

IPSO Annual Statement 2024

Condé Nast Holdings Limited

A combined annual statement for the UK operations of Condé Nast Holdings Limited (formerly Condé Nast International Limited) and its UK subsidiary, including The Condé Nast Publications Limited.

IPSO Annual Statement 2024 - Condé Nast

1. PERIOD COVERED: January - December 2024

1.1. TITLES PUBLISHED:

Condé Nast's UK operations publishes a total of 11 regulated publications.

Title
Condé Nast Johansens
Condé Nast Traveller
Glamour
GQ
House & Garden
Tatler
The World of Interiors
Vogue
Wired
Vanity Fair
Vogue Business

1.2. RESPONSIBLE PERSON(S):

The Condé Nast Publications Limited's responsible person is **Xavier Bastin**, Managing Editor, Tatler, and Condé Nast Holdings Limited's responsible person is **Emily Forkan**, Managing Editor, Vogue Business.

1.3. OVERVIEW:

Condé Nast Britain was founded in 1916 and is a magazine media publisher, publishing print and digital editions of monthly consumer magazines as well as e-newsletters, social media and desktop/mobile websites. Vogue Business was launched in 2019 - an online fashion industry publication that publishes daily articles and newsletters.

2. INTERNAL GUIDES AND COMMISSIONING:

Condé Nast has a set of Business Principles, including a suite of Policies related to 'Being Responsible Content Creators and Journalists'. We also have a Staff Handbook, which includes a section on the Editor's Code and IPSO.

These policies and guidelines are included in our staff and freelance contracts and our commissioning paperwork.

A link to the Editors' Code is provided to all editors as well as being readily available to the editorial team on various intranet / shared areas.

3. COMPLIANCE PROCESS:

3.1. COMPLIANCE WITH THE EDITORS' CODE

Pre-publications guidance

Where required, editors and journalists seek advice from IPSO or our in-house legal team in advance of publishing articles to consider matters of compliance with the Editors' Code and current legislation. We also send select articles to an offsite legal team to clear content before publication.

Verification of stories

Journalists and Editors take all appropriate steps to confirm stories. Journalists are required to verify all published information and to keep all tapes and interview notes as well as all source material.

3.2. ANY ADVERSE FINDINGS OF THE REGULATOR AND STEPS TAKEN TO ADDRESS FINDINGS

Condé Nast has a standard complaints procedure across all publications, which is published on the website of each title. Members of the public can

register an editorial complaint under this procedure by sending an email or putting a complaint in writing to the company.

Complaints received in line with the published procedure, or referred from IPSO, are logged on a complaints record and assessed by the responsible person, who will work with the publication to seek to resolve the matter with the complainant. Complaints that fall outside the procedure i.e. are not editorial complaints, are referred to the relevant department/person.

Where the Regulator finds against a publication when determining a complaint, the publication would comply with the findings and any remedial action required by the Regulator.

3.3. TRAINING OF STAFF:

Condé Nast regularly arranges staff training sessions to update staff on the Editors' Code of Practice, journalistic law and any regulatory changes. This training is provided by an external lawyer and with our in-house legal department. New joiners are supplied with a link to the Business Principles and supporting policies, their staff handbook and a copy of the Editors' Code. All of these documents are also available in shared digital areas that the team uses daily.

4. ADVERSE ADJUDICATIONS

There have been no adverse adjudications against Condé Nast Holdings Limited (formerly Condé Nast International Limited) and its UK subsidiary, including The Condé Nast Publications Limited.

Signed: Emily Forkan & Xavier Bastin

Date: 1 April 2025

Condé Nast Holdings Limited
The Condé Nast Publications Limited

APPENDIX

Our complaints policy is published on our website:

UK Editorial Complaints Policy

The Condé Nast Publications Ltd.

We take all complaints about editorial content seriously and are committed to abiding by the Independent Press Standards Organisation ("IPSO") rules and regulations and the [Editors' Code of Practice](#) that IPSO enforces (the "Editors' Code").

1. What is a complaint?

When making a complaint, you must clearly state that your complaint is a formal complaint under this policy.

2. What does this policy cover?

This policy only applies to complaints about editorial content in our publications and digital services that we control in the UK, Channel Islands and Isle of Man. It does not cover:

- Complaints about TV and radio services (which is regulated by Ofcom, ATVOD and/or the BBC Trust)
- complaints about advertising (as that is regulated by the Advertising Standards Authority);
- concerns about matters of taste/decency and due impartiality;
- complaints about books;
- complaints about 'user generated content' (i.e. material on our digital services e.g websites or apps that was not posted by us or on our behalf) which we have not reviewed or moderated;
- any complaint that falls outside the remit of [IPSO](#)

3. How we deal with complaints

- Complaints will only be accepted within four months from the date of the behaviour or first publication of the article that you are complaining about. Where an article remains accessible on our website, complaints will be accepted up to 12 months from the date of the behaviour or first publication of the article that you are complaining about.
- We will consider complaints from (a) any person who has been directly affected by the matter complained of; or (b) from a representative group affected by an alleged breach of the Editor's Code which is significant and of substantial public interest; or (c) from a third party seeking to correct a significant inaccuracy of published information
- We reserve the right to reject, without further investigation, complaints that show no breach of the Editor's Code; or that are trivial, hypothetical, gratuitously abusive or offensive, or otherwise vexatious or insignificant;
- If you are taking legal action, we may be unable to consider your complaint.

4. What happens to your complaint?

- The complaints process is free of charge irrespective of the outcome of your complaint
- We aim to acknowledge your complaint within 5 working days of receipt. You agree to respond promptly to any request for further information.
- If we receive multiple complaints about the same issue we may make one response to all.
- We will resolve your complaint within 28 days of receiving everything we need from you to allow us to investigate. If we fail to meet this timescale, you can take your complaint to IPSO.

- We will always treat you courteously and with respect. We expect the same from you.

5. Complaint to IPSO on exhaustion of our complaints procedure

If you are unhappy with our final response to your complaint you may complain to [IPSO](#). IPSO offers without charge a complaints handling service to the public in cases where there has been a disagreement between a complainant and us about whether the Editors Code has been breached. We will be asked to confirm that our complaints procedure has been exhausted and will do so in writing.

6. Policy Changes

We reserve the right to amend this policy as required to ensure compliance with IPSO regulations. We will publish the current policy on our website. Your complaint will be considered against the published policy on the date of receipt of your complaint.

7. How to complain

When making your complaint, you must include:

- a copy of the article in question, or a link to the relevant webpage or a web address, if the complaint is about published material (or reference to the publication title, issue date, page and article title if a copy is unavailable);
- a written explanation of your concerns with reference to the Editors' Code
- any other documents that will help us assess your complaint.

Complaints received without this information cannot be considered. We may seek further details after your initial contact. If you cannot provide the requested information we may be unable to consider your complaint.

- Email: complaints@condenast.co.uk

- Write: Complaints, The Condé Nast Publications Ltd, The Adelphi, 1-11 John Adam Street, London, WC2N 6HT, UK.