co.uk
Country Walking
Crime Monthly
Eclipse Bumper Kids' Activity Book
Eclipse Mega Monthly Wordsearch
Eclipse Tear'n'Share Kids' Activity Pad
Eclipse Tear'n'Share Sudoku
Empire
empireonline.com
fateandfortunemagazine.co.uk
fleetnews.co.uk
Garden Answers
Garden News
gardenanswersmagazine.co.uk
gardennewsmagazine.co.uk
Grazia
graziadaily.co.uk
Heat
heatworld.com
How to Crack Cryptic Crosswords
Improve Your Coarse Fishing
Land Rover Owner International
Landscape
landscapemagazine.co.uk
livefortheoutdoors.com
lro.com
MCN (Motorcycle News)
MCN Sport
Model Rail
model-rail.co.uk
Modern Gardens

modemgardensmagazine.co.uk
Mojo
Mojo Collectors
mojo4music.com
motherandbaby.co.uk
motorcyclenews.com
Parkers
parkers.co.uk
Practical Classics
Practical Sportsbikes
practicalclassics.co.uk
practicalsportsbikesmag.co.uk
puzzlemagazines.co.uk
Rail
railmagazine.com
Ride
ride.co.uk
Sea Angler
seaangler.co.uk
Spirit & Destiny
spiritanddestiny.co.uk
Steam Railway
steamrailway.co.uk
Take a Break
Take a Break Codebreakers
Take a Break Codebreakers Collection
Take a Break Crossword Collection
Take a Break Mini 2-in-1 Collection
Take a Break Mini Arrowwords Collection
Take a Break Mini Puzzle Mix Collection
Take a Break Mini Su-doku Collection
Take a Break Mini Wordsearch Collection
Take a Break Mini Wordsearch Life
Take a Break My Favourite Puzzles
Take a Break Picture Arrowwords
Take a Break Series
Take a Break Su-Doku
Take a Break Take a Crossword
Take a Break Take A Puzzle
Take a Break Wordsearch
Take a Break Wordsearches Collection
Take a Break's Fiction Feast
Take a Break's Fate & Fortune
Take a Break's Fate & Fortune
Take a Break's Mini Crosswords Collection
takeabreak.co.uk
That's Life
thatslife.co.uk
Today's Golfer
todaysgolfer.co.uk
Total TV Guide
totaltvguide.co.uk
Trail
Trail Running
trailrunningmag.co.uk
Trout & Salmon
troutandsalmon.com
troutfisherman.co.uk
TV Choice
tvchoicemagazine.co.uk
What Bike?
yourhorse.co.uk
Yours
Yours Retro
yours.co.uk



Baylis Media Limited
Maidenhead Advertiser
Slough & Windsor Express



Blog Preston
blogpreston.co.uk



British Film Institute
Sight & Sound



Brunel University
hillingdonherald.co.uk
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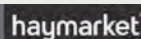
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Clacton Gazette
clactonandfrintongazette.co.uk
Clydebank Post
clydebankpost.co.uk
Consett & Stanley Advertiser
Corgi Cymru
Cornwall Home & Garden
Cotswold Journal
Cotswold Living
cotswoldjournal.co.uk
County Times
countytimes.co.uk
Craven Herald & Pioneer
cravenherald.co.uk
Croydon Guardian
cumberlandnews.co.uk
Cumbria Life
cumbrialife.co.uk
Cumbria Live
cumbrialive.co.uk
Cumnock Chronicle
cumnockchronicle.com
Daily Echo (Bournemouth)
Daily Gazette (Colchester)
dailyecho.co.uk
Darlington & Stockton Times
darlingtonandstockton
times.co.uk
Denbighshire Free Press
denbighshirefreepress.co.uk
Dorset Echo
Dorset Living
dorsetecho.co.uk
Dudley News
dudleynews.co.uk
Dumbarton & Vale of Leven
Reporter
dumbartonreporter.co.uk
Dumfries & Galloway Life
dumfriesandgallowaylife.
co.uk
Dunfermline Press
dunfermlinepress.com
Durham Advertiser
ealingtimes.co.uk
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eastlothiancourier.com
echo-news.co.uk
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enfieldindependent.co.uk
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Epping Forest Independent
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Essex Living
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eveshamjournal.co.uk
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falmouthpacket.co.uk
Fife & Kinross Extra
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forestryjournal.co.uk
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Frinton & Waldon Gazette
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Gazette Series
(Gloucestershire)
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greenocktelegraph.co.uk
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Halesowen News
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Halstead Gazette
halsteadgazette.co.uk
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Harwich & Manningtree
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Helenburgh Advertiser
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Hendon & Finchley Times
heraldscotland.com
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Hexham Courant
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Irvine Times
irvinetimes.com
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iwcp.co.uk
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Lancashire Telegraph
lancashiretelegraph.co.uk
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largsandmillportnews.com
leaderlive.co.uk
Ledbury Reporter
ledburyreporter.co.uk
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leighjournal.co.uk
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middlewichguardian.co.uk
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newforestpost.co.uk
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readingchronicle.co.uk
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Advertiser
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St Helens Star
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sthelensstar.co.uk
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swindonadvertiser.co.uk
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tewkesburyadmag.co.uk
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The Gazette (Paisley)
The Gazette (Renfrewshire)
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theoldhamtimes.co.uk
thescottishfarmer.co.uk
thestradd.com
thetelegraphandargus.co.uk
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tivysideadvertiser.co.uk
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troontimes.com
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Warrington Guardian
warringtonguardian.co.uk
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westerntelegraph.co.uk
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wharfedaleobserver.co.uk
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(North Wiltshire)
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wiltshiretimes.co.uk
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Black Country Bugle Sports Annual
Blackmore Vale Magazine
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Boston Target
Brentwood Gazette
Bristol Post
bristolpost.co.uk
buckinghamshirelive.com
Burry Port & Pembrey Star (Llanelli Star Series)
Burton Mail
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Bygones (Scunthorpe & Grimsby)
Caernarfon & Denbigh Herald (Arfon)
Caernarfon & Denbigh Herald (South)
Cambridge News
cambridge-news.co.uk
Carmarthen Journal
Central Somerset Gazette (Mid Somerset Series)
Cheddar Valley Gazette (Mid Somerset Series)
cheshire-live.co.uk
Chester Chronicle (Country)
Chester Chronicle (Flintshire)
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Chester Chronicle (Sandbach & Middlewich)
Chronicle & Infomer
chroniclelive.co.uk
City Guide (Staffordshire)
Cornish Guardian
cornwalllive.com
Coventry Telegraph
coventrytelegraph.net
Crewe Chronicle
Croydon Advertiser (Croydon Advertiser Series)
Cynon Valley Leader
Daily Express
Daily Mirror
Daily Mirror Northern Ireland
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Daily Star
Daily Star Sunday
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dailyrecord.co.uk
dailystar.co.uk
Derby Telegraph
derbytelegraph.co.uk
(Derbyshire Live)
devonlive.com
Dorking Advertiser
dorset.live
Dover Express
Dumfries and Galloway Standard
Ealing Gazette
East Coast & Wolds Target
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East Riding Mail

