



News UK

News Corp UK & Ireland Limited
IPSO Annual Statement
2023



INTRODUCTION

The Regulated Entity (as defined in, and for the purposes of, the Independent Press Standards Organisation CIC Regulations 2013) is News Corp UK & Ireland Limited ('News UK'). The Relevant Period is the period running from 1 January 2023 to 31 December 2023.

A brief overview of News UK

News UK is a wholly-owned subsidiary of News Corporation, an entity incorporated in the United States and listed on the NASDAQ Stock Exchange. The following companies are wholly-owned subsidiaries of News UK:

- News Group Newspapers Limited ('NGN'), which owns and publishes The Sun;
- Times Media Limited ('Times Media'), which owns and publishes The Times and The Sunday Times; and
- Times Literary Supplement Limited ('TLSL'), which owns and publishes The Times Literary Supplement.

News UK's responsible persons

- Angus McBride, General Counsel (angus.mcbride@news.co.uk or 0207 782 6978); and
- Sarah Woodget, Chief Compliance Officer (sarah.woodget@news.co.uk or 0207 782 6677).

News UK's titles

THE SUN

Ipsos iris figures for January 2023 - December 2023 - Average audience per month for The Sun:

- 27.2M readers monthly, 18.7M readers weekly and 7.3M readers daily.

Websites

[The Sun](#)

[The Scottish Sun](#)

The Sun is at the heart of the nation's conversation, and the UK's number one newsbrand reaching 27 million people, holding power to account, and championing the freedoms and rights of readers. Blending agenda-setting scoops, big opinions and powerful campaigns, all with our trademark humour and gusto, which have all been widely followed by our rivals.

2023 was no different as The Sun continued to drive debate and conversation. The Sun's original story about This Morning presenters Holly and Phil no longer speaking lit the torch paper for one of the biggest showbiz stories of the year leading to the presenter admitting an affair with a younger colleague and the paper's subsequent interview with Phillip Schofield went viral as he denied claims of grooming.

The Sun's Royal Editor, Matt Wilkinson, repeatedly delivered the biggest scoops on the highly-competitive and high-stakes royal beat. He revealed that Prince Andrew had lost his office at Buckingham Palace, and then his apartment.

The biggest royal scoop of the year was secured when Matt discovered not only had the Duke of York been offered the keys to Harry and Meghan's Frogmore Cottage, but that the Sussexes had been issued with an eviction notice. This scoop - dubbed 'Frogxit' - was followed up in the UK and around the world, and seen as an end to Harry and Meghan's time in Britain, three years after 'Megxit'.

Matt also, with utmost care and professionalism, broke the news online that Sarah Ferguson had undergone an operation for breast cancer. The revelation resulted in the Duchess urging women to attend and book potentially life saving mammograms.

The Sun holds to account the most powerful people in the country, from revealing illegal and hypocritical behaviour in high office, exposing sexual abuse and financial rule-breaking.

Our work on domestic abuse continued on our campaign Justice for Joanna, leading to Deputy PM Dominic Raab (at the time) vowing to meet Joanna Simpson's family to discuss the case. Since then it has been confirmed her killer will remain in prison.

Political Editor Harry Cole and his team kept the heat on the government. The Sun was the first to report the unlikelihood of HS2 to complete in January 2023.

The Sun has been vociferous in standing up for the Press as a cornerstone of democracy and free speech. The Sun helped to secure important concessions to the draconian National Security Bill, which could have led to journalists being treated like spies, and imprisoned for revealing secrets which were embarrassing to the Government.

Over the past 12 months, war reporting has become increasingly important in a world of misinformation and propaganda and verification and trusted reporting has never been more important. Covering war means reporters taking risks so that they can bear witness and verify what is happening on the ground.

The Sun's defence editor Jerome Starkey continued to report from Ukraine getting to the heart of the conflict. His films helped to make The Sun's YouTube channel one of the biggest news publishers on Youtube. Since the Israel - Gaza conflict there have been multiple Sun reporters on the ground showing the horrors of that conflict to readers.

Continuing a long history of campaigning, The Sun launched their Earthquake Appeal Fund to raise funds for survivors of the earthquake in Syria and Turkey with the British Red Cross. Within a week the appeal had raised one million pounds, and now sits at 1.5million.

