



IPSO Annual Statement

Anglia Ventures Limited T/A Ipswich.co.uk

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1. Introduction

Ipswich.co.uk is an independent media company that publishes news and information about Ipswich and the surrounding communities via its website (www.ipswich.co.uk), email newsletters, and social media channels. Its sole title, Ipswich.co.uk, launched in August 2024 and averaged 52,629 visitors per month in its first seven months of operation.

2. Responsible Person

Our responsible person is Oliver Rouane-Williams, founder and editor of Ipswich.co.uk.

3. Editorial Standards

Anglia Ventures has been committed to upholding the editorial standards enshrined in the Editors' Code of Practice since its inception, becoming a member of IPSO from day one.

We ensure our articles are balanced and trustworthy by verifying details and contacting all relevant parties. Should anyone decline to comment, we include that information in the article. All of our staff are given training on the Editor's Code of Practice, and support adhering to it is available at all times.

4. Complaint Handling

Complaints can be made [here](#).

Information and a link to our complaints page is provided on our [about us](#) page, the footer of our website and on the main navigation overlay, accessible from any page.

We operate an automated complaints management system to ensure all complainants have access to the Editors' Code and assistance in making a complaint. Complaints are logged and acknowledged, and outcomes are recorded.

If we cannot resolve a complaint, or if complainants would like more information about IPSO or the Editors' Code, we direct them to IPSO.

Any complaints received are acted upon swiftly, through the addition of a comment or the correction of factual errors. Should complaints require further investigation we can remove articles from publication during that time.

5. Adverse Adjudications

We have not any adverse adjudications during the previous year.