



TINDLE NEWSPAPERS LIMITED

THE OLD COURT HOUSE, UNION ROAD, FARNHAM, SURREY GU9 7PT

TELEPHONE 01252 735667

IPSO ANNUAL STATEMENT 2024

Overview

Tindle Newspapers Limited is a family-owned independent newspaper group in the UK and Isle of Man, with some interests in radio in the Republic of Ireland and the Channel Islands. It is run by a board of directors under the chairmanship of Owen Tindle, the son of company founder Sir Ray Tindle who died in April 2022.

The day-to-day running of the company rests with Chief Executive Danny Cammiade and Managing Director Scott Wood.

The company's UK headquarters are in Farnham, Surrey, with regional newspaper centres in Devon, Cornwall, Somerset, East Wales, West Wales and the Isle of Man.

The group employs around 140 people and publishes in excess of 100 paid-for newspapers and magazines along with some free seasonal guides and event-specific materials.

Responsible Person

The Responsible Person is Mick O'Reilly, Regional Digital Editor for West Wales. Mick's email is mick.oreilly@cambrian-news.co.uk

Editorial Standards

Tindle Newspapers believes in adhering to the highest professional and ethical standards across its publications. The company takes very seriously its responsibility to publish material, in print and online, that is accurate, verifiable and from trustworthy sources.

Tindle publications are at the cornerstone of our local communities and are the essential first and trusted source of local news. The company's relationship with its communities has been in place in print for more than 160 years. That same trust is key in building new online relationships, and the company's online audience is growing monthly.

DIRECTORS: OWEN TINDLE, B.A. (Hons.) (Chairman)

DANNY CAMMIADE (Chief Executive)

Reg. No 798870 England

Trust, truth, veracity and authenticity are values at the core of our newspapers and websites. It takes decades to build trust, mere seconds to destroy it. Rights of reply are always given. Inaccuracies, should they occur, are corrected at the earliest opportunity, online and in the next subsequent print edition where relevant.

This policy is reinforced with editors and reporting staff across all our brands and publications.

All journalists across Tindle Newspapers are aware of and reminded regularly that the company expects the highest professional standards in our print and online work at all times. This policy is reinforced at regular meetings of the Regional Digital Editors and through group training modules. In addition, these policies are available on the company's internal portal alongside other personnel and personal resources.

All new hires are introduced to the company's Code of Ethics as part of the contractual employment process, and IPSO's Editor's Code is central to that.

Journalists know and are encouraged to notify their Regional Digital Editor, responsible for digital and print content in each of Tindle Newspapers' seven regions, to rectify errors.

The Regional Digital Editors are mandated to contact the Responsible Person if an IPSO complaint arises. Similarly, they are encouraged to contact the Responsible Person for guidance and counsel and have done so several times over the past 12 months.

Complaint-handling Procedure

The IPSO complaints procedure and all relevant contact details are carried in all regular print publications and on every Tindle Newspapers Limited website. This underscores our commitment to truth and trust, veracity and authenticity, and details how readers of our print and online products can raise a complaint with each newspaper or website. It also explains in some detail as to how the process works. In addition, it provides an email address link to IPSO's complaints' process and point of contact.

Tindle Newspapers Limited is committed to resolving each complaint with respect, confidentiality and courtesy. The IPSO complaints procedure and all relevant contact details are carried in all regular print publications and on every Tindle Newspapers Limited website.

All complaints are dealt with at the earliest opportunity and include either email or telephone conversations with the complainant to try and resolve their concerns.

Tindle Newspapers Limited strives to resolve each and every complaint amicably and swiftly.

It is the responsibility of each Regional Digital Editor to maintain a record of complaints, however minor, recording the processes, correspondence, and outcomes.

The Responsible Person is notified of any complaints that have been referred to IPSO, whether they lead to a formal investigation or not. The Editorial Director is also made aware of any IPSO complaints, their progress and outcomes.