The Footie For All helped to shine a light on the plight of local community grassroots football clubs who were struggling in the crisis. The Sun believe everyone should have the opportunity to play the nation's favourite sport, no matter your background, and so teamed up with Tesco and Groundwork to give away grants to those clubs in need. Fabulous launched Baby, Bank On Us in partnership with Save the Children, Little Village and more than 200 baby banks across the UK to help families with the cost of living crisis. Cosy at Christmas boosted the campaign over Christmas asking Sun readers and big businesses to help.

The Sun on Sunday is Britain's most widely-read Sunday newspaper - and the best.

On January 15 The Sun on Sunday revealed that former Chancellor Nadhim Zahawi has been forced to pay millions of pounds to HMRC to settle a seven-figure tax claim, at a time he was Chancellor of the Exchequer - in charge of the department that was investigating him.

The story, by Business Editor Ashley Armstrong, followed weeks of painstaking investigation, and sparked widespread coverage and conversation across all national media and led to his sacking as Conservative Party chairman by the Prime Minister following the scandal.

An investigation by The Sun on Sunday led directly to paedophile pop star Gary Glitter being sent back to prison after he was found to have used his mobile phone to search the dark web.

Other Sun on Sunday stories include a world exclusive first interview with the disgraced Ghislaine Maxwell from her prison cell in the US and The Metropolitan Police being on red alert after details of officers and staff were hacked in a massive security breach.

Coverage of King Charles III's coronation was widely hailed by media experts. A special souvenir edition of the paper with 36 pages of coverage inside the paper on the 7th May, running all of the very best photographs from the day alongside detailed coverage from inside the coronation.

For Christmas, The Sun on Sunday asked younger readers to design limited-edition cards sold by campaign partner Tesco to raise money for Children with Cancer UK.

THE TIMES

Ipsos iris figures for January 2023 - December 2023 - Average audience per month for Times Media online:

- 12,564,921 (average page views per month: 45,957,188).

The Times [Website](#).

The Times, founded in 1785, is the oldest national daily newspaper in the UK and holds an important place as the 'paper of record' on public life, from politics and world affairs to business and sport. Agenda-setting news reporting and analysis are complemented by an incisive Comment section, featuring columnists from across the political spectrum and the best satirical cartoonists. Other prominent fixtures of the paper include the Register section and puzzles pages (The Times introduced Sudoku to the nation back in 2005). In an age when world leaders routinely dismiss unwelcome reports as 'fake news', readers need a source they can trust for honest journalism that informs, entertains and analyses without bias.

In 2023 they found it, once more, in The Times, with in-depth investigations and exclusive news reports, unrivalled coverage of politics and business at home and abroad, and a range of columnists from all sides of the political spectrum showcased in print and on digital platforms. In Westminster, Times journalists were once more a byword for balance and insight as they reported and analysed the (now familiar) turmoil in government. In Ukraine, and then in the Middle East, an award-winning team of war reporters and foreign correspondents brought home the grim reality of conflict. At home, award winning investigations and campaigns exposed the shocking state of Britain's rivers and malpractice by agents of British Gas fitting prepayment meters in vulnerable customers' homes. Both prompted immediate action by the companies involved and by the government.

The Times Earth digital hub continued to bring together the paper's extensive, constructive coverage of sustainability and climate change. The Times Health Commission, a year-long expert inquiry into the state of healthcare in Britain, followed the success of the year-long Times Education Commission. These are initiatives no other publisher has tried to match.

THE SUNDAY TIMES

Ipsos iris figures for January 2023 - December 2023 - Average audience per month for Times Media online:

- 12,564,921 (average page views per month: 45,957,188).

The Sunday Times [Website](#).

The Sunday Times, founded in 1822, is Britain's best-selling quality national Sunday newspaper. With an unrivalled depth and breadth of coverage through its eight separate sections, The Sunday Times enjoys the largest audience reach of any quality Sunday newspaper. It has continually broken boundaries: the first newspaper to introduce a separate business section; the first to publish a glossy colour magazine; a pioneering use of photography; and, with the Insight team, the longest-running investigations unit in the print press.

