

# ipso.

For accountable journalism

## Help with press harassment



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## Who are we?

We are the Independent Press Standards Organisation, the regulator of the majority of the UK's newspapers, magazines and digital news industry.

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## What counts as press intrusion?

The rules we enforce (the Editors' Code) say that journalists must not engage in harassment, intimidation or persistent pursuit.

If you ask a journalist to stop their activities, the Editors' Code says they must unless there is specific and adequate public interest to justify a decision to carry on.

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## How we can help

IPSO is available 24-hours a day to discuss any concerns you might have.

From 9am to 5.30pm please contact us on **0300 123 22 20**.

For emergencies after hours or at weekends, we offer a 24-hour advice service on **07799 903929**.

Leave a message explaining your concerns and you will be phoned back.

We can also be reached online via:

[inquiries@ipso.co.uk](mailto:inquiries@ipso.co.uk)  
and [www.ipso.co.uk](http://www.ipso.co.uk)

Our staff are ready to help you with urgent harassment issues, listen to your concerns, and can give practical advice and guidance. If in doubt, please do call us and we will try to help.

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## Privacy notices

IPSO can give specific advice about how the Editors' Code applies to your situation and in appropriate cases is able to contact newspapers and magazine publishers to make them aware of concerns that the Editors' Code may be breached via a privacy notice.

For further help, visit:

<https://www.ipso.co.uk/what-we-do/>

Privacy notices are not injunctions and they do not have legal powers. But they do put editors on notice and we know they are effective at dealing with a number of concerns.

The following are some examples of how private advisory notices can be used. They have been anonymised because the service is confidential.

### Terrorist attack or high profile accident

Some families want private funerals. We are able to make editors aware of their request that the media do not attend or publish photographs, so families are able to grieve privately even if the fact of the deaths are high profile and have a lot of media interest.

### Relatives of person accused of a crime/press on the doorstep

The media are outside someone's home, but the family does not want to speak. We can make editors aware and ask them to stop seeking comment and move away from the area so normal activities can resume uninterrupted.

### Celebrity or high profile stories

This could include divorces, marriages, births or if there is a significant amount of media interest around a person or story. We can make editors aware that the parties involved do not want to speak to the press.

### Family member killed abroad

We can make editors aware that relatives do not want to speak to the press so they are not contacted at an already difficult and stressful time.



**PHONE**

0300 123 2220

**OUT OF HOURS EMERGENCY HARASSMENT LINE**

07799 903 929

**EMAIL**

[inquiries@ipso.co.uk](mailto:inquiries@ipso.co.uk)

**ONLINE**

[ipso.co.uk](http://ipso.co.uk)

**TWITTER**

[@ipsonews](https://twitter.com/ipsonews)

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