At all times the Responsible Person works with the Regional Digital Editors to resolve those complaints before they escalate and advance through the formal process.

The Responsible Person, along with the Regional Digital Editors, ensures that every IPSO complaint is dealt with in a timely, correct and responsible manner until each file is concluded satisfactorily.

Where relevant and appropriate, IPSO matters are discussed with all Regional Digital Editors and the Editorial Director to ensure compliance, learn lessons, avoid repetitions and ensure all our staff are diligently working to meet and comply with IPSO standards in our daily work.

Training

All Tindle Newspaper editorial staff have been briefed on the need to meet the highest editorial standards, and each has been issued with copies of the Editor's Code. They are also apprised of updates and changes to policies as advised by IPSO.

All Tindle Newspaper editorial staff are apprised in their written job offers that the company adheres to the IPSO Code of Practice, and that they are required to follow it at all times.

Record on Compliance

Two IPSO complaints were upheld against Tindle Newspaper Limited publications during this reporting period.

00081-24: Odling-Smee vs Cambrian News

05587-24: Hick vs Cornish Times

Steps taken to respond to adverse adjudications

00081-24: Odling-Smee vs Cambrian News: Cambrian News reporting staff covering any aspect of Aberystwyth Marina and its entrance into administration and bankruptcy were advised to exercise due diligence and familiarise themselves with the exact means of specific terms used by trustees, and the implications of same. Other Tindle newspapers where the company and complainant director operated were also advised of same. An apology in print and online, on agreed wording provided by IPSO, appeared at the earliest possible dates.

05587-24: Hicks vs Cornish Times: Cornish Times reporting staff were advised of the error and the obfuscated digital archive on which the historical error was made, was changed to reflect the historical record. An apology in print and online, agreed wording provided by IPSO, appeared at the earliest possible dates.

Tindle Newspapers Regional Digital Editors

Cornwall:

Zoe Uglow

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Devon:

Joe Bulmer

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Isle of Man:

Dion Jones

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Somerset:

David Shepherd

david.shepherd@tindlenews.co.uk

Surrey:

Hugo Berger

hugo.berger@tindlenews.co.uk

Wales (East)

Liz Davies

liz.davies@tindlenews.co.uk

Wales (West)

Mick O'Reilly

mick.oreilly@cambrian-news.co.uk

Tindle Newspaper Titles 2024

Abergavenny	Abergavenny Chronicle
Brecon	Brecon & Radnor Express
Cambrian	Cambrian News Aberystwyth Cambrian News Gwynedd Cambrian News Machynlleth & Llanidloes Cambrian News South
Chew Valley	Chew Valley Gazette
Cornwall	The Cornish Times Bodmin Voice Camborne, Redruth and Penzance Voice Liskeard and Saltash Voice Newquay Voice St Austell Voice Truro Voice
Cornwall & Devon	Bude & Stratton Post The Cornish & Devon Post The Holsworthy Post
Crediton	The Crediton Courier
Devon (Mid)	Dawlish Gazette Mid Devon Advertiser Teignmouth Post
Forest of Dean	Forest of Dean & Wye Valley Review The Forester
Isle of Man	Isle of Man Courier Isle of Man Examiner Isle of Man Independent
Midsomer Norton	The Midsomer Norton, Radstock & District Journal
Monmouthshire	Monmouthshire Beacon
Ross	The Ross Gazette

South Hams	Dartmouth Chronicle Kingsbridge & Salcombe Gazette Ivybridge & South Brent Gazette Totnes Times
Surrey	Alton Herald Bordon Herald Farnham Herald Haslemere Herald Petersfield Post
Tavistock	Okehampton Times Tamar Valley Times Tavistock Times Gazette
Tenby	Tenby Observer
Wellington	Wellington Weekly News
West Somerset	West Somerset Free Press
Woking	Chobham News & Mail Woking News & Mail

This report has been prepared by the Responsible Person on behalf of Tindle Newspapers Limited.

Mick O'Reilly
April 2, 2025