In 2023, the paper continued its tradition of investigative, public interest journalism. Gabriel Pogrud and Harry Yorke set the news agenda with a series of scoops: they revealed the BBC chairman's involvement in a loan guarantee for Boris Johnson, who had recommended him for his post; and the failure of Keir Starmer's election guru to declare donations to his campaigning group. Pogrud was subsequently named Journalist of the Year at the British Journalism Awards. Media editor Rosamund Urwin led the investigation into allegations of rape and sexual assaults by Russell Brand. Health editor Shaun Lintern revealed the chaotic background that allowed killer Lucy Letby to remain undetected. And our asbestos campaign highlighted the continuing threat posed by the material in schools and other public buildings. Our commitment to foreign reporting was as strong as ever, with Christina Lamb sending despatches from Ukraine on the Russian regime's abduction of Ukrainian children, and from Israel on the appalling use of rape as a weapon in the October 7 attack.

As well as scoops, The Sunday Times carried unrivalled analysis and comment. Data editor Tom Calver dug into the numbers on issues from the UK's wealth gap to global migration. Columnists such as Matthew Syed, Hadley Freeman and Dominic Lawson provided insight and innovative ideas from across the political spectrum. The Rich List and The Tax List gave the definitive picture of the UK's wealthiest. The rejuvenated Sunday Times Magazine pioneered its own unique brand of long-form journalism, with fascinating deep dives into subjects as diverse as the Kinahan cartel and the rise of bedbugs. With our supplements leading the field in covering culture, business, fashion and sport, The Sunday Times was named Sunday newspaper of the year at the Press Awards.

THE TLS

The TLS [Website](#).

The TLS is the leading international forum for literary culture. For more than a hundred years, The TLS has interpreted the work of the finest thinkers in the literary world. The TLS is unafraid of difficulty, challenges intellectual obscurity and brings light, clarity and reason where those qualities have never been needed more. The TLS 'has no rivals', says Le Monde. Its writers are critics and philosophers, historians and poets, interpreters, stimulators, inquirers, all of them arguing for their opinions in an age when opinion is too often delivered without justification of any kind. From ancient to modern, it brings the best current thinking to life in every word, on paper, on iPad, online.

GUIDANCE FOR NEWS UK JOURNALISTS

On joining News UK, all journalists are provided with a copy of the Editors' Code of Practice (the 'Code').

Further, all staff are issued with the Working at News booklet, which provides a summary of News UK's policies governing employee and staff conduct. These policies are published on News UK's intranet and staff are periodically required to certify that they have read, understood and will comply with them. As well as covering matters of workplace conduct such as bullying, harassment and whistleblowing, the policies cover matters such as bribery, conflicts of interest, data protection and privacy, all of which have a bearing on journalism. The Working at News booklet also makes clear that all editorial staff must read the Code in full, be aware of any updates to it, and uphold both the letter and the spirit of it. Compliance with the Code is also a standard contractual term in News UK's editorial contracts.

EDITORIAL STANDARDS

An overview of News UK titles' approach to editorial standards

News UK, Times Media, ML, NGN, TLSL and all of News UK's titles are committed to abiding by IPSO's Regulations and the Code that IPSO enforces. Details of how News UK's titles deal with pre-publication guidance, verification of stories and compliance with the Code are set out below. News UK and its titles take complaints regarding editorial standards very seriously. The complaints policy for each News UK title is set out clearly on the relevant title's website, further information on which is below.

Dissemination of IPSO private advisory notices

Pre-publication guidance issued by IPSO is circulated as soon as possible by email to relevant staff on each News UK title and kept on file for future reference.

Verification of stories

All News UK titles strive for the highest standards of accuracy and all editorial staff are expected to follow standard journalistic best practice in verifying stories. When reporting events not witnessed at first hand, journalists are expected to take all possible steps to establish the credibility and reliability of any sources, and to corroborate their accounts where appropriate. In using the internet, the titles consider vital to distinguish between verified and reputable sources (academic research, public databases, legal documents, material published by trusted news organisations) and internet postings on unknown or unregulated websites, social media and blogs. Where appropriate, journalists are expected to approach the subjects of stories for comment before publication.