edinburghlive.co.uk
Essex Chronicle
essexlive.news
examiner.co.uk
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express.co.uk
Flashback (Hull)
Folkestone Herald
football.london
footballscotland.co.uk
Frome Standard (Mid Somerset Series)
Fulham Gazette
Gainsborough Echo
Galloway News
gazettelive.co.uk
getreading.co.uk
(Berkshire Live)
getsurrey.co.uk
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Gloucestershire Echo
gloucestershirelive.co.uk
Greater Manchester Business Week Magazine
Grimsby Telegraph
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Gwendraeth Valley Star (Llanelli Star Series)
Gwent Gazette
Hamilton Advertiser
hampshirelive.news
Herald Express
Hertfordshire Mercury
hertfordshiremercury.co.uk
Heywood Advertiser
Hinckley Times
Holyhead & Bangor Mail
Hounslow Chronicle & Informer
Huddersfield Daily Examiner
Hull Daily Mail
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insider.co.uk
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Irvine Herald
Isle of Thanet Gazette
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Journal (Hull)
Kent & Sussex Courier
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Kilmarnock Standard
lancs.live
Leatherhead Advertiser
leeds-live.co.uk
Leek Post & Times
Leicester Mercury
leicestermercury.co.uk
Lennox Herald
Lichfield Mercury
Lincolnshire Echo
lincolnshirelive.co.uk
Liverpool Echo
Liverpool Sunday Echo
liverpool.com
(Liverpool FC)
liverpoolcho.co.uk
Llanelli Star
Loughborough Echo
Macclesfield Express
Manchester Evening News
Manchester Weekly News (Sale & Altrincham)
Manchester Weekly News (Salford Edition)

Manchester Weekly News (South Manchester)
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Manchester Weekly News (Stockport West)
Manchester Weekly News (Stretford Urmston)
Manchester Weekly News (Tameside)
Manchester Weekly News (Wilmslow)
manchestereveningnews.co.uk
Merthyr Express
Mid Devon Gazette
Middleton Guardian
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mirror.co.uk
mylondon.news
Nantwich Chronicle
nearlytheryet.co.uk
new! Magazine
new-magazine.co.uk
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News & Mail Series (Camberley & Sandhurst)
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North Devon Journal
North Wales Weekly News (Colwyn Bay & Abergele)
North Wales Weekly News (Conwy Valley & Dyffryn Conwy)
North Wales Weekly News northantslive.news
Nottingham Post
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Nuneaton News
OK!
ok.co.uk
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Scottish Daily Mirror
Scottish Daily Star
Scottish Sunday Express
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Sevenoaks Chronicle
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South Cheshire Chronicle
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Southport Visiter
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Staffordshire Newsletter
staffordshire-live.co.uk
Staines Chronicle & Informer
Stirling Observer
Stockport Express
stokesentinel.co.uk
Strathearn Herald
Suffolk Live
Sunday Echo
Sunday Express
Sunday Mail
Sunday Mercury
Sunday Mirror
Sunday People
Sunday Sun
Surrey Advertiser
Surrey Mirror
sussexlive.co.uk
Sutton Coldfield Observer
Swansea Life
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Uxbridge Gazette
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walesonline.co.uk
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The Jewish Chronicle
thejc.com

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Cambrian News (Merionnydd)
Cambrian News (South Ceredigion)
cambrian-news.co.uk
Camelford & Delabole Post
Chepstow Beacon
chewvalleygazette.co.uk
Cornish & Devon Post & Launceston Weekly News
Cornish & Devon Post
Cornish Times
cornish-times.co.uk
County Border News
Creddon Country Courier
credoncounrier.co.uk
Dartmouth Chronicle
dartmouth-today.co.uk
Dawlish Gazette
Farnham Herald
farnhamherald.com
Forest of Dean & Wye Valley Review
Haslemere Herald
Holsworthy Post
iomtoday.co.uk
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Isle of Man Examiner
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ivybridge-today.co.uk
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Kingsbridge, Salcombe & South Hams Gazette
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Launceston and Bude Journal Gazette
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Mid Devon Advertiser
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Monmouthshire Beacon
monmouthshire.co.uk
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narberth-and-whitland-today.co.uk
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Pembroke & Pembroke Dock Observer
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Rayleigh & Eastwood Times
rossgazette.com
South Hams Gazette
southhams-today.co.uk
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tavistock-today.co.uk
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