COMPLAINTS-HANDLING PROCESS

THE SUN

The Sun is rigorous in its complaints-handling and is committed to abiding by the IPSO rules and regulations, as well as the Editors' Code.

Complaints policy

The editorial complaints page on The Sun website states that:

- *The Sun takes complaints about editorial content seriously.*
- *We are committed to abiding by the Independent Press Standards Organisation ('IPSO') rules and regulations, and the Editors' Code of Practice that IPSO enforces.*
- *For further details about IPSO, and to see a copy of the Code, click [here](#).*
- *If you would like to make a complaint under the terms of the Editors' Code, administered by IPSO, please fill out the [following form](#).*
- *Alternatively, you can email editorialcomplaints@the-sun.co.uk, or write to Editorial Complaints, The Sun, 1 London Bridge Street, London SE1 9GF.*

The Sun's editorial complaints policy is also set out on the editorial complaints page of its website as follows:

- *This policy relates to all complaints framed within the terms of the Editors' Code.*
- *The Sun aims to handle all complaints as efficiently and effectively as possible.*
- *All complaints will be acknowledged promptly.*
- *We may need to contact you to request further information, in order to be able to fully understand and respond to your complaint.*
- *If we do not believe that your complaint requires investigation – for example because we do not believe it has raised a possible breach of the Code – we will let you know and explain the reasons why.*
- *Where appropriate, we will seek to resolve the complaint to your satisfaction.*

- *If we cannot resolve your complaint, or you disagree with our assessment that there has been no breach of the Editors' Code, you can take your complaint to IPSO.*

IPSO complaints

- During the Relevant Period, complaints were dealt with by the Head of Editorial Compliance for The Sun, in conjunction with the Managing Editor.

Forms of complaint

- Complaints are received in writing. There is a form on the editorial complaints page of The Sun's website which readers can use to submit a complaint or, alternatively, they can send an email to editorialcomplaints@the-sun.co.uk. It is also possible to submit a complaint in the post.

Accuracy and corrections

- The importance attached to accuracy on The Sun is demonstrated by a prominent Corrections & Clarifications column permanently located on page 2 of the print edition. This states that The Sun aims to have the highest standards and abides by the rules in the Code. It also states that The Sun is a member of IPSO and advises readers that, if they would like to make a complaint to The Sun, to go to www.thesun.co.uk/ipsa, email editorialcomplaints@the-sun.co.uk, or write to Editorial Complaints, The Sun, 1 London Bridge Street, London SE1 9GF.
- A link to the Corrections & Clarifications page is provided on the home page of The Sun's website: <https://www.thesun.co.uk/admin/clarifications/>.
- The IPSO mark is carried both in the Corrections & Clarifications column in the print edition, and on the Editorial Complaints page of the website.
- Where possible, corrections are published promptly with the agreement of the complainant. Substantive complaints which are resolved directly are communicated to the relevant staff and inform future training for journalists.

THE TIMES

The Times complaints policy is published on The Times Editorial Complaints page on The Times website, where the IPSO mark also appears and states:

The Times takes complaints about editorial content seriously. We are committed to abiding by the Independent Press Standards Organisation ('IPSO') rules and regulations and the Editors' Code of Practice that IPSO enforces.

- *1. The Times aims to handle all complaints as efficiently and effectively as possible.*
- *All complaints will be acknowledged on receipt.*
- *If we receive multiple complaints about the same issue we may make one response to all.*
- *We may request further information from you to enable us to investigate your complaint.*
- *We will deal promptly with complaints. Once full details have been established, we aim to resolve within 28 days any complaint brought under the IPSO Editors' Code. If we fail to resolve such a complaint to your satisfaction within this time, you may refer the matter to IPSO. If we believe that no breach of the Editors' Code is involved, we will tell you.*
- *You can see a copy of the Editors' Code [here](#).*

- *If at any stage of your complaint we do not hear back from you within 28 working days, we will consider your complaint resolved.*

The Times Editorial Complaints page also states that readers wishing to make an editorial complaint may do so by email to the Feedback Editor of The Times (feedback@thetimes.co.uk) or by post to Feedback, The Times, The News Building, 1 London Bridge Street, London SE1 9GF. More serious complaints about editorial standards and requests for corrections are handled by senior editorial executives with more than thirty years' experience, answering directly to the Editor.

THE SUNDAY TIMES

The Sunday Times complaints policy is provided on The Sunday Times Editorial Complaints page on its website where the IPSO mark also appears and states:

- *The Sunday Times takes complaints about editorial content seriously. We aim to resolve your complaint efficiently, promptly and effectively by direct contact with you.*
- *If you would like to complain about a Sunday Times story, please [fill out this form](#).*
- *If you wish to make your complaint by post, please write to: [Complaints, The Sunday Times, The News Building, 1 London Bridge Street, London SE1 9GF](#).*
- *We abide by the rules and regulations of the Independent Press Standards Organisation (IPSO) and the Editors' Code of Practice, which IPSO enforces. For further details about IPSO [click here](#) and to see a copy of the Code, [click here](#).*
- *If you would like to make a complaint under the terms of the Editors' Code, you have two options:*
 - *[Complain directly to IPSO here](#). If IPSO decides that the Code may have been breached it will forward the complaint to The Sunday Times.*
 - *Complain to The Sunday Times by [filling out this form](#). We will let you know whether or not we think the Code has been breached.*

How does The Sunday Times handle your complaint about editorial content?

- *If a complaint brought under the Editors' Code is not resolved by agreement with you within a reasonable time it will be passed to Ipsa for resolution.*
- *If we receive multiple complaints about the same matter we may make one response to all.*
- *We may request further information from you in order to investigate your complaint.*
- *If we conclude that the Editor's Code has been breached, we will propose remedial action such as a correction.*
- *We will tell you if, in our opinion, there has been no breach.*
- *If at any stage of your complaint we do not hear back from you within 28 working days, we will consider your complaint closed.*
- *If you are not satisfied with our handling of your complaint, you should contact IPSO.*

IPSO complaints

- Readers of The Times or The Sunday Times can complain about a possible breach of the Code by complaining to IPSO directly or completing the automated IPSO complaints form. A link for complaints for each title is provided on The Times and The Sunday Times editorial complaints pages on the website. The IPSO form requires the reader to confirm the article which they are complaining about, the clause(s) of the Code under which they wish to complain, and provide brief details of their complaint (with any supporting documentation, if applicable).
- Editorial standards and complaints handling on The Times and Sunday Times are the responsibility of Ian Brunskill, Associate Editor, The Times and Sunday Times. He is assisted by Steve Bleach, Letters Editor of

the Sunday Times, and Rob Nash, chief revise editor, who also deal with routine complaints. The TML editorial legal team may be consulted particularly if complainants engage lawyers to bring IPSO complaints.

Forms of complaint

- The Times and The Sunday Times accepts complaints by email, post, and through the automated IPSO complaints form on the website. Readers who complain by telephone are encouraged to put their complaint in writing.

Accuracy and corrections

- The Times and The Sunday Times take complaints about editorial content seriously and there is a Corrections and Clarifications column on the Letters to the Editor page in the print version of both titles. This appears in every edition, regardless of whether there are any corrections or clarifications at the time of going to print.
- There is also a link to both The Times Corrections and The Sunday Times Corrections on the website. The Times' Corrections and Clarifications web page states that The Times takes complaints about editorial content seriously. It also states that The Times is committed to abiding by the IPSO rules and regulations, directs readers to send requests for corrections or clarifications by email to feedback@thetimes.co.uk or by post to Feedback, The Times, 1 London Bridge Street, London SE1 9GF.
- The Sunday Times' Corrections and Clarifications column directs readers to submit complaints about inaccuracies by email to complaints@sunday-times.co.uk or by post to Complaints, The Sunday Times, 1 London Bridge Street, London SE1 9GF. It also contains a link to the title's complaints procedure and states that IPSO will examine formal complaints about the editorial content of UK newspapers and magazines.
- The IPSO mark is carried in the Corrections and Clarifications column on the Letters to the Editor page in the print version of both titles and on the complaints link on the website.

THE TLS

The TLS takes complaints about editorial standards seriously and is committed to abiding by the IPSO rules and regulations and the Code that IPSO enforces.

Complaints policy

The TLS website states that:

- *The TLS is committed to abiding by the rules and regulations of the Independent Press Standards Organisation (IPSO) and the Editors' Code of Practice that IPSO enforces. For further details about IPSO, go to <http://www.ipso.co.uk/>; to see the Code of Practice, go to http://www.editorscode.org.uk/the_code.php.*
- *If you would like to make a complaint under the terms of the Editors' Code administered by IPSO, [please fill out this form](#).*
- *If you wish to make your complaint by post, please write to:*

*The Editor,
Times Literary Supplement,
The News Building,
1 London Bridge Street,
London SE1 9GF*

IPSO complaints

- The TLS website states that, if a reader would like to make a complaint under the Editors' Code, to fill out the automated IPSO form, a link to which is provided on the website. This requires the reader to confirm the article which they are complaining about, the clause(s) of the Editors' Code under which they wish to complain, and brief details of their complaint (with any supporting documentation, if applicable). The TLS website also invites readers to make a complaint via post by writing to the Editor of The TLS at The News Building, 1 London Bridge Street, London SE1 9GF.
- The IPSO Mark is carried on the contact page on The TLS website: <https://www.the-tls.co.uk/contact-us/> and a reference to IPSO is also included on page two of the print version.

Forms of complaint

- The TLS primarily accepts complaints through the automated IPSO complaints form, as well as by post.

RECORD ON COMPLIANCE

Details of any complaints against News UK's titles are provided below.

THE SUN

During the Relevant Period, IPSO investigated 15 complaints against Sun titles: of those, 4 complaints were not upheld, 6 were resolved through IPSO mediation, and 5 were upheld (across The Sun, The Sun on Sunday, The Scottish Sun, The Scottish Sun on Sunday, Sun Online and Scottish Sun Online). Links to the complaints are below.

Complaints not upheld

<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=20285-23>
<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=19587-23>
<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=10205-22>
<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=10204-22>

Complaints resolved through IPSO mediation

<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=20397-23>
<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=19552-23>
<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=18579-23>
<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=18452-23>
<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=14431-23>
<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=17370-23>

Complaints upheld

<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=18468-23>
<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=18626-22>
<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=11834-22>
<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=11161-22>
<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=02114-22>

In response to upheld complaints, warnings were added to the relevant cuttings databases so that staff using cuttings to research future articles on related topics would be aware of the upheld complaints and not repeat previous errors. Upheld complaints were incorporated into any subsequent face-to-face training sessions. In respect

of [McGarry v The Scottish Sun](#), specific training was given to the Scottish Sun to comply with IPSO's requirements in its ruling.

THE TIMES

During the Relevant Period, IPSO investigated 9 complaints against The Times: 2 were upheld. In the remaining 7 complaints, there was found to have been no breach of the Code. Links to the complaints are below.

Complaints not upheld

<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=19768-23>
<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=18524-23>
<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=14667-23>
<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=17365-23>
<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=09816-23>
<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=14117-23>
<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=11428-22>

Complaints upheld

<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=17987-23>
<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=10284-22>

The upheld complaints and adjudications were drawn to the attention of all Times staff in an email from Ian Brunskill, Associate Editor, The Times and Sunday Times. Links to the upheld complaints were set out in the email. All rulings were discussed as appropriate with the journalists and desk heads involved.

THE SUNDAY TIMES

During the Relevant Period, IPSO investigated 7 complaints against The Sunday Times. 1 was upheld, under Clause 1 of the Code (Accuracy). One was resolved through Ipsos mediation. In the remaining 5 complaints, there was found to have been no breach of the Code. Links to the complaints are below.

Complaints not upheld

<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=18075-23>
<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=18040-23>
<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=16423-23>
<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=01109-23>
<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=11966-22>

Complaint resolved through Ipsos mediation

<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=18176-22>

Complaint upheld

<https://www.ipso.co.uk/rulings-and-resolution-statements/ruling/?id=14834-23>

THE TLS

There were no complaints against The TLS during the Relevant Period.

TRAINING PROCESS

Please see below for information on the training that News UK has provided to its editorial staff on IPSO.

HISTORIC TRAINING

Face-to-face training

- At the time of the launch of IPSO in September 2014, News UK, via its Compliance and editorial legal departments, undertook face-to-face training of all NGN and Times Media editorial staff. This face-to-face training covered the law relating to journalism and the Editors' Code, and provided editorial staff with bespoke training materials. Since then, News UK's programme of face-to-face training on IPSO has continued, as set out below.

IPSO and Editorial Compliance e-learning module

- In addition to the face-to-face training, News UK's bespoke IPSO and Editorial Compliance e-learning module was first launched to all News UK editorial staff, including NGN, Times Media and TLST, on 13 March 2017. As part of this launch, all editorial staff received a pocket-sized version of the Code. The module covers newsgathering scenarios concerning the Code, as well as News UK's Payment and Editorial Data Protection Policies. Introductions to the various sections of the module are voiced by Stig Abell (Presenter, Executive Editor & Columnist), Angus McBride (News UK General Counsel) and Pia Sarma (Times Media Editorial Legal Director and News UK Deputy General Counsel).
- In 2019, the e-learning module was updated to reflect IPSO's most recent rulings and the most commonly arising issues for our journalists.
- As training on the Code necessarily covers the more general and commonly-occurring considerations, News UK editorial staff are strongly encouraged to seek guidance on any issues that a story might raise under the Editors' Code so that the specifics of the case can be considered. The relevant senior editors and editorial legal department answer Editors' Code queries from journalists both during the newsgathering process and when copy is being finalised.

2023 TRAINING

- The IPSO and Editorial Compliance e-learning module is due to be issued in August 2024 to editorial staff. This module was last issued on 2 August 2022 to all News UK editorial staff, including NGN, Times Media and TLS. Since 6 March 2019, the IPSO and Editorial Compliance module has also been launched to editorial new joiners as part of the compulsory compliance training programme.
- Compliance training is sent to high value contributors for The Sun on a bi-monthly basis. The IPSO code is referenced in this training.
- The Sun holds regular Code training sessions for staff. The training is delivered by The Sun's Head of Editorial Compliance.
- Times Media training is conducted by the editorial legal team and by the senior editors responsible for editorial standards. It includes targeted seminars on specific topics in more detail for smaller groups. These sessions cover legal and standards issues including the Editors' Code and are delivered by senior editors, the editorial legal team and barristers. A specific training programme is also rolled out for graduate trainees and apprentices, the digital team and new sub-editors. General training in legal and Editors' Code issues has this year been given to all new joiners, while reporters and desk editors have had training focused

specifically on questions of privacy and public interest. A senior editor discussed Code issues weekly with editorial trainees and apprentices through the early months of their training. This programme of training is continuing.

FUTURE TRAINING

- All News UK's titles will continue to roll out face-to-face training for its journalists in 2024.
- As mentioned above, the IPSO and Editorial compliance e-learning module is due to be re-issued in 2024.

CHARITABLE GIVING

- As part of our News Corp Giving fund this year we chose charities and organisations that support local communities and social connections. Seven charities were selected to share the £100,000 grant to support their local community projects. The charities receiving grants were: **Jeely Piece Club** in Glasgow, **Time and Talents** in east London, **Focus Ireland** in Dublin, **The Calthorpe Community Garden** in Camden, **The Felix Project** who redistribute food to over 1,000 community organisations and the **ParkPlay** and **Free Kicks** charities with activity projects nationwide.
- The Sun launched their Earthquake Appeal Fund with the British Red Cross to raise funds for survivors of the earthquake in Syria and Turkey. Within a week the appeal had raised one million pounds and now sits at £1.5million.
- The Sun's Fabulous Magazine launched Baby, Bank On Us, in partnership with Save The Children, Little Village and more than 200 baby banks across the UK to help families with the cost of living crisis by providing essential items for babies and young children. Their Cosy at Christmas campaign boosted the appeal.
- The Sun on Sunday asked younger readers to design limited-edition cards sold by campaign partner Tesco to raise money for Children with Cancer UK.
- The Times and Sunday Times Christmas Appeal for 2023 raised over £2m. Readers helped raise funds for three chosen charities: Whizz Kids, Street Child and Feeding Britain. Readers who contributed made an average donation of £146.47 - enough to send a girl to school in Afghanistan, help three families gain access to food club membership, and for two sessions of wheelchair-skills training for young people